

# HUAWEI nova

## User Guide



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# Exciting New Features

## Scrolling screenshots

Scrolling screenshots enables you to take screenshots longer than one screen. For example, you can capture long messaging threads in one screenshot.

- To take a scrolling screenshot, knock the screen twice using your knuckle, then touch **Scrollshot** in the bottom right of the screen. The screen will scroll down automatically.





- Alternatively, draw an "S" on the screen using your knuckle.

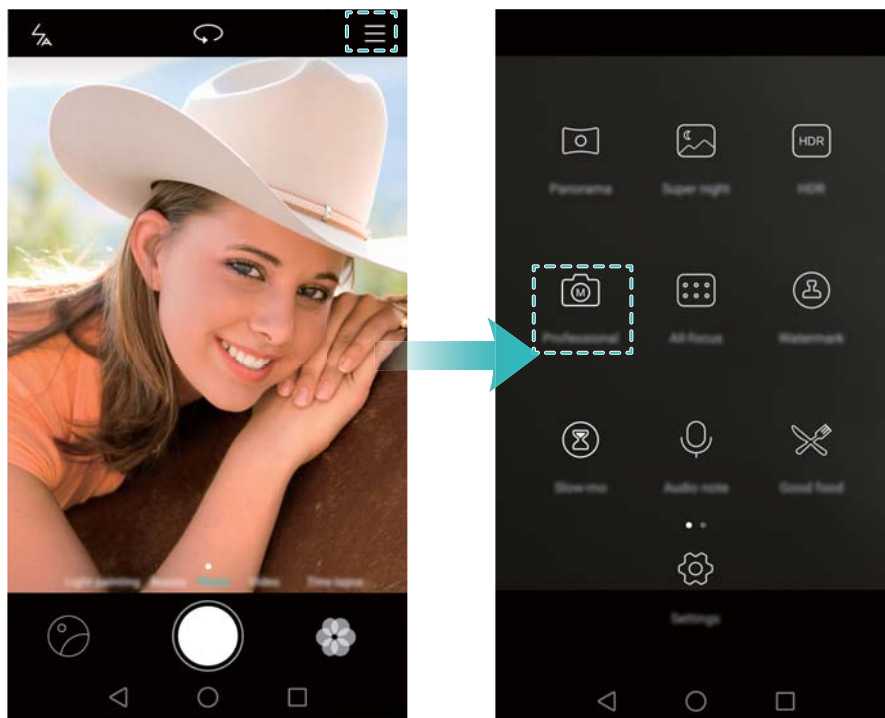



- Touch the screen with your finger at any time to stop scrolling and take a screenshot of the previous content.

## Pro camera mode

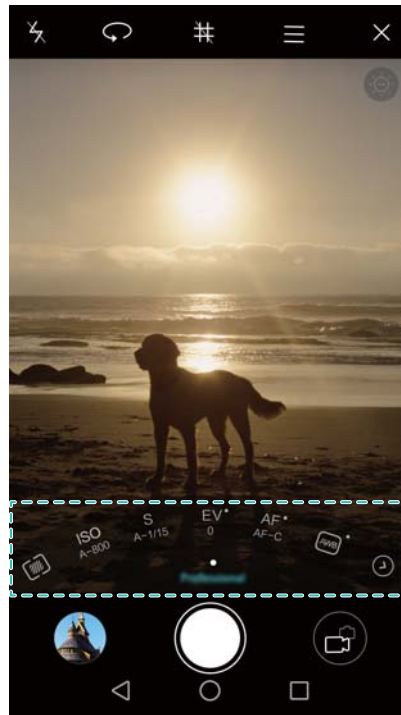
Photography is all about light and composition. When combined effectively, these two elements can produce stunning, soul-stirring images. Pro camera mode lets you fine-tune photos and gives you full control over composition, exposure and shutter speed.

- 1 Open  **Camera** and touch  > **Professional**.



- 2 On the Pro camera settings screen, you can enable grid lines or configure parameters such as lighting, exposure and shutter speed. For more information, refer to [Pro camera settings](#).
  - **Grid lines:** Touch the  icon at the top of the screen. You can choose from a 3 x 3 grid, a phi grid or a spiral-shaped overlay. These overlays have been designed by professionals to help you compose interesting, professional-looking shots.
  - **Shutter speed and exposure control:** Adjust the parameters at the bottom of the screen to produce a perfectly-exposed shot. You can set the ISO, shutter speed, white balance, exposure compensation, focus mode and metering mode.





**i** For more information, refer to [Pro camera mode](#).

## Screen recorder

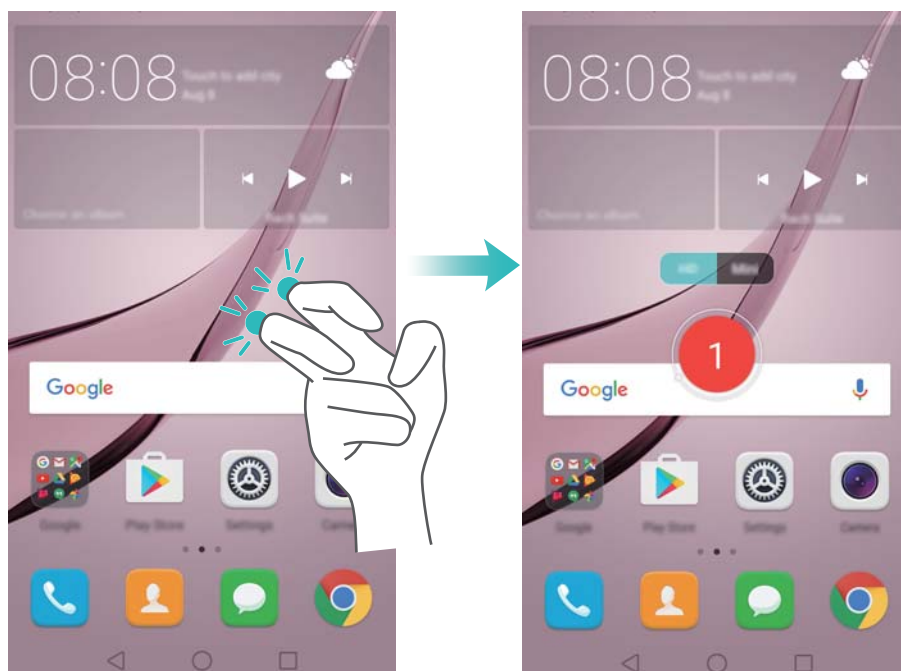
Use the screen recorder feature to record video game footage or teach friends and family how to use phone features.

**i** To protect your privacy, unlock your phone before recording your screen.

### Starting the recording

Start recording the screen using one of the following methods:


- Knock the screen twice using two knuckles and select the desired recording mode.



- Press the volume up and power buttons simultaneously and select the desired recording mode.



You can choose from HD mode or Mini mode. Mini mode records in a lower resolution, resulting in smaller file sizes and faster upload speeds.

-  Audio will also be recorded, therefore make sure that you are in a quiet environment.
- Recording will stop automatically when you make or receive a call.
- When making a screen recording, you will not be able to use the recording feature in other applications.
- Longer recordings will take up more space on your phone's internal storage, so ensure there is enough space before recording.

### Stopping the recording

Stop recording the screen using one of the following methods:

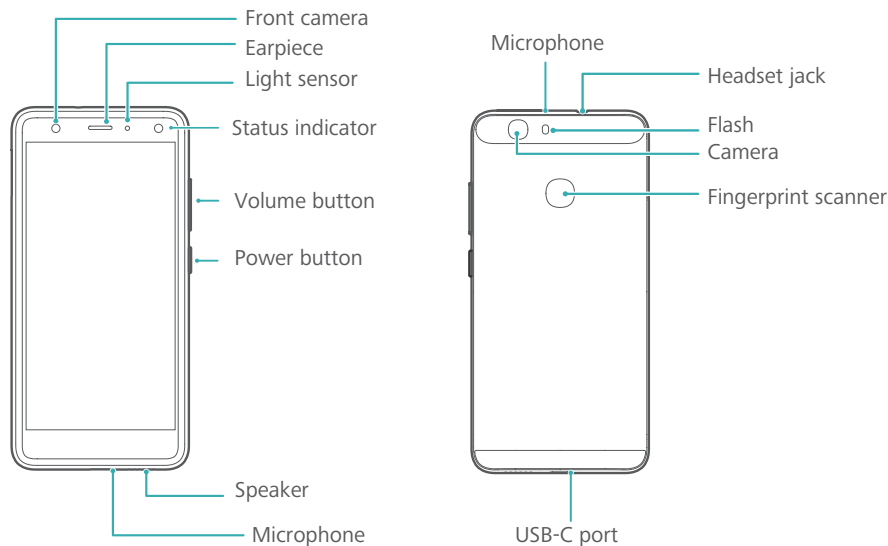
- Knock the screen twice using two knuckles.
- Press the volume up and power buttons simultaneously.
- Touch the screen recording icon in the upper left corner of the status bar.

Open the notification panel and touch  to share your screen recording.

By default, screen recordings are stored in **Gallery**, within the **Screen recordings** folder.

# Unboxing your Phone

## Getting to know your phone




- i** Do not cover the light sensor, as this will affect some of the phone's functions. Ensure that you use a screen protector that has a purpose-built hole for the light sensor.

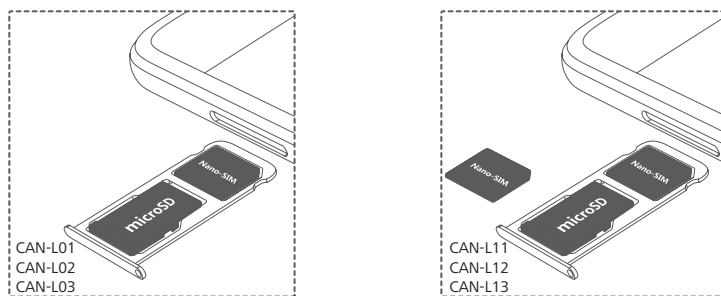
## Inserting a SIM card and microSD card

Your phone's 2-in-1 card slot is located on the upper-left side of the phone. You can insert 2 nano-SIM cards, or 1 nano-SIM card and 1 microSD card.

Tips:

- Your phone only supports nano-SIM cards. Contact your carrier for a new or replacement nano-SIM card.
- Only use standard nano-SIM cards to avoid damaging the SIM card tray.
- Ensure that the card is in the correct position and keep the card tray level when inserting it into your phone.
- Be careful not to hurt yourself or damage your phone when using the SIM eject pin.
- Store the SIM eject pin out of the reach of children to prevent accidental swallowing or injury.

- 1** Press and hold the power button and then select  to turn off your phone.
- 2** To remove the card tray, insert the SIM eject PIN included with your phone into the small hole next to the card tray.



- 3** Insert a SIM card or microSD card into the card tray.
- 4** Insert the card tray back into your phone in the correct orientation.

## Charging your phone



Your phone comes with a long-lasting battery and efficient power-saving technology. This section outlines how to care for your battery in order to maximise its lifespan.


### Using your battery



- You can recharge your battery many times, but all batteries have a limited lifespan. If you notice a significant deterioration in your phone's battery life, contact an authorised Huawei service centre for a replacement battery. The battery is built into the phone and is not removable. Do not attempt to remove the battery yourself.
- Your phone may become warm after prolonged use or when exposed to high ambient temperatures. This is entirely normal. If your phone becomes hot to the touch, stop charging it and disable unnecessary features. Place your phone in a cool location and allow it to cool down to room temperature. Avoid prolonged contact with the surface of your phone if it becomes hot.
- When charging your phone, only use genuine Huawei batteries, chargers and USB cables. Third-party accessories are a potential safety hazard and may impair your phone's performance. Avoid using your phone when it is charging. Do not cover your phone or the power adapter.
- Charging times may vary depending on the ambient temperature and the remaining battery level.
- A low battery warning will be displayed when the battery level is low.
- Your phone will switch off automatically when the battery is nearly empty.


### Battery status indicator

The battery status is indicated by your phone's indicator light and the battery icon in the status bar.



- If the status indicator blinks red and the battery icon changes to , the battery level is below 4%.
- The status indicator and the battery icon indicate the battery status during charging. A red status indicator and a  battery icon indicate that the battery level is below 4%. A yellow

status indicator and a  battery icon indicate that the battery level is between 10% and 90%.

A green status indicator and a  battery icon indicate that the battery level is between 90% and 100%. A green status indicator and a  battery icon indicate that the battery is fully charged and you can unplug the charging cable from your phone.

-  If your phone does not respond when you press the power button, this indicates that the battery is empty. Charge your battery for at least 10 minutes using a genuine Huawei charger and then turn on your phone.

## Turning your phone on and off

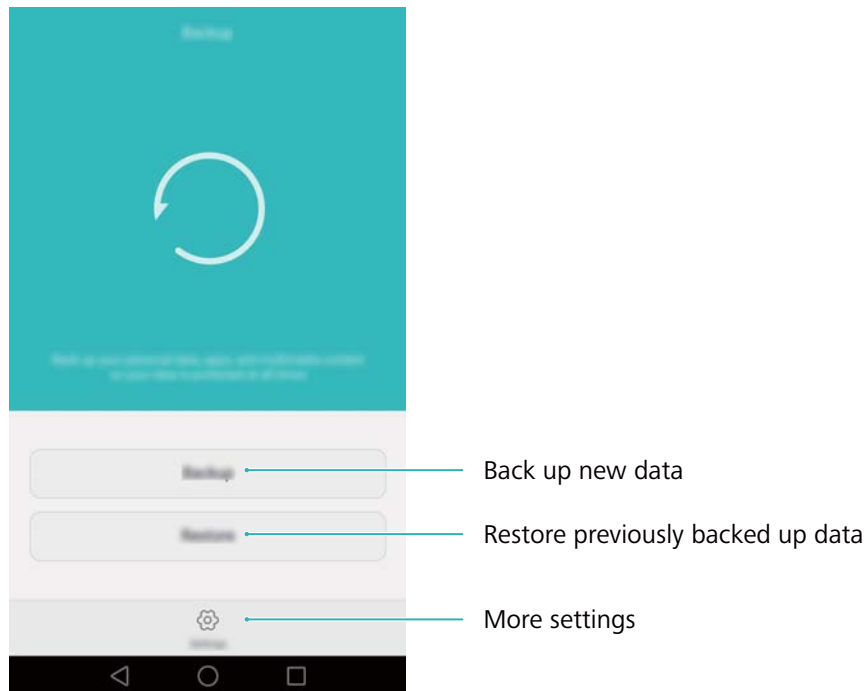
- To turn on your phone, press and hold the power button until your phone vibrates and the screen turns on.
- To turn off your phone, press and hold the power button and then touch  .
-  If your phone does not respond after holding down the power button for 20 seconds, the battery may be empty. If so, connect your phone to a charger to charge the battery.

# Transferring Data

## Using the Backup application to transfer data


Use the Backup application to transfer data from your old phone to your new phone.


 Features may vary depending on your carrier.

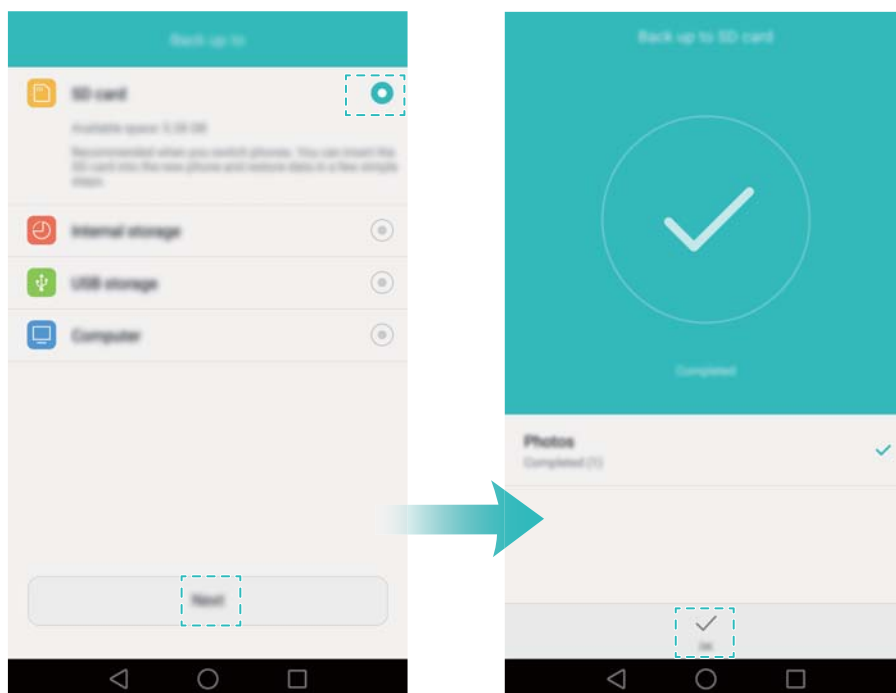


### Backing up data to a microSD card

You can back up data on your old phone to a microSD card. For more information on inserting or removing a microSD card, see [Inserting a SIM card and microSD card](#).


 Data that can be backed up: contacts, messages, call log, photos, audio, videos, files and applications.

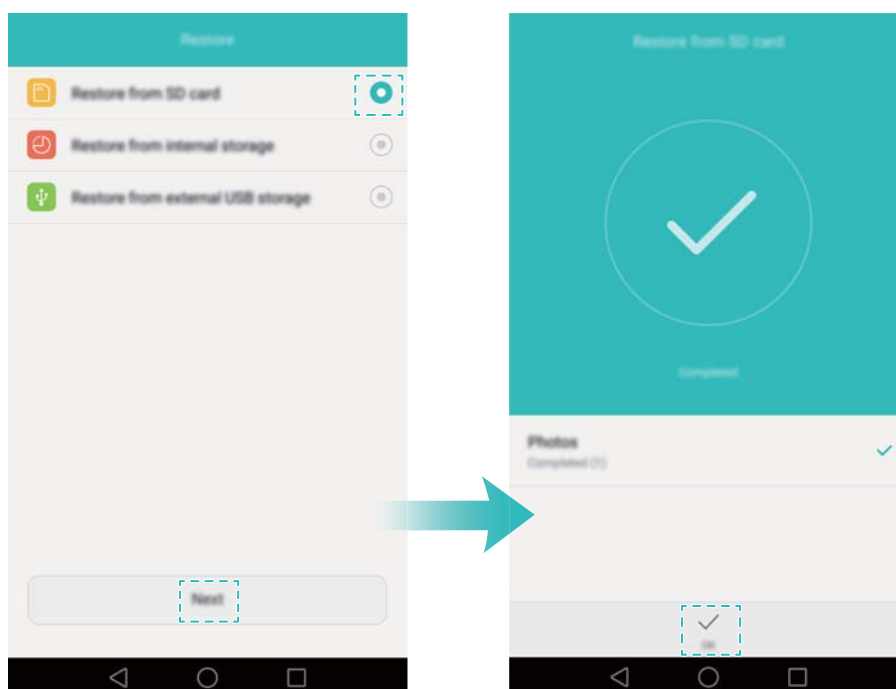
- 1 Open  **Backup**.
- 2 Touch **Backup > SD card > Next**.
- 3 Select the data you want to back up. No backup password is required if you back up photos, audio, videos and documents. To back up other types of data, follow the onscreen instructions to set a backup password.
- 4 Touch **Back up**.



**i** By default, backup data is saved to the **HuaweiBackup** folder in **Files**.

### Restoring data from a microSD card

- 1** Insert the microSD card containing the backup files into your new phone. For more information on inserting microSD cards, see [Inserting a SIM card and microSD card](#).
- 2** Open  **Backup**.
- 3** Touch **Restore** > **Restore from SD card** > **Next**.
- 4** Select the backup you want to restore.
  - i** If the backup data is encrypted, enter the encryption password when prompted.
- 5** Select the data you want to restore, then touch **Start restoration**.



## Transferring data between your phone and a computer

Transfer the data on your old phone to your computer, then transfer it to your new phone.

Connect your phone to a computer using a USB cable. Select **Photos** or **Files**. Your computer will automatically install any necessary drivers. Once installed, double-click on the new disk drive to manage files. The drive name should be your phone's model number.

- **Photos:** View photos that are stored on your phone.
- **Files:** Transfer files between your phone and a computer.
- If no connection type is specified, your phone will remain in charging mode.

## Copying contacts from an old phone to a new phone

Use any of the following methods to copy contacts from your old phone to your new phone.

SIM card	Use the SIM import feature to copy SIM card contacts to your new phone. For more information, see <a href="#">Importing contacts from a SIM card</a> .
Storage device	If both phones have a microSD slot, export your contacts to a microSD card in vCard format on the old phone, then copy the contacts to the new phone. For more information, see <a href="#">Importing contacts from a storage device</a> .
Bluetooth	Enable Bluetooth on both your old and new phones, then import your contacts using Bluetooth. For more information, see <a href="#">Importing contacts using Bluetooth</a> .
Backup	If your old phone supports Backup, you can back up your contacts and then restore them to your new phone. For more information, see <a href="#">Using the Backup application to back up and restore data</a> .
Computer	Sync contacts on your old phone to a computer, then sync these to a new phone using a phone management application (such as HiSuite).
Other methods	<ul style="list-style-type: none"> <li>• Install social networking applications and synchronise your contacts.</li> <li>• Log in to your Exchange account and synchronise your contacts.</li> </ul>



# First Use and Initial Setup

## Initial setup

Ensure that the SIM card is inserted correctly before using your phone for the first time. Read the Quick Start Guide for more information on how to set up your phone.

Press and hold the power button to turn on your phone, then follow the onscreen instructions to complete the initial setup.

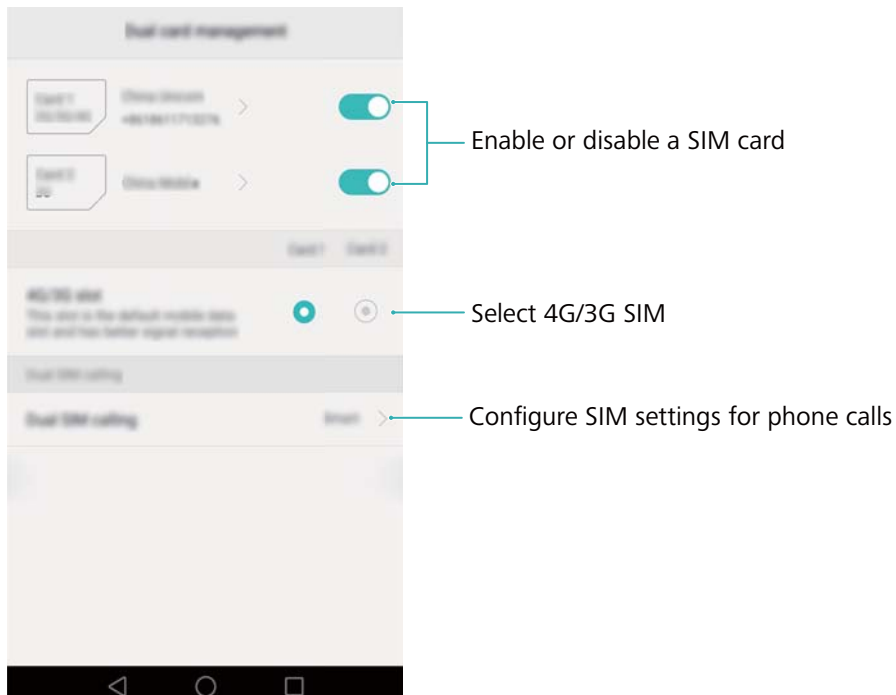
- 1** Select your language and region, then touch **Next**.
- 2** Proceed to the **Wi-Fi settings** screen. Your phone will automatically list available Wi-Fi networks. Select the network you want to connect to, then enter the password to access the Internet.
- 3** Proceed to the **Terms and Conditions** screen. Read the content carefully, accept the user terms and Huawei Privacy Policy, then touch **Agree**.
- 4** Follow the onscreen instructions to enable Wi-Fi+.
- 5** Your phone has a fingerprint sensor. Follow the onscreen instructions to add your fingerprint. You also need to set a PIN or password in order to unlock the screen when your phone fails to recognise your fingerprint.
- 6** On the **Configuration successful** screen, touch **Begin** to complete the settings. Wait for a moment and the EMUI interface should launch. You can now start using your phone.

## Dual SIM settings

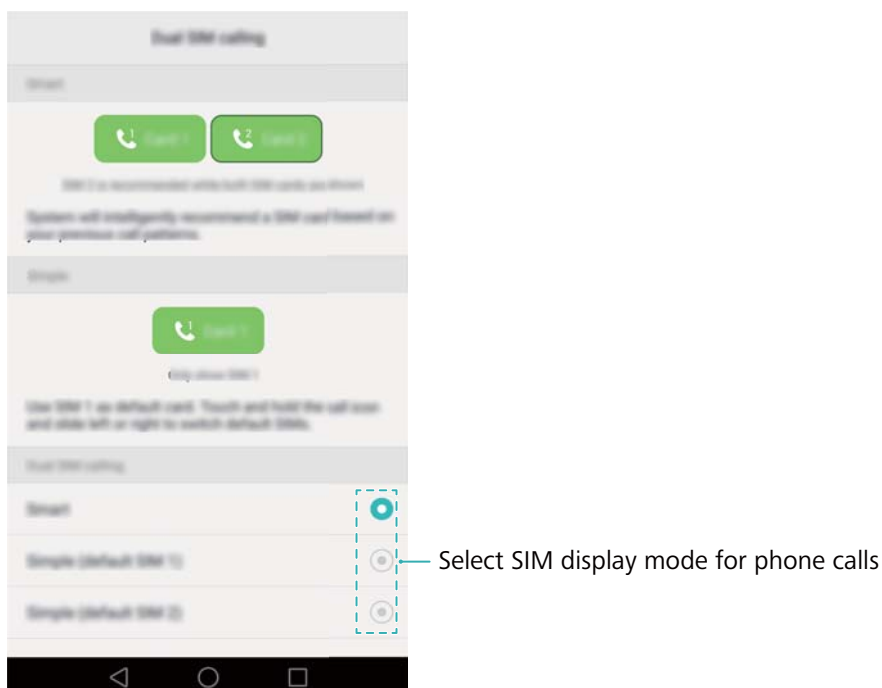
When two SIM cards are inserted, only one SIM card can be set as the 4G/3G/2G SIM. The other SIM card slot only supports 2G networks. You can also configure the default card for mobile data and phone calls according to your monthly plan.

 This feature is only available on dual SIM phones.

Open  **Settings** and touch **Dual card management**. You can configure both SIM cards as desired.




- If you disable a SIM card, you will be unable to use it to make calls, send messages or access the Internet.
- Select **Dual SIM calling**. You can configure whether you want to select a SIM card manually or use the default SIM card each time you make a call. If you choose to use the default SIM card, your phone will use that SIM card for all outgoing calls.

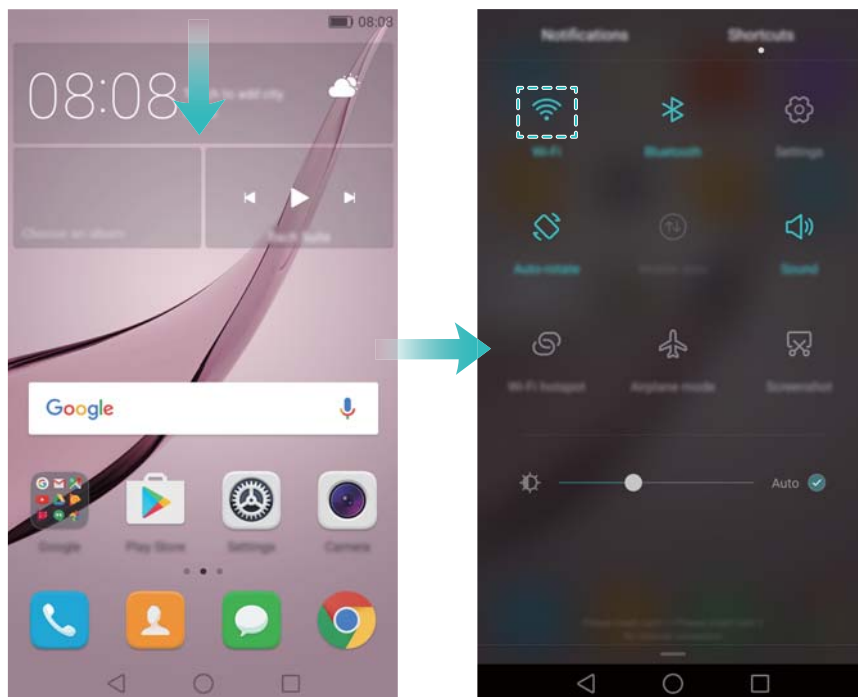


## Connecting to the Internet

Connect to the Internet using Wi-Fi or mobile data to surf the web, play games and use instant messaging applications.

## Connecting to a Wi-Fi network


- 1 Swipe down from the status bar to open the notification panel.
- 2 In the **Shortcuts** tab, touch and hold  to open the Wi-Fi settings screen.

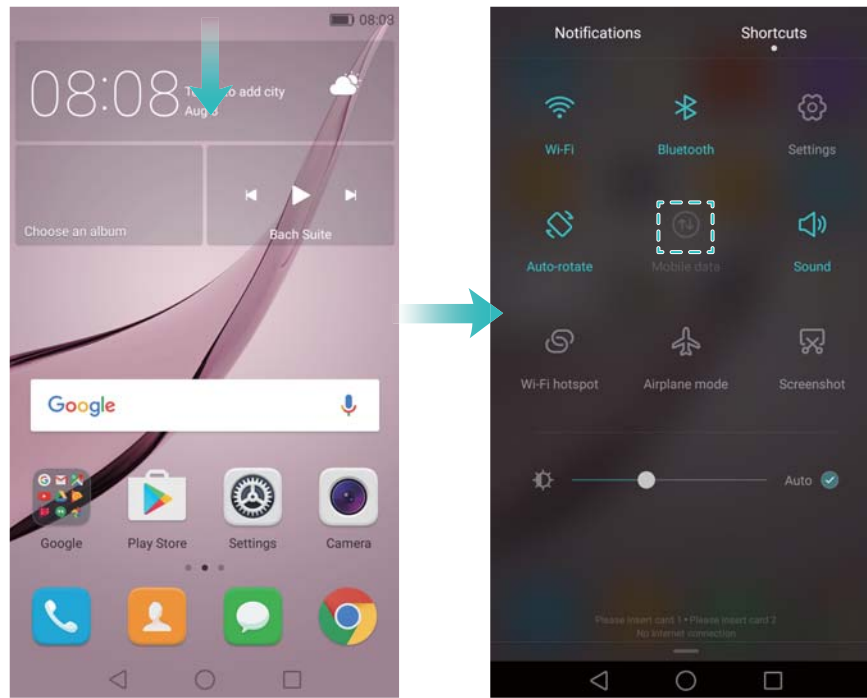


- 3 Turn on the Wi-Fi switch. Your phone will list available Wi-Fi networks.
- 4 Select the Wi-Fi network you want to connect to. If the Wi-Fi network is encrypted, enter the password when prompted.

## Using mobile data

 Before using mobile data, ensure that you have a data plan with your carrier.

- 1 Swipe down from the status bar to open the notification panel.
- 2 In the **Shortcuts** tab, touch  to enable mobile data.



- i** Disable mobile data when not required in order to save battery power and reduce data usage.

## Configuring your fingerprint ID

Use the fingerprint sensor to unlock the screen, access the Safe and App Lock and authorise payments in third-party applications.

- i** For added security and to ensure that you can still access your data if your phone fails to recognise your fingerprint, you will need to set a backup password when configuring fingerprint unlock.

- 1 Open **Settings** and touch **Fingerprint ID > Fingerprint management**.
- 2 Select **PIN** or **Password**, then follow the onscreen instructions to set a screen lock password.
- 3 Once you have configured the password, touch **New fingerprint** to add your fingerprint.
- 4 Place your fingertip on the fingerprint sensor. Press down lightly on the sensor until your phone vibrates. Repeat this step using different parts of your fingertip until your phone has successfully added your fingerprint.
- 5 Once you have added your fingerprint, touch **OK**.


On the **Fingerprint management** screen, turn off the **Unlock screen** switch to disable fingerprint unlock.

- i** To delete a fingerprint, select the desired fingerprint on the **Fingerprint management** screen, touch **Delete**, then follow the onscreen instructions.

# Installing Applications

## Sharing applications using a microSD card

Save installation packages to a microSD card to share them with other phones.

 Installation packages from third-party sources may contain viruses or malicious software and should be installed with caution. Only install applications from trusted sources.

**1** Insert the microSD card containing the installation package into your phone.

**2** Open  **Files**, locate the installation package on the microSD card, then touch to install.

A warning message may be displayed during the installation process. Always read these messages carefully. If you wish to proceed with the installation, touch **Settings** and then turn on the **Unknown sources** switch to allow your phone to install third-party applications. After you have finished installing the application, touch **Settings** > **Advanced settings** > **Security** and turn off the **Unknown sources** switch to prevent your phone from installing applications downloaded from unofficial sources.

After installation, the application will be visible on your home screen.

## Uninstalling an application

Free up space on your phone and boost performance by removing unused applications.

 Some pre-installed system applications cannot be removed.

• On the home screen, touch and hold the application you want to uninstall and drag it to the



 icon.

• Touch **Settings** > **Apps**, select the application you want to uninstall and then touch **Uninstall**.

# Getting Started

## Locking and unlocking the screen

### Locking the screen

- Press the power button to manually lock the screen.
- The screen will lock automatically and enter sleep mode after it has been idle for a certain period to reduce power consumption and prevent unintended operations.
-  To change the screen sleep time, open  **Settings**. Touch **Display** > **Sleep** and select a time.

Your phone will continue to receive messages, notifications and incoming calls when the screen is locked. The status indicator will flash green when you receive new notifications. When you receive an incoming call, the screen will turn on and display the caller information.

### Unlocking the screen

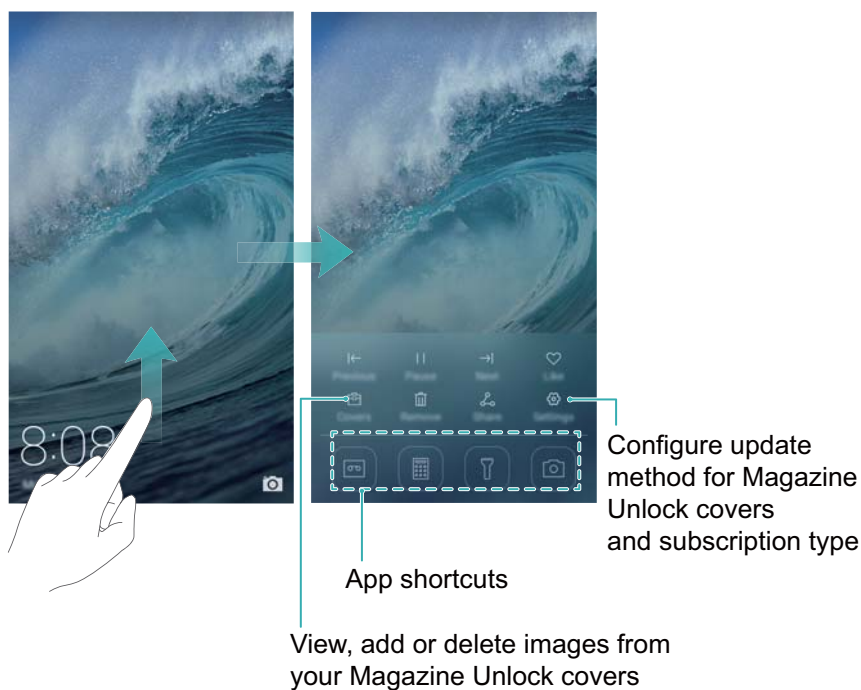
When the screen is off, press the power button to wake the screen. Slide your finger in any direction to unlock the screen.







### Magazine Unlock

Use Magazine Unlock to create your own selection of lock screen images and bring your lock screen to life.

Swipe up from the bottom of the lock screen to display the Magazine Unlock options.

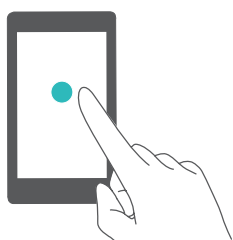


**Manage Magazine Unlock covers:** Touch , then touch . Select the desired images to add them to the viewing list. To delete covers from the viewing list, touch , then touch and hold the desired image and select **Remove**.

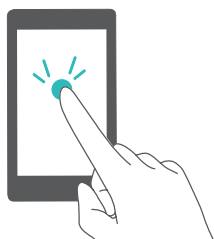
**Add covers to favourites:** Touch  to add the current cover to your favourites. Images that have been added to your favourites will not be deleted from the viewing list after an online update.

## Touchscreen gestures

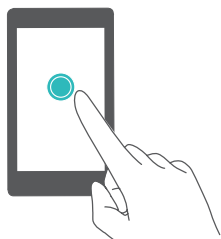
Use simple touchscreen gestures to perform a variety of tasks, such as open applications, scroll through lists and zoom images.



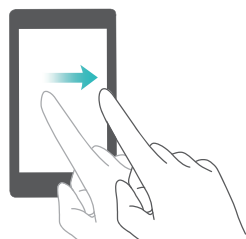
**Touch:** Touch an item once. For example, touch to select an option or open an application.



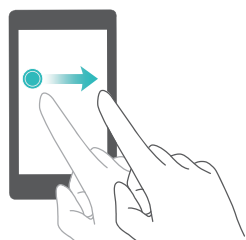
**Double touch:** Touch the target area of the screen twice in quick succession. For example, double touch an image in full screen mode to zoom in or out.



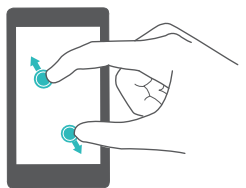
**Touch and hold:** Touch and hold the target area of the screen for at least 2 seconds. For example, touch and hold a blank area on the home screen to access the home screen editor.



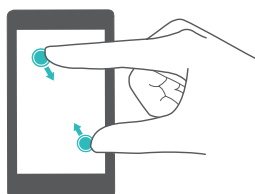
**Swipe:** Swipe your fingers on the screen. For example, in the **Notifications** tab, swipe left or right on a notification to dismiss it. Swipe vertically or horizontally to go to other home screens, scroll through a document and more.



**Drag:** Touch and hold an item, then move it to another position. For example, use this gesture to rearrange applications and widgets on the home screen.



**Spread fingers apart:** Spread two fingers apart on the screen. For example, spread two fingers apart to zoom in on a picture or web page.







**Pinch fingers together:** Pinch two fingers together on the screen. For example, pinch two fingers together to zoom out on an image.

## Status and notification icons


















### Status icons

Status icons are displayed on the right-hand side of the status bar. Status icons display information about your phone's status, such as network connection information, signal strength, battery level and time.

 Status icons may vary according to your region or carrier.





















	Signal strength		No signal
	Connected over GPRS		Connected over 3G



	Connected over EDGE		Connected over HSPA
	Connected over HSPA+		Roaming
	Connected over LTE		Bluetooth enabled
	NFC enabled		Vibration mode enabled
	Aeroplane mode enabled		Alarm enabled
	Connected over Wi-Fi		Battery full
	Silent mode enabled		No SIM card found
	Charging		Headset inserted
	Battery low		

### Notification icons

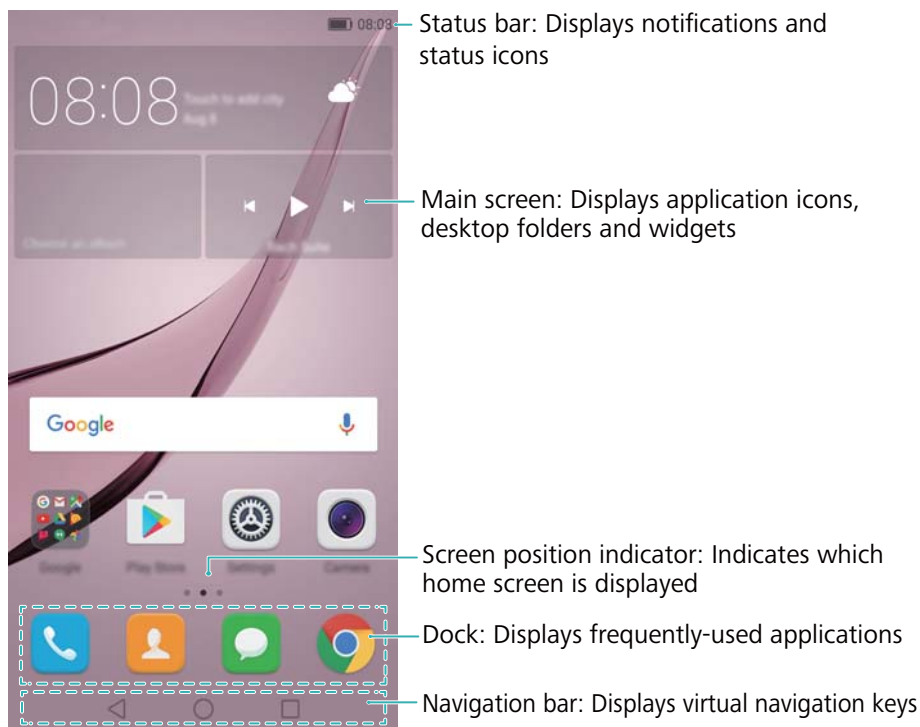
Notification icons are displayed on the left-hand side of the status bar when you receive a new message, notification or reminder.

	Missed calls		Call in progress
	New emails		New messages
	Select an input method		New voicemail
	Receiving location data from GPS		Wi-Fi network available
	Downloading data		Uploading data
	Upcoming events		Phone memory full
	Synchronising data		Synchronisation failed
	Login or synchronisation problem		More notifications
	Portable Wi-Fi hotspot enabled		Connected to a VPN
	USB tethering enabled		USB debugging enabled




# Home screen

## Getting to know your home screen


Your home screens are where you can find your favourite widgets and all your applications. The application list has been removed to give you a more convenient and direct path to your applications.

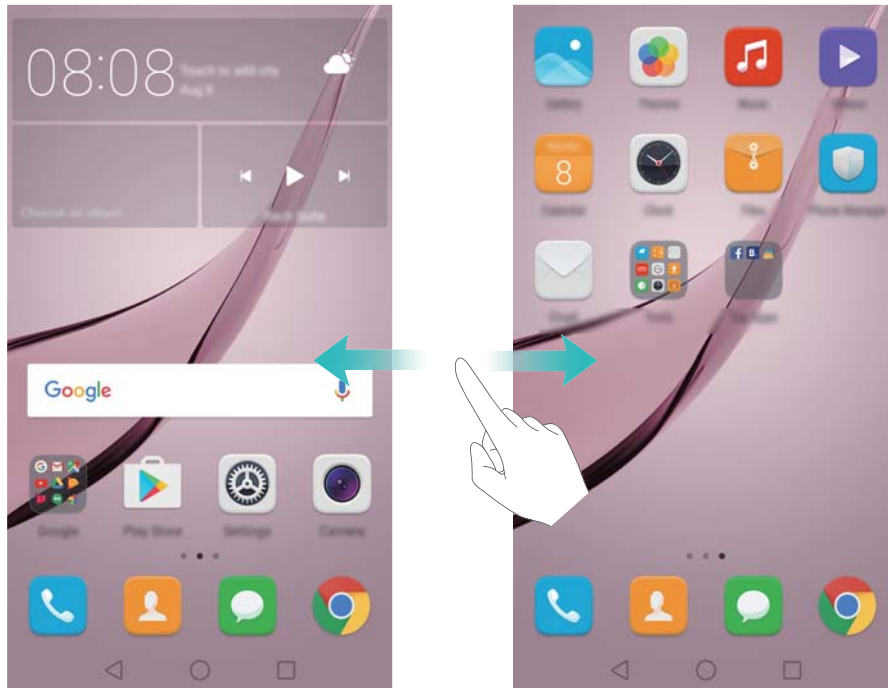


### Virtual navigation bar keys:




-  **Back:** Touch to return to the previous screen or close an application. When entering text, touch to close the onscreen keyboard.
-  **Home:** Touch to return to the home screen.
-  **Recent:** Touch to access the list of recently used applications.

### Switching between home screens

Swipe left or right to view the extended home screens. Touch  **Home** to return to the default home screen.



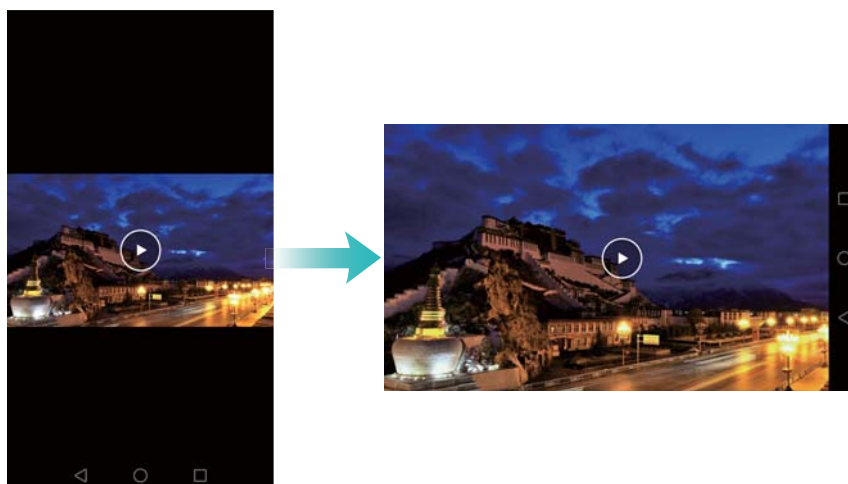
On the home screen, pinch two fingers together or touch and hold a blank area on the screen to access the home screen editor. You can:

- **Set the default home screen:** Touch  at the top of the home screen to set the chosen home screen as the default home screen.
- **Move a home screen:** Drag the home screen to the desired location.
- **Add a home screen:** Touch  on the home screen furthest to the left or right.
- **Delete a blank home screen:** Touch  at the bottom of a blank screen.

## Automatic screen rotation

When you rotate your phone, some applications will automatically adjust the screen orientation to make them easier to use. This feature also lets you use tilt-controlled applications.

Swipe down from the status bar to open the notification panel, then touch **Auto Rotate** in the **Shortcuts** tab to enable or disable automatic screen rotation.



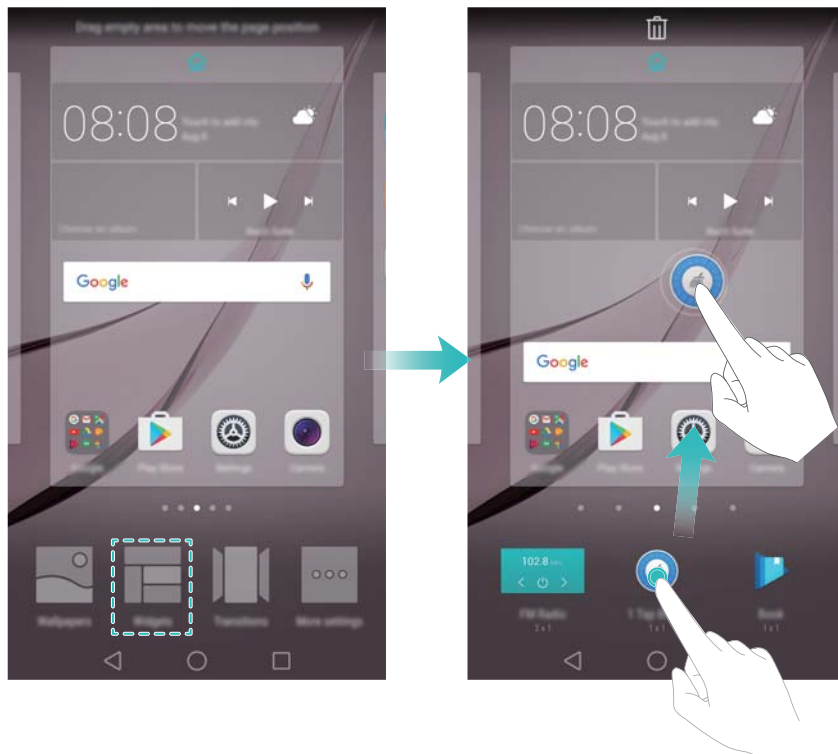
## Organising applications and widgets on the home screen

### Adding a widget to the home screen

Add frequently used widgets to the home screen for quick access.

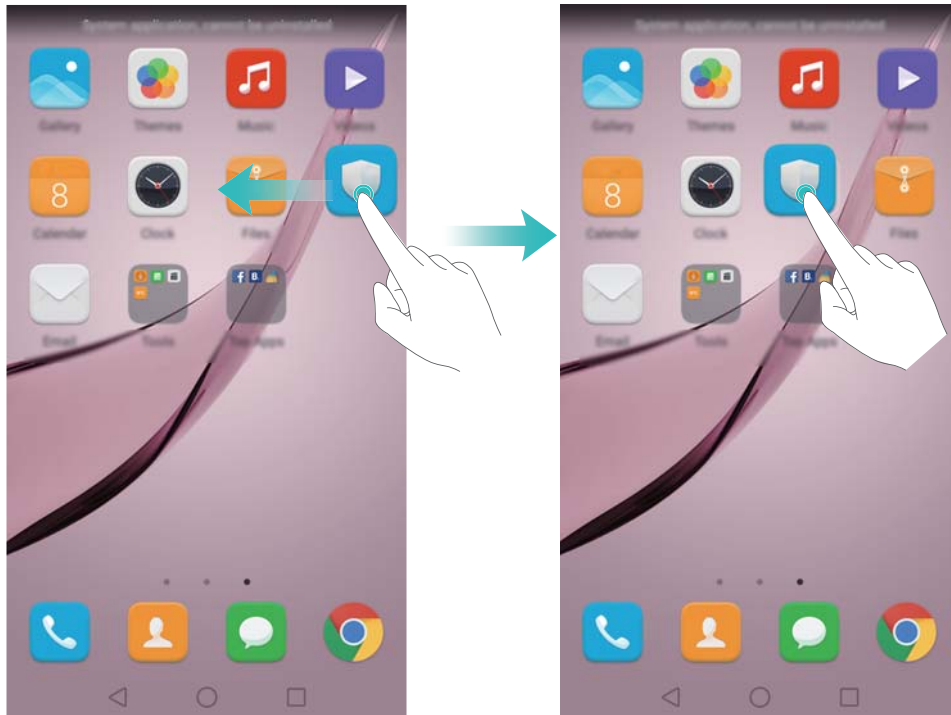
On the home screen, pinch two fingers together to open the home screen editor. Touch **Widgets** and select a widget. Touch and hold the widget and drag it to a blank area on the home screen.

- i** You must have enough space on the home screen to add widgets. If there is not enough space, add another home screen or free up some space.






### Moving a widget or icon

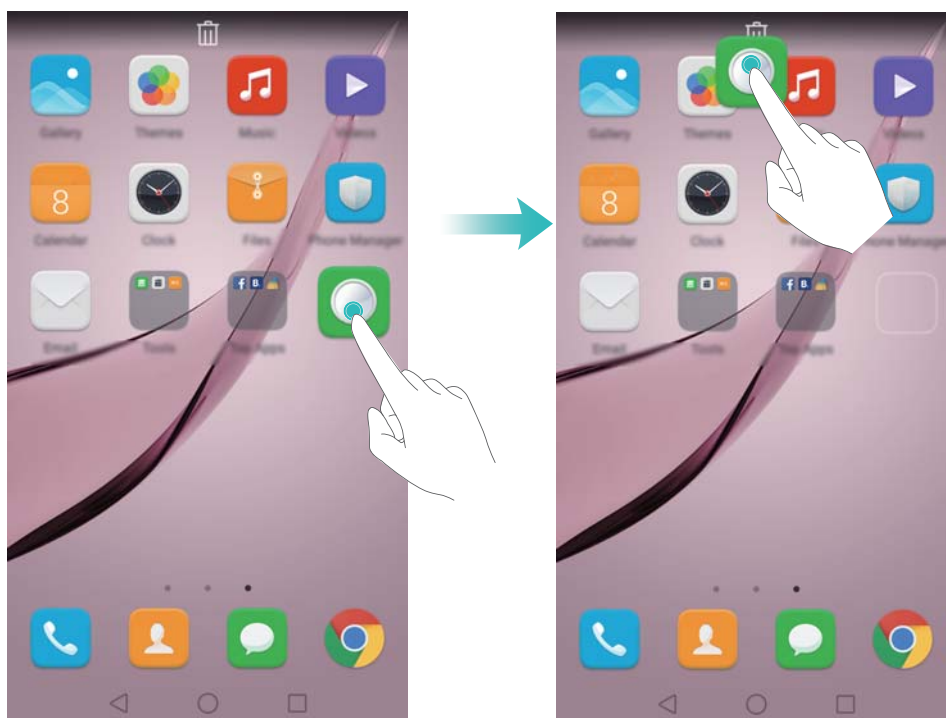
On the home screen, touch and hold an application icon or widget until your phone vibrates. You can then drag the application icon or widget to the desired location.



### Deleting a widget or icon

On the home screen, touch and hold the application icon or widget you want to delete until  is displayed at the top of the screen. Drag the unwanted application icon or widget to .

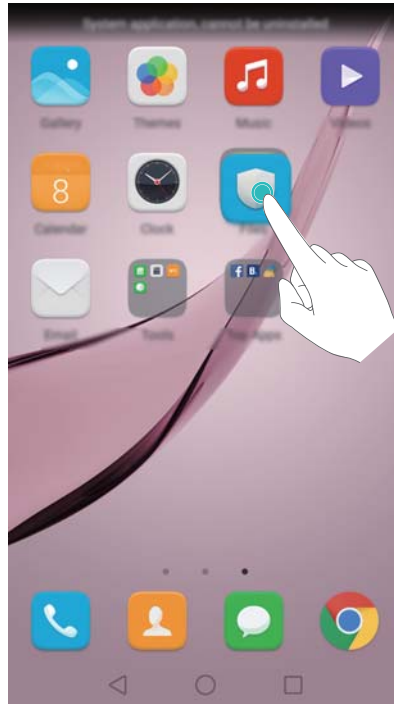
-  After you have moved/deleted an application icon, a blank space will appear on the home screen. You can sort application icons automatically; for more information, see [Aligning home screen applications automatically](#).



## Creating a folder

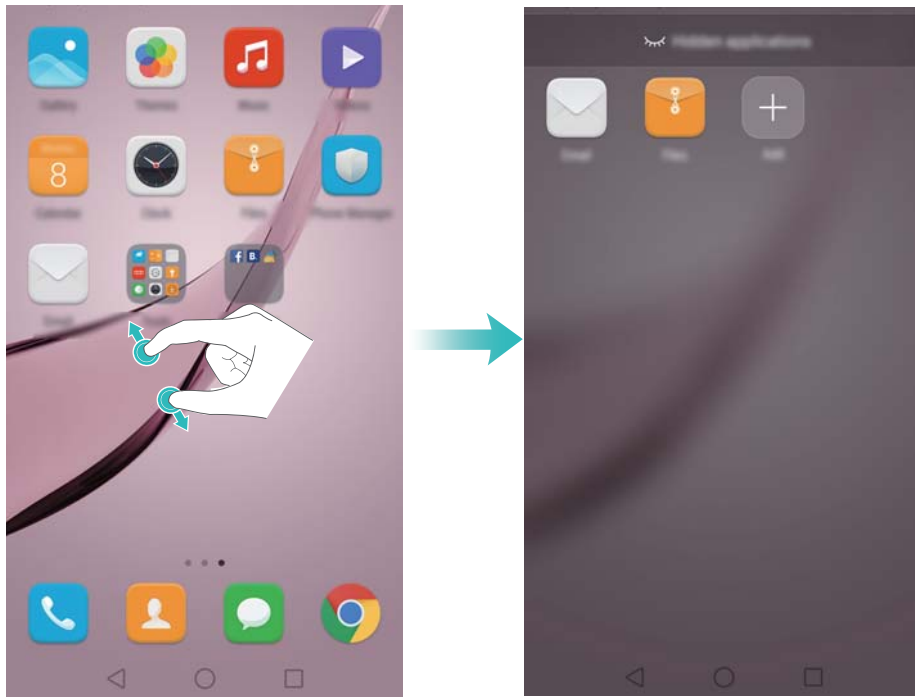
Create home screen folders to organise your applications by type. For example, you can create a Games folder that contains all of your game applications.

On the home screen, drag an icon on top of another icon to create a folder containing both applications. To rename the folder, open the folder, then touch the folder name.

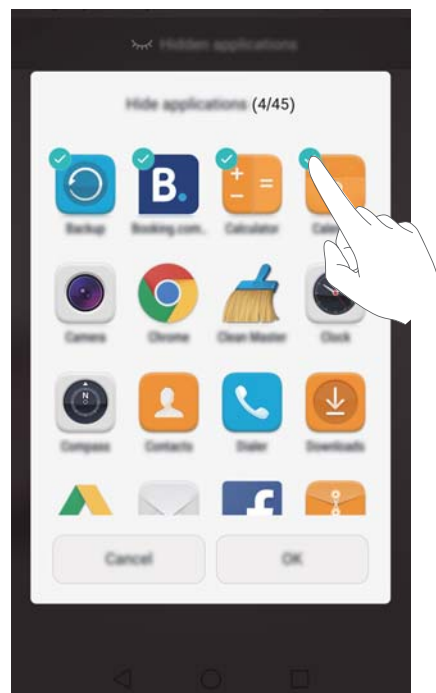


## Hiding applications

On the home screen, spread two fingers apart. Touch **+** **Add**. Select the applications you want to hide and touch **OK**. Applications will not appear on the home screen after they have been hidden.



- i** To restore a hidden application to the home screen, touch **+** **Add** on the hidden applications screen, deselect the desired application, then touch **OK**.



## Taking a screenshot


Your phone comes with a range of screenshot options. Capture the entire screen or draw a shape on the screen to take a partial screenshot.

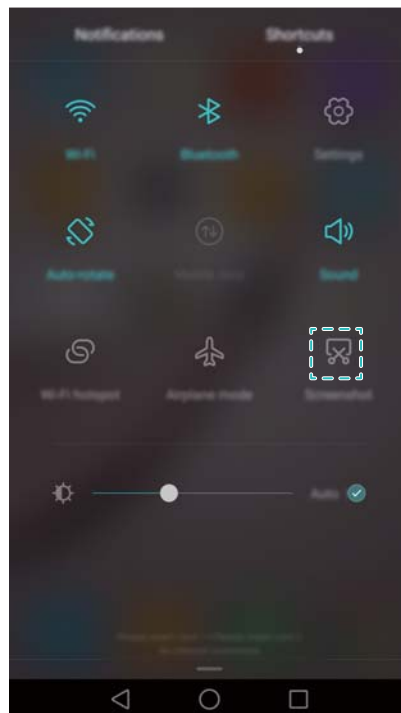
### Using the power and volume down buttons

Press the power and volume down buttons at the same time to take a full screenshot.



### Using the screenshot shortcut switch

Open the notification panel, then touch  in the **Shortcuts** tab to take a full screenshot.



### Using your knuckle

Use your knuckle to take a screenshot of the whole screen, or draw a shape on the screen to capture a specific area. For more information, see [Using your knuckle](#).

By default, screenshots are saved to the **Screenshots** folder in **Gallery**.



# Notifications

## Status indicator

The status indicator changes colour and flashes to indicate the following:

- Steady red (not charging): The battery level is critically low and the phone will turn off automatically.
- Steady red (when charging): The battery level is critically low.
- Steady yellow (when charging): The battery level is medium.
- Steady green (when charging): The battery is almost full or already full. Unplug the charger when the battery level reaches 100%.
- Flashing green (not charging): You have unread messages, notifications or missed calls.

## Notification badges

Notification badges appear in the top right corner of application icons.



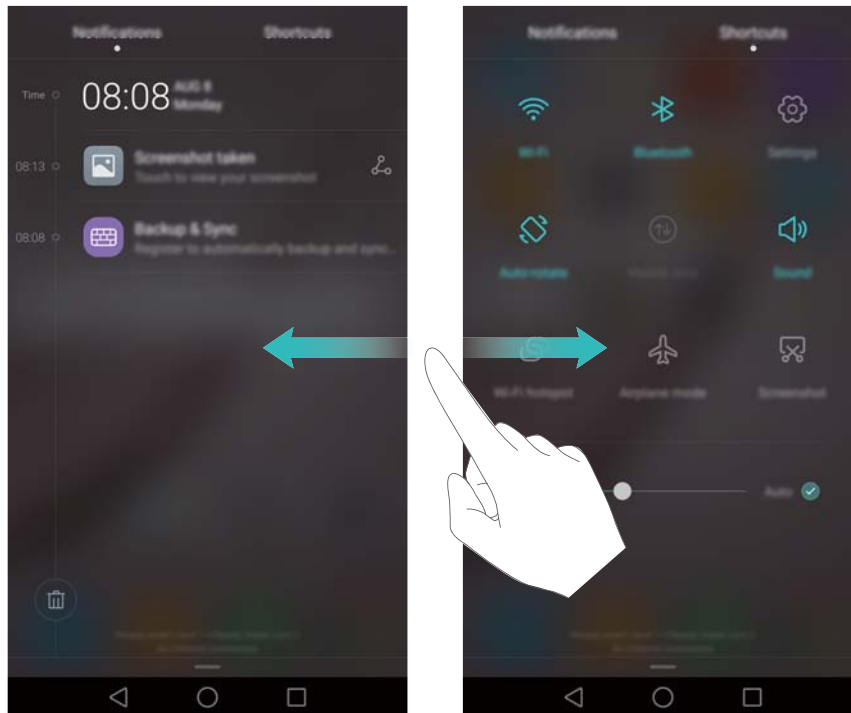
The badge number indicates the number of new notifications. Open the corresponding application to view more details about the notifications.


- **i** To disable notification badges for an application, pinch two fingers together on the home screen to open the home screen editor, then touch **More settings** > **Badge app icons** and turn off the switch next to the corresponding application.


## Notification panel

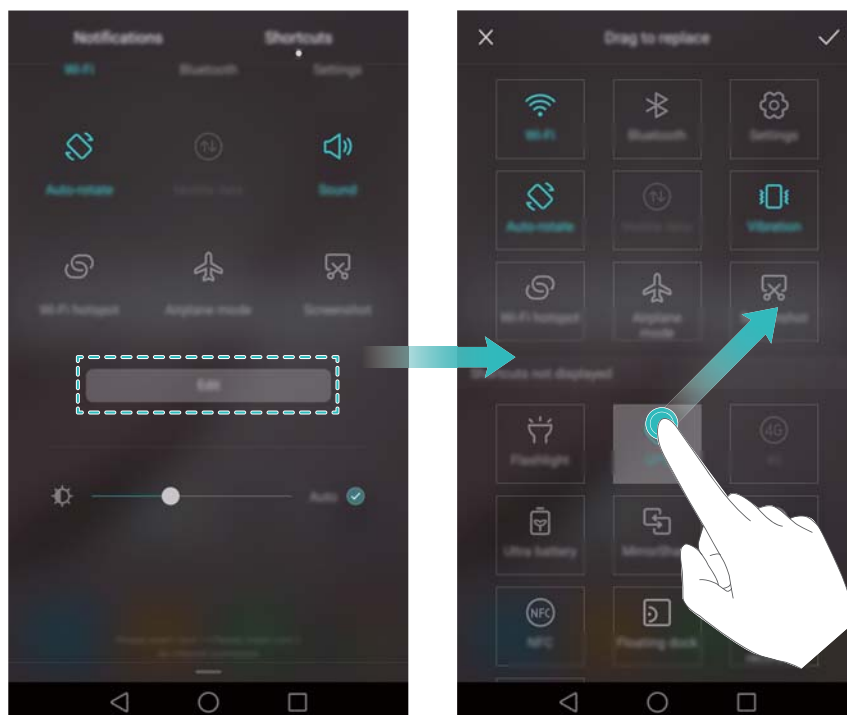
Swipe down from the status bar and open the notification panel to view notifications.

Swipe left on the notification panel to go to the shortcuts tab.



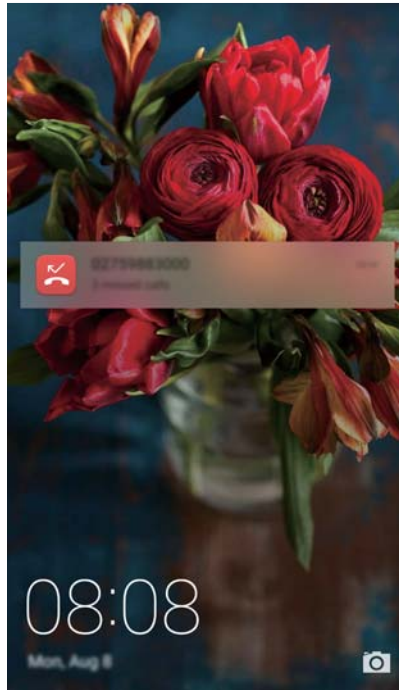
Swipe up on the screen, or touch  **Back** or  **Home** to close the notification panel.

 **Customise shortcut switches:** Swipe up on the shortcuts tab, then touch **Edit**. Drag the shortcut switch to the desired location for easier access.



## Viewing notifications on the lock screen

New notifications (such as missed calls and messages) are displayed on the lock screen.




Swipe right on a lock screen notification to view its details.

- i By default, your phone will only display lock screen notifications for certain applications. If you want to enable lock screen notifications for more applications, see [Managing notification permissions](#).

## Managing notification permissions


Disable notifications for an application to prevent unnecessary disturbances.

- 1 Open  **Settings**.
- 2 Touch **Notification panel & status bar** > **Notification manager**, then select the desired application.
- 3 Enable or disable notification settings as desired.

**Display notifications in do not disturb mode:** Select the desired application in **Notification manager**, then turn on the **Priority display** switch. Notifications will still be displayed when **Define priority interruptions** is enabled in do not disturb mode.


## Notification and status bar settings

Change the notification and status bar settings to customise how notifications and status reminders are displayed.

Open  **Settings**, then touch **Notification panel & status bar** to configure the drop-down and display settings for the notification and status bar.

### Configuring the drop-down settings for the notification bar

- Touch **Drag actions** > **Smart selection**. When you open the notification panel, your phone will go to the notifications tab if you have new notifications, otherwise it will go to the shortcuts tab.

- Touch **Drag actions** > **Determine from drag position**. Swipe down from the left of the status bar to open to the notifications tab, or swipe down from the right of the status bar to open the shortcuts tab.
- Turn on the **Notification panel** switch to access the notification panel when the screen is locked.
  -  You cannot access the notification panel from the lock screen if you have set a screen lock password.

### Configuring the display content for the notification and status bar

Turn the **Display carrier name** and **Battery status** switches on or off to configure the content that is displayed in the status bar.

Turn off the **Show notification icons** switch to hide notification icons in the status bar.

## Using fingerprint recognition


In addition to waking and unlocking the screen, the fingerprint sensor can also be used to take a photo, answer an incoming call and disable an alarm.

### Adding a fingerprint for the first time

See [Configuring your fingerprint ID](#) for more information on configuring fingerprint unlock.


### Adding, deleting or renaming a fingerprint

Add multiple fingerprints to make it easier to unlock your phone. You can also delete or rename fingerprints.

- 1 Open  **Settings**.
- 2 Touch **Fingerprint ID** > **Fingerprint management**.
- 3 Enter the screen lock password, then touch **Next**.
- 4 In the **Fingerprint list** section, you can:
  - Touch **New fingerprint** to add a fingerprint. You can add up to five in total.
  - Touch a previously added fingerprint to rename or delete it.

### Accessing Safe with your fingerprint


Use your fingerprint to access your Safe without entering the password.

- 1 Open  **Settings**.
- 2 Touch **Fingerprint ID** > **Fingerprint management**.
- 3 Enter the screen lock password, then touch **Next**.
- 4 Touch **Access safe**, then follow the onscreen instructions to enter your Safe password and enable fingerprint recognition.

Once you have completed the settings, touch **Files** > **Safe**. You can now use your fingerprint to access your Safe.

## Accessing App Lock with your fingerprint


Use your fingerprint to access locked applications.

- 1 Open  **Settings**.
- 2 Touch **Fingerprint ID > Fingerprint management**.
- 3 Enter the screen lock password, then touch **Next**.
- 4 Touch **Access app lock**, then follow the onscreen instructions to enter your App Lock password and enable fingerprint recognition.

Touch **Phone Manager > App lock** once you have completed the settings, then use your fingerprint to view the App Lock status. You can also use your fingerprint to access locked applications on the home screen.

## Fingerprint sensor touch gestures


Touch or swipe the sensor with any finger to perform common tasks.

- 1 Open  **Settings**.
- 2 Touch **Fingerprint ID**.
- 3 In the **Touch and hold gesture** section, turn on switches for features you want to enable.
  - **Take photo/video**: When using the camera viewfinder, touch and hold the fingerprint sensor to take a picture.
  - **Answer call**: When you have an incoming call, touch and hold the fingerprint sensor to answer it.
  - **Stop alarm**: When your alarm goes off, touch and hold the fingerprint sensor to disable it.
- 4 In the **Slide gesture** section, turn on switches for features you want to enable.
  - **Show notification panel**: Swipe down on the fingerprint sensor using any finger to open the notification panel. Tap the sensor twice to clear all notifications, and swipe up on the sensor to close the notification panel.
  - **Browse photos**: When viewing photos in full screen mode, swipe left or right on the sensor to switch between photos.

## Accessing applications

### Opening and switching between applications

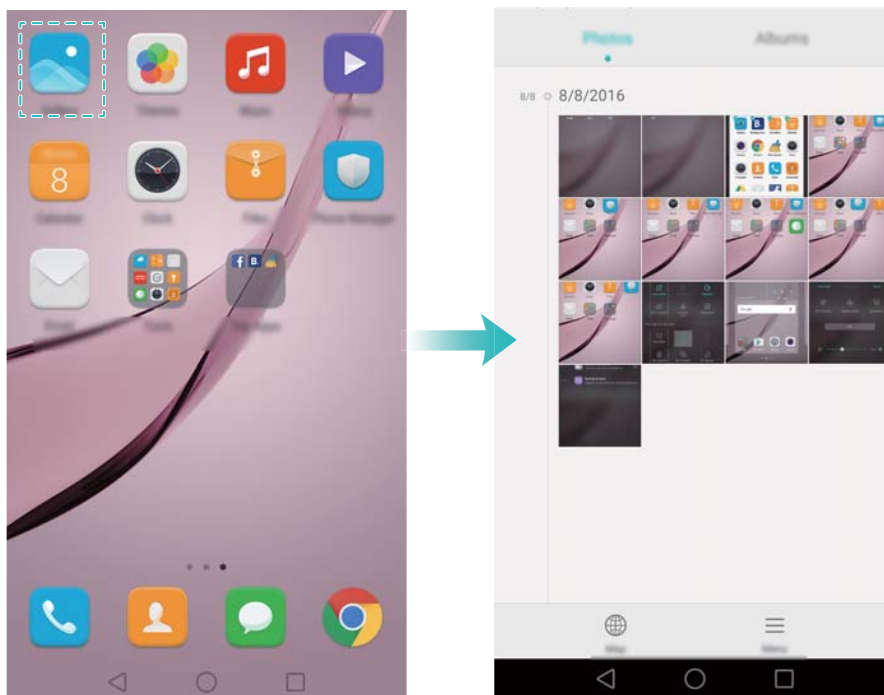
#### Opening applications from the lock screen

Swipe up on the lock screen and touch  to launch the camera application. You can also swipe up from the bottom of the screen and touch a shortcut icon to quickly launch the corresponding application.




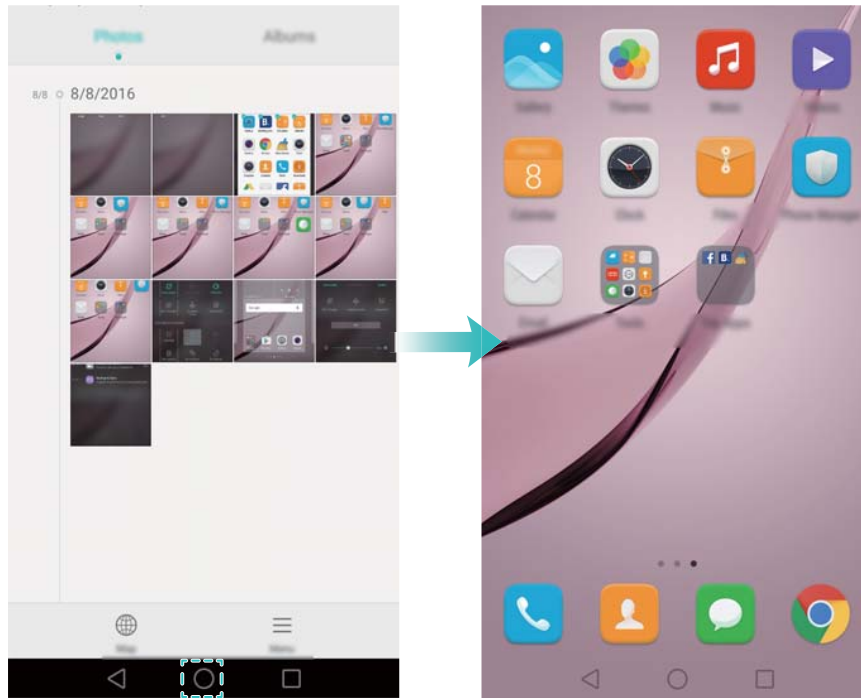
### Opening an application from the home screen

On the home screen, touch an icon to open the corresponding application.



### Switching between applications

To switch to another application, touch  **Home** to return to the home screen, then touch the icon of the application you want to open.



## Searching for applications

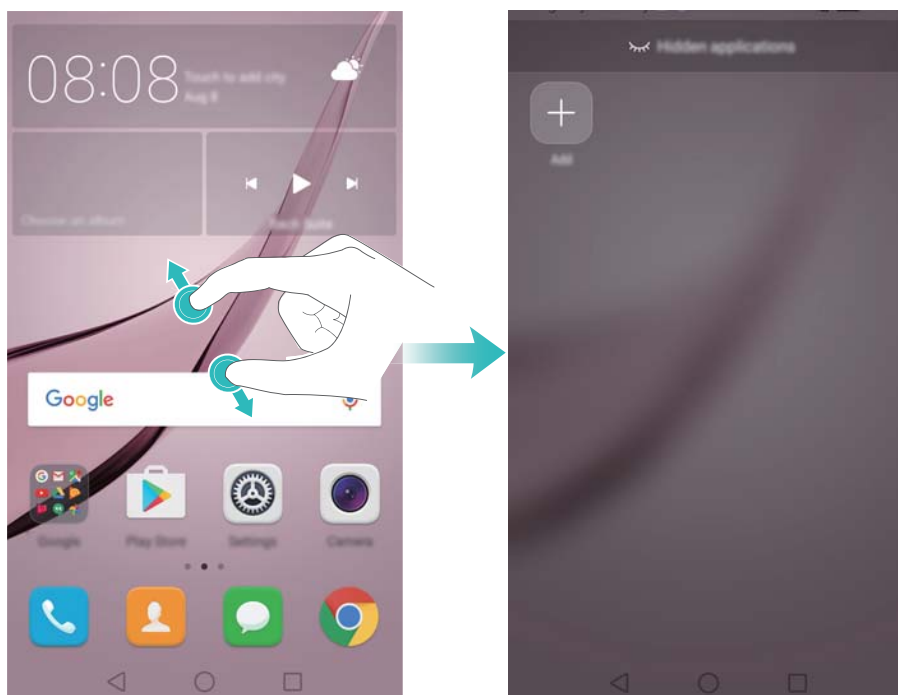
### Finding applications

Swipe down from the middle of the screen to access the search bar, then enter the name of an application. The search results will be displayed underneath the search bar. For more information, see [Finding applications quickly](#).

**i** Hidden applications are not listed in the search results.

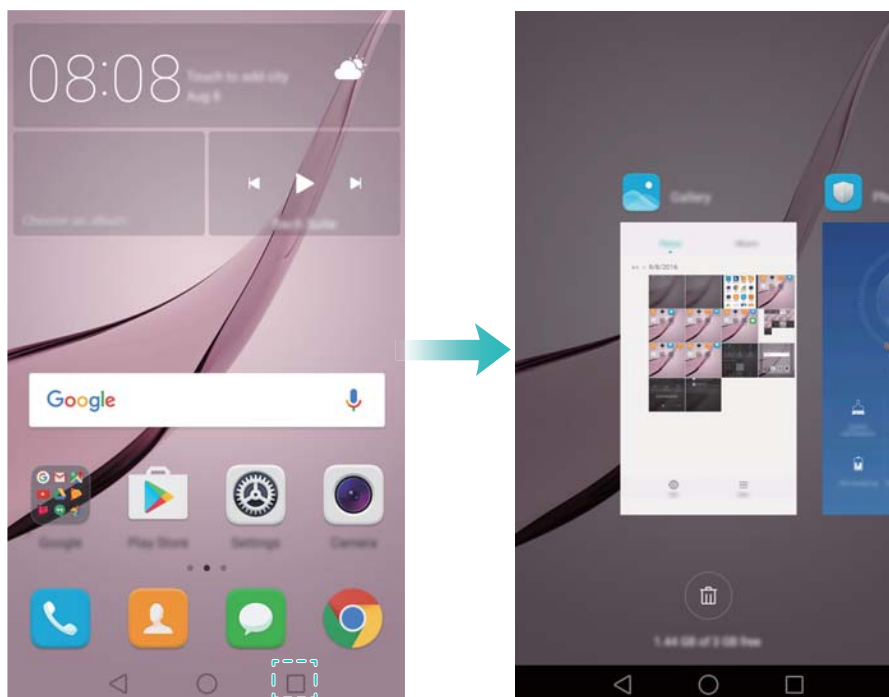
### Finding hidden applications




On the home screen, spread two fingers apart to view your hidden applications.



## Viewing recently used applications

Touch  **Recent** to display the list of recently used applications.




- **View more applications:** Swipe left or right on the screen to view more recently used applications.
- **Open an application:** Touch a thumbnail to open the corresponding application.
- **Close an application:** Swipe up on a thumbnail to close the corresponding application.
- **Close all unlocked applications:** Touch  to close all unlocked applications.
- **Lock or unlock an application:** Swipe down on a thumbnail to lock an application.  will appear above an application once it has been locked. Locked applications cannot be closed by touching . Swipe down again on the thumbnail to unlock the application.

## Personalising your phone

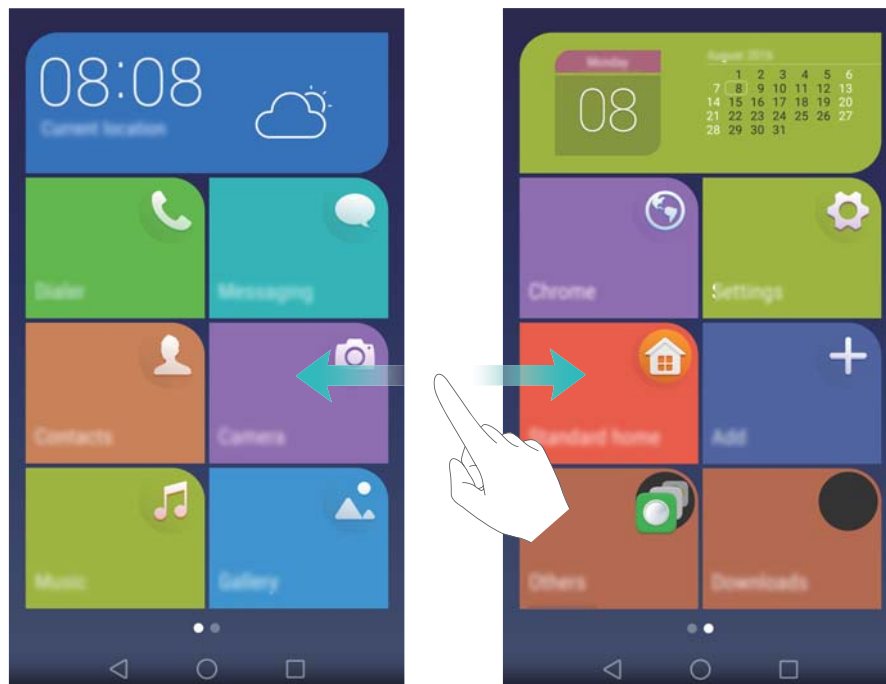
### Simple home screen

The simple home screen mode uses large icons and fonts to display content in a more easy-to-read layout.

- 1 Open  **Settings**.
- 2 Touch **Home screen style** > **Simple**, then touch  to enable the simple home screen.
- 3 On the simple home screen, you can:
  - Touch application icons or widgets to open them.
  - Touch and hold an icon to open the home screen editor and add or delete application icons.





- Touch **Others** to open the application list and view or open applications.
- Touch **+** to add contacts or applications to the home screen.
- Touch **Standard home** to exit the simple home screen.



## Changing the theme


Personalise your phone's home screen using a wide range of themes and wallpapers.

Open  **Themes** and select a theme, then touch . Touch  to mix and match lock screen methods, wallpapers, application icons and more.






## Changing the wallpaper

Set your favourite images or photos as your phone's wallpaper.

- 1 Open  **Settings** and select **Display**.
- 2 Touch **Wallpaper**, then touch **Lock screen wallpaper** or **Home screen wallpaper**.
- 3 In the **Wallpapers** or **Live wallpaper** tab, select an image, then follow the onscreen instructions to set it as the wallpaper.



Turn on the **Shake to change** switch. The wallpaper will change every time you shake your phone. Turn on the **Random change** switch. Configure **Interval** or **Album to display**. Your phone will automatically change the wallpaper at the specified time interval.



-  You can also open  **Gallery**, touch and hold an image, then touch  > **Set as** > **Wallpaper**. Follow the onscreen instructions to set the image as the wallpaper.

## Assigning a ringtone to a contact

Assign a unique ringtone to each contact so that you can easily tell who is contacting you.

- 1 Open  **Contacts**.
- 2 Select the desired contact, then touch **Phone ringtone**.
- 3 Select the desired ringtone or music file, then touch .

For more information on how to configure call and message ringtones and vibration settings, see [Sound settings](#).

## Changing the font size

The phone's font size can be increased to make words easier to read.

Open  **Settings**, then touch **Display** > **Font size** to set the system font size.


- i** The **Extra huge** font size will only be displayed in messages, contacts and the dialler application.

## Entering text

### Switching text input methods

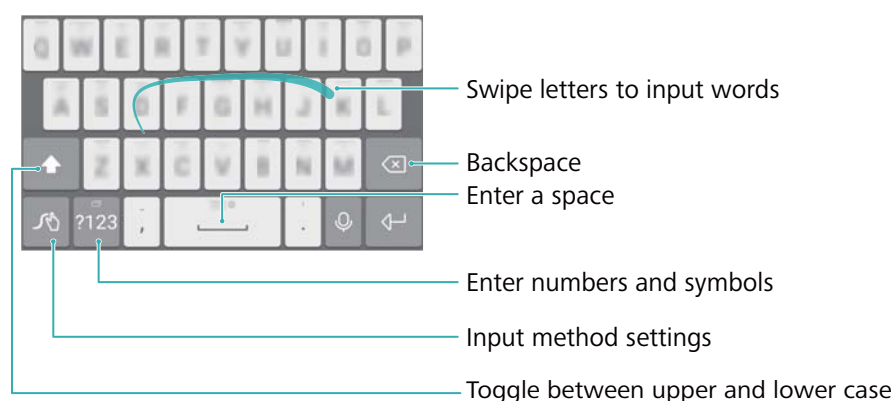
Switch between text input methods as desired.

- 1 On the text input screen, swipe down from the status bar to open the notification panel.
- 2 Touch **Select input method** in the **Notifications** tab, then select the desired input method.

- i** If there are no input methods to choose from, go to  **Settings**. Touch **Advanced settings** > **Language & input** > **Default keyboard** > **Configure input methods** and turn on the switch next to the corresponding input method.

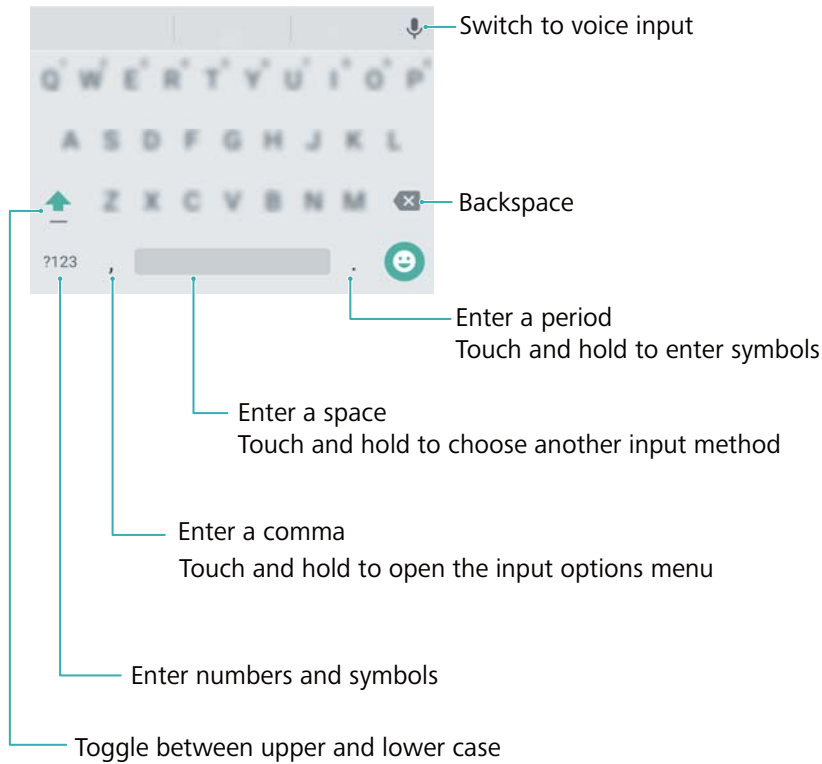
### Huawei Swype input method

Quickly enter words by swiping on the keyboard.



- i** Huawei Swype input supports a wide range of languages.

### Android input method



**i** The Android input method supports a wide range of languages.

## Editing text


You can select, cut, copy and paste text on your phone.

- **Select text:** Touch and hold the text to bring up . Drag or to select more or less text, or touch > **Select all** to select all text.
- **Copy text:** Select text and touch **Copy**.
- **Cut text:** Select text and touch **Cut**.
- **Paste text:** Touch and hold where you want to insert the text, then touch **Paste**.
- **Share text:** Select text, then touch **Share** to select a sharing method.

# Tips and Tricks

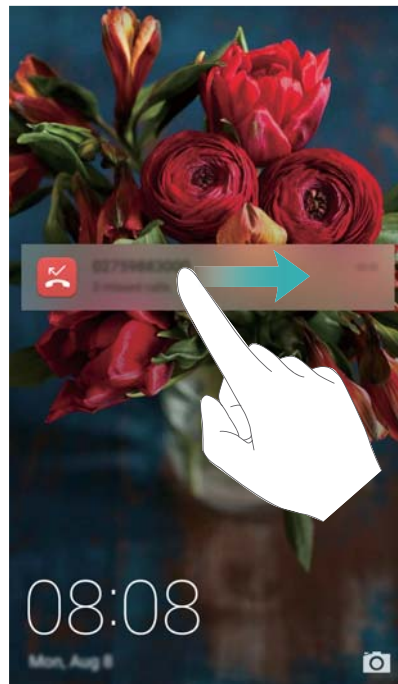
## Searching for settings

Use the search feature in Settings to search for menu options.

Open  **Settings**. Touch the search box at the top of the screen and enter a search term (such as Sound). Your phone will display the search results; touch an option to access the corresponding setting.


## Quickly returning a call

On the lock screen, swipe right on a missed call notification and unlock the screen. The dialler screen will be displayed; touch the corresponding number to return the call.



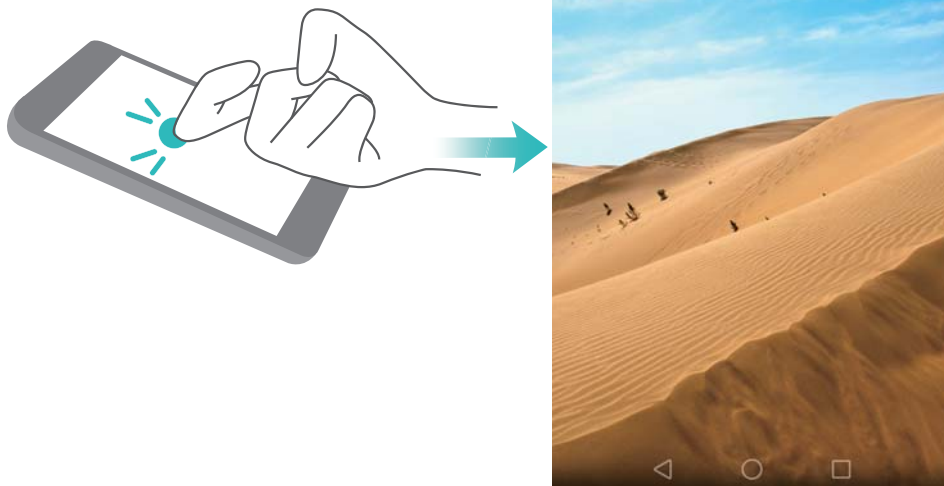
## Using your knuckle

Use a knuckle to take a screenshot of the whole screen, or part of it.


- 1 Open  **Settings** and select **Smart assistance**.
- 2 Touch **Motion control** > **Smart screenshot** and turn on the **Smart screenshot** switch.

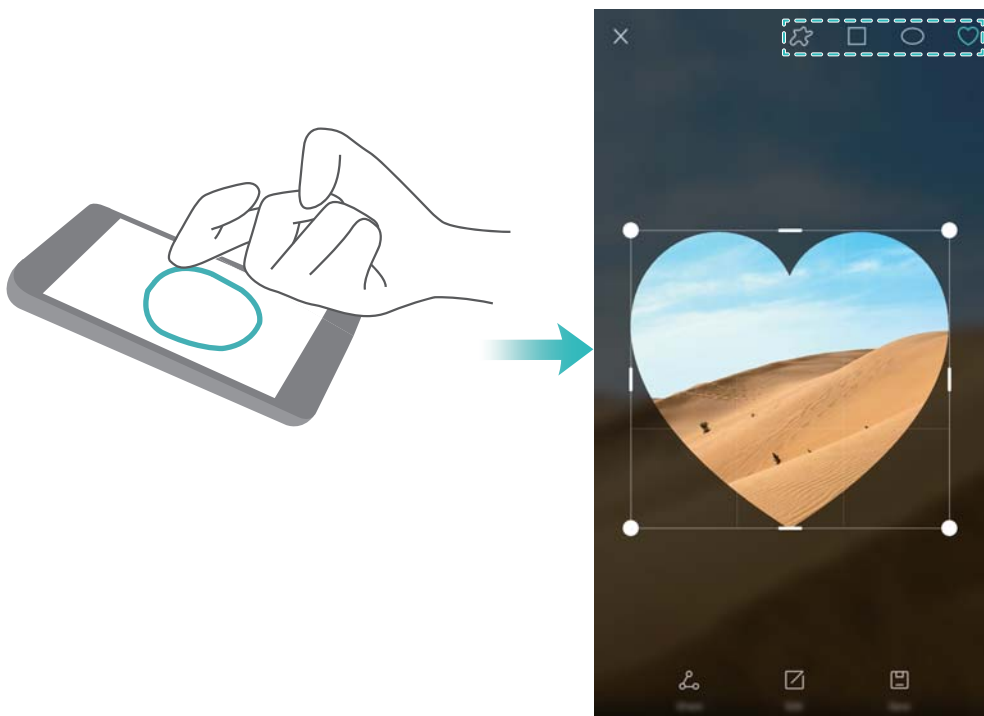
### Taking a full screenshot

Knock the screen twice with your knuckle to take a screenshot of the whole screen.




### Taking a partial screenshot

Knock the screen with your knuckle. Keep your knuckle on the screen. Drag it around the area you want to capture and then return to the starting point. Your selection is displayed on screen; the area inside the blue line will be captured. You can also select the screenshot box at the top of the screen for different screenshot shapes. Touch  to save a screenshot.

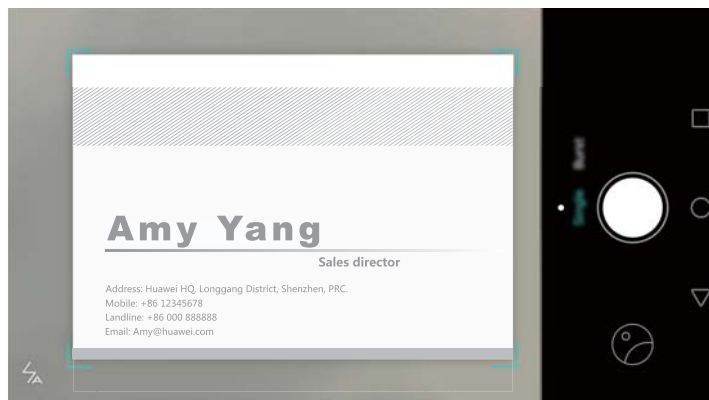


By default, screenshots are stored in **Gallery**, within the **Screenshots** folder.

-  After creating a screenshot, touch **Share** to share it with friends. For more information about sharing, see [Sharing images or videos](#).

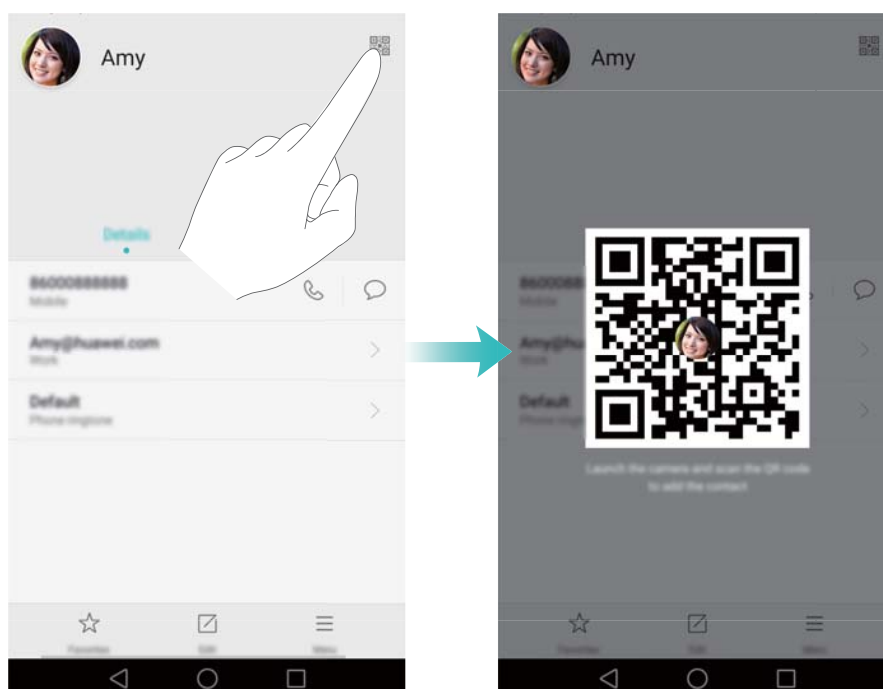
## Adding contact details quickly

Use the camera to take a photo of a business card. Your phone will recognise the contact details and add them automatically. In **Contacts**, touch **Business cards** > **Scan**.



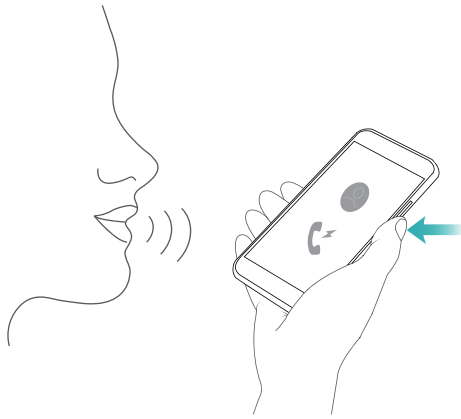
## Sharing your QR card

Share your QR card with your friends so that they can add you to their contacts quickly. On the contact details screen, touch the QR code at the top of the screen to display your personal QR code.



## Calling contacts when the screen is off

When the screen is off, press and hold the volume down button. When you hear the alert sound, say the name of the contact you want to call. Your phone will automatically call the contact.



## Pocket mode

Enable Pocket mode to prevent you from missing important calls when your phone is in your pocket. The call ringtone and vibration intensity will gradually increase when you receive an incoming call.

Open  **Dialler**. Touch  > **Settings** in the **Dialler** tab and turn on the **Pocket mode** switch.

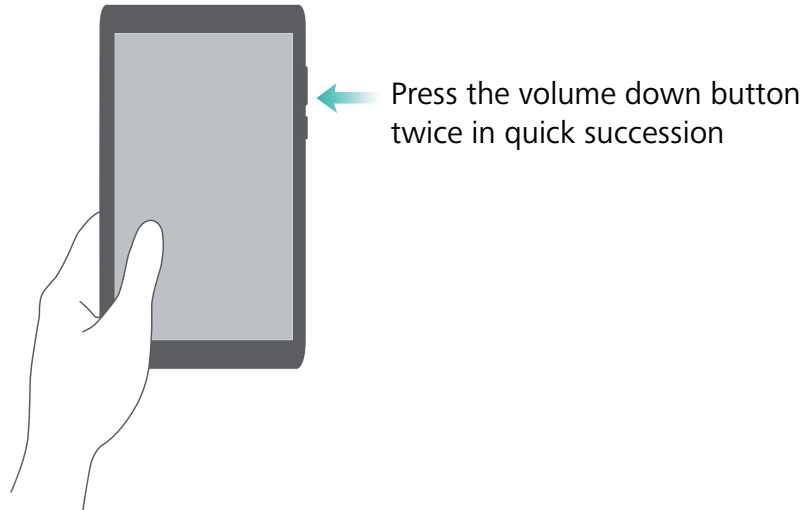


## Taking snapshots when the screen is off

You can take rapid snapshots with your phone, even when the screen is off.

When the screen is off, point your phone at a subject and press the volume down button twice. Your phone will take a photo and display how fast it was captured.




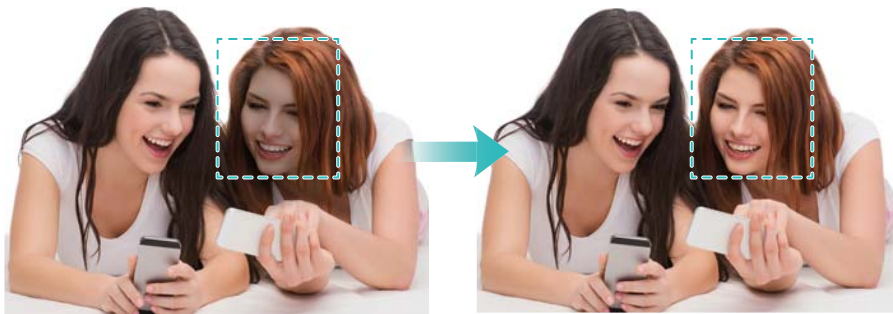


## Perfect selfie

Enable perfect selfie mode and customise the beauty settings to make sure you shine in group photos.


In the camera application, go to **Beauty** mode and then touch **Perfect selfie**. Turn on the **Perfect selfie** switch and then configure your custom beauty settings.

Next, switch to **Beauty** mode and touch  to take a photo. Your phone will detect your face and apply your custom beauty settings to make you stand out in a group shot.



## Using time-lapse mode to fast forward the action

Time-lapse mode lets you capture and accelerate subtle changes in scenery, such as a sunrise, sunset or the movement of clouds.


On the camera screen, swipe left or right to switch to **Time-lapse**. Hold the phone steady, and then touch  to start capturing video.



For more information, refer to [Time-lapse mode](#).

## Taking photos while recording a video

Ever wanted to take a photo while capturing a video?

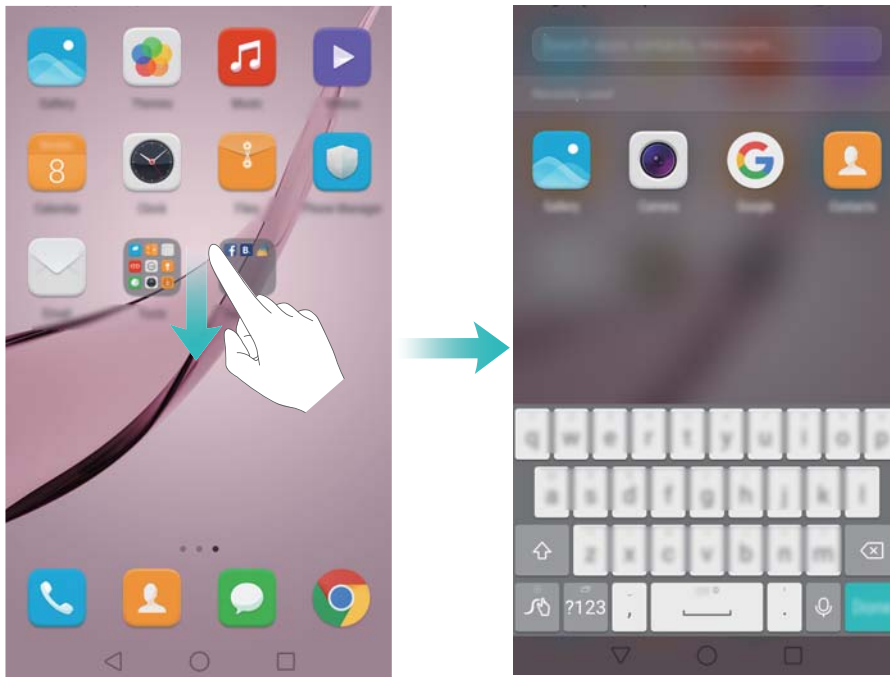
On the camera screen, swipe left or right to switch to **Video**. While recording a video, touch  to take photos.



## Finding applications quickly


Use the search feature to quickly find an application.

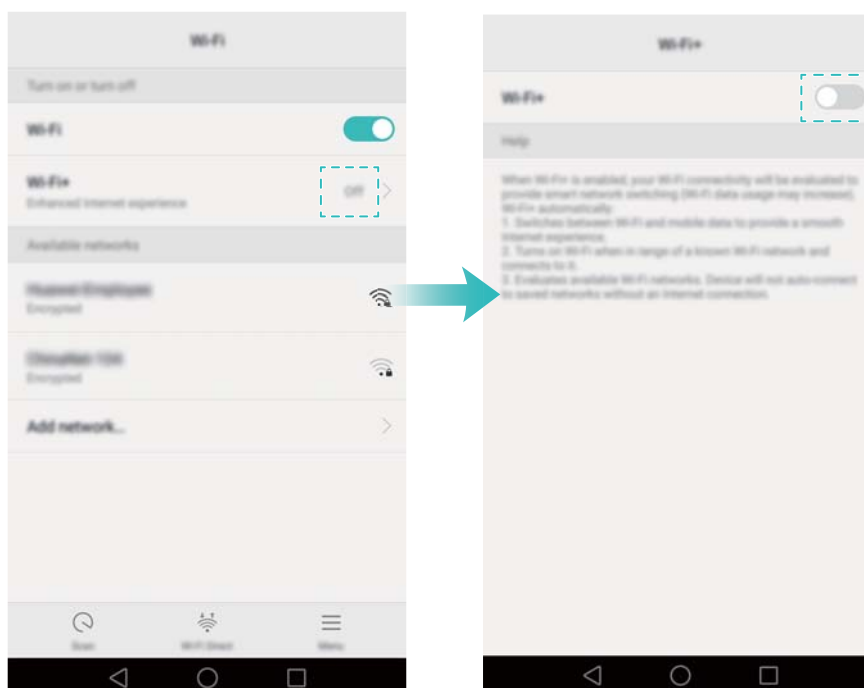
Swipe down from the middle of the screen to access the search bar and then enter the name of the application that you are looking for. The search results will be displayed underneath the search bar.



## Connecting to the Wi-Fi network with the strongest signal

After enabling Wi-Fi+, your phone will monitor Wi-Fi networks and mobile data and select the connection with the best signal and fastest data transfer speeds.

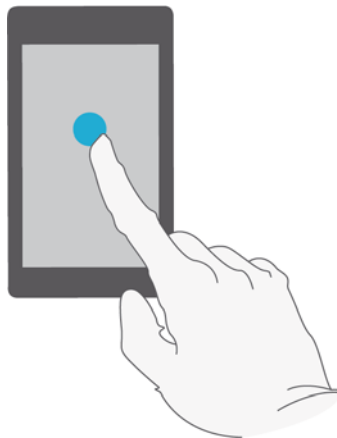
Swipe down from the status bar to open the notification panel. In the **Shortcuts** tab, touch and hold  and select **Wi-Fi+**. Turn on the **Wi-Fi+** switch to enable this feature.




## Using your phone while wearing gloves

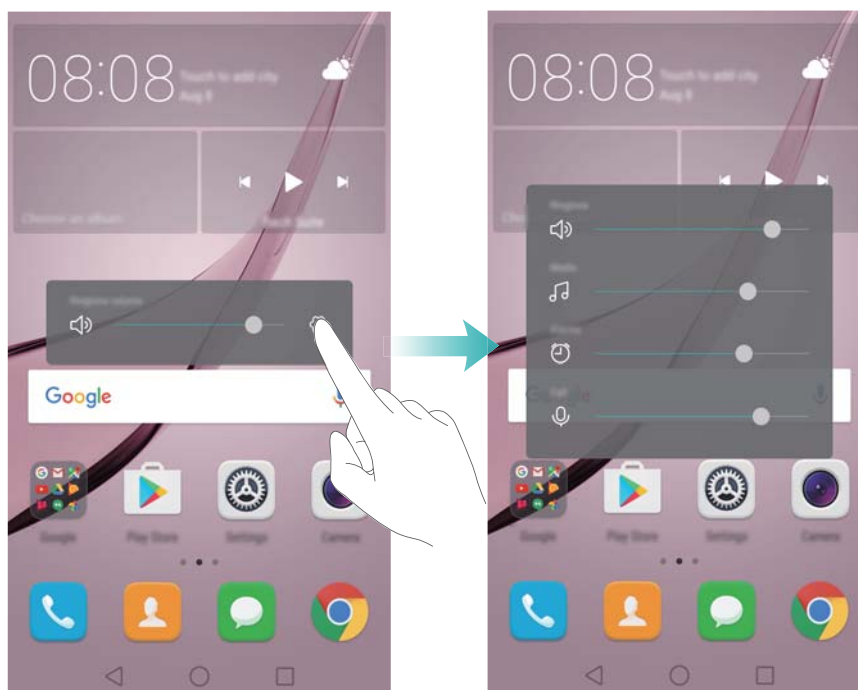
Enable gloves mode so that you can continue to use your phone when wearing gloves.

Open  **Settings** and then touch **Smart assistance** > **Gloves mode**.



## Adjusting the system volume rapidly

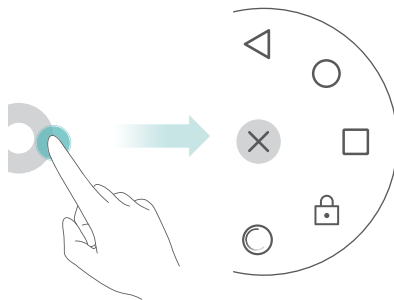
Press the volume button on the side of the phone and then touch  to adjust the ringtone, multimedia, alarm and call volume.



## Using the floating dock

The floating dock gives you access to a number of frequently-used options and features, such as the back key, home key and one-touch optimisation. You can move the floating dock around the screen for easy one-hand use.

Under **Settings**, select **Smart assistance** > **Floating dock** and then turn on the **Floating dock** switch.

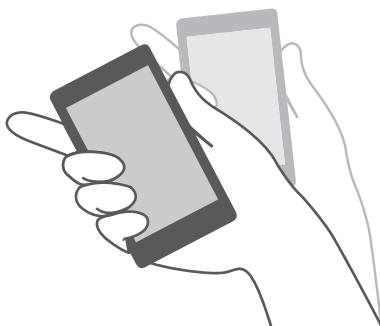


- i** The floating dock is displayed on most screens. Drag the dock to the desired location to adjust its position.

## Aligning home screen applications automatically


Gaps may appear on the home screen after you uninstall applications or move them into folders. Use the automatic align feature to arrange applications neatly on the home screen.

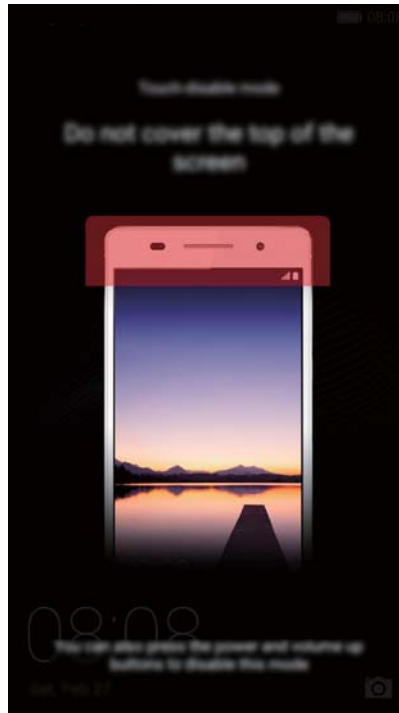
Pinch two fingers together to open the home screen editor. Touch **More settings** and then turn on the **Shake** switch. Touch and hold the home screen to open the home screen editor. Shake your phone to realign application icons and fill any gaps.



## Touch-disable mode

Enable touch-disable mode to prevent unintended operations when your phone is in your pocket.

Open  **Settings**, touch **Smart assistance** and then turn on the **Touch-disable mode** switch. Screen gestures will not work in touch-disable mode, even when the screen is on. Uncover the top of the screen, or press the power and volume up buttons simultaneously to turn off touch-disable mode.




# Calls and Contacts




## Making calls

### Smart dialling

Enter the name, initials or number of a contact in the dialler. Your phone will display matching contacts.



- 1 Open  **Dialler**.
- 2 Enter the name or initials of a contact in the dialler (for example, Howard Smith or HS). Your phone will search your contacts and call log and list the results above the dialler.



- 3 From the list, select the contact you want to call. If your phone has dual SIM support, touch  or  to make a call.
- 4 Touch  to end the call.




### Enabling quick calling

Call people quickly even when the screen is switched off.

- 1 Open  **Dialler**.
- 2 Touch  > **Settings** > **Quick calling** and then turn on the **Quick calling** switch.




Press and hold the volume down button for one second when the screen is off. When you hear the alert sound, release the volume down button and say the name of the contact you want to call. The phone will dial their number.

### Making a call from Contacts

- 1 Open  **Contacts**.
- 2 Touch the search bar and enter the name or initials of the person you want to call. For more information on searching for contacts, see [Finding a contact](#).
- 3 Touch the contact number. If your phone has dual SIM support, touch the contact's phone number, then touch  or  to initiate the call.






## Making a call from the call log

View incoming and outgoing calls in the call log and dial the corresponding numbers.

- 1 Open  **Dialler**.
- 2 Slide the list up and down to view all calls. Touch the name or number of the person that you want to call. If your phone has dual SIM support, touch  or  to make a call.







## Making an emergency call

In the event of an emergency, you can make emergency calls from your phone, even without a SIM card. However, you must be in an area with cellular coverage.



- 1 Open  **Dialler**.
- 2 Enter the emergency number for your location in the dialler, then touch .
  -  You can dial an emergency number even when the screen is locked. On the lock screen, touch **Emergency call**, enter your local emergency number, then touch .
  -  The ability to make emergency calls can depend on local regulations and carriers in your area. Poor network reception or environmental interference may prevent your call from being connected. Never rely solely on your phone for essential communication during emergencies.

## Speed dialling


Configure speed dialling for people you call frequently. Simply touch and hold a number key to dial their number.

-  **1** is the default key for voicemail. It cannot be used as a speed-dial number.
- 1 Open  **Dialler**.
  - 2 Touch and hold a number key to associate it with a contact.
  - 3 Return to the dialler and touch and hold a number key to call the associated contact. If you are using a dual SIM phone, touch and hold a number key, then select  or  to call the associated contact.
    -  To delete a key association, open the dialler and touch  > **Settings** > **Speed dial**. Select the contact association you want to remove, then touch **Clear assigned number**.

## Making an international call


-  Before making a long-distance call, contact your carrier to activate an international calling or roaming service.
- 1 Open  **Dialler**.
  - 2 On the dialler screen, touch and hold the **0** key to enter a **+** symbol, then enter the country code, area code and phone number.

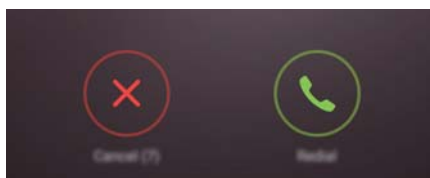



3 Touch . If your phone has dual SIM support, touch  or .

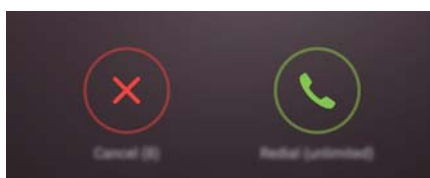
## Auto redial




Use auto redial to keep redialling a contact's number until your call is connected.

- The first time a call does not connect or is interrupted, your phone will display the single redial screen. Touch  to redial the number once.




- If a call does not connect after the first redial attempt, your phone will display the infinite redial screen. Touch  to redial the number until the call connects.






-  • Ensure you touch  promptly. The redial screen will close if you don't redial within 10 seconds.
- To cancel a redial attempt, touch .

## Answering or rejecting a call

-  When a call comes in, you can press the volume button to mute the ringtone.

While the screen is locked:







- Drag  right to answer the call.
- Drag  left to reject the call.
- Touch  to reject the call and send an SMS.

- Touch  to configure a callback reminder.

While the screen is unlocked:

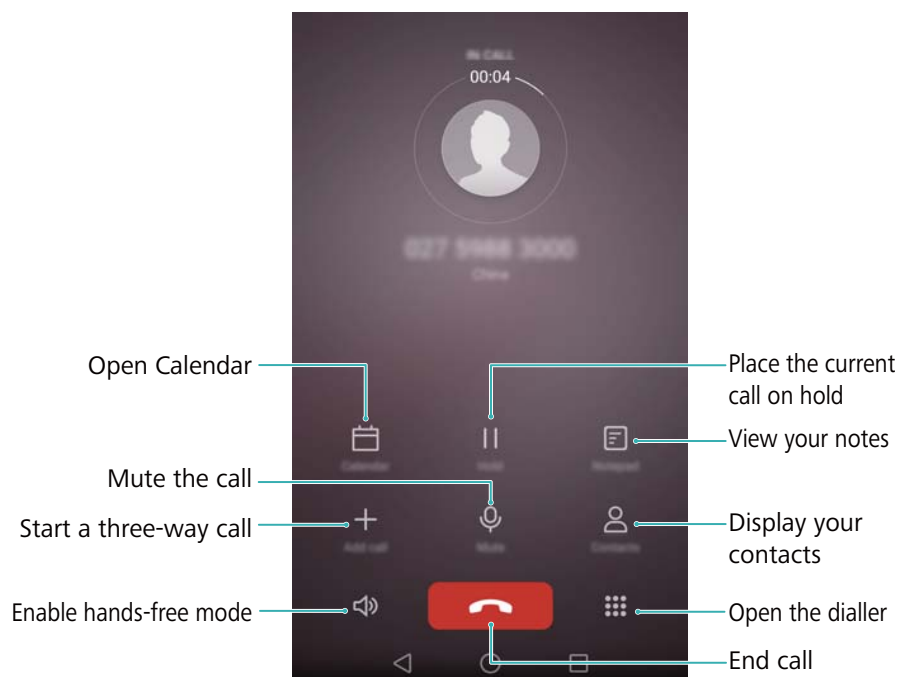




- Touch  to answer the call.
- Touch  to reject the call.
- Touch  to reject the call and send an SMS.
- Touch  to configure a callback reminder.

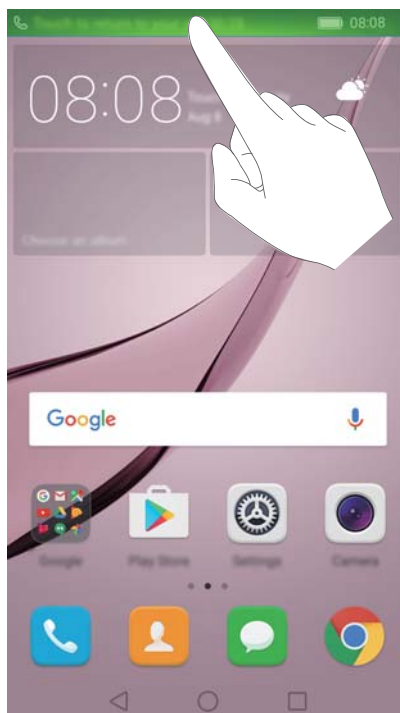
-  On the dialler screen, touch  > **Settings** > **Reject calls with SMS** to edit the predefined text messages.



## Functions available during a call

During a call, your phone will display an in-call menu.





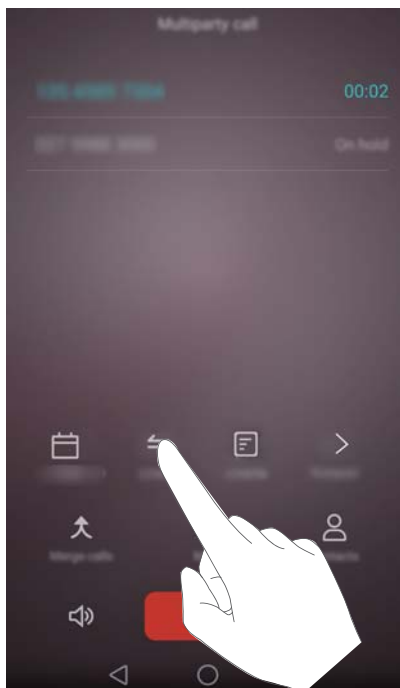
- **Hide the in-call menu:** Touch  **Home** or  **Return**. To return to the in-call menu, touch the green status bar at the top of the screen.



- **Start a three-way call:** Please contact your carrier to find out how to use this feature. For more information, see [Making a conference call](#).
- **Adjust the volume:** Press the volume up button to increase the volume, or the volume down button to decrease the volume.
- **i** To end a call using the power button, go to  **Dialler**, touch  > **Settings** and then turn on the **Power button ends call** switch.

## Answering a third-party call

- **i** Before using this feature, check that you have subscribed to a call hold service and enabled call waiting on your phone. For more information on enabling call waiting, see [Enabling call waiting](#) or contact your carrier.
- 1 If you receive an incoming call when in another call, touch  . You can then answer the incoming call and hold the other line.
  - 2 Touch  to switch between the two calls.



## Making a conference call

You can set up a conference call using the multi-party call feature on your phone. Call a number (or receive a call), then call another number to add it to the conference call.

**i** Conference calling requires network support. Please ensure you have activated this service. For details, contact your carrier.

- 1 Call the first participant.
- 2 Once the call is connected, touch **+** and then dial the second participant's number. The first participant will be placed on hold.
- 3 When the second call is connected, touch **⤴** to start a conference call.
- 4 To add more people to the call, repeat steps 2 and 3.
- 5 Touch **📞** to end the call.

## Viewing the call log

The call log is displayed above the dialler. Missed calls are displayed in red.

### Adding a number from the call log



Select a number from the call log and save it to your contacts.

- 1 Open **☎ Dialler**.
- 2 In the call log, touch the **i** icon next to the number you want to add and do the following:
  - Touch **+** to create a new contact. For more information, see [Creating a contact](#).

- Touch  to add the number to an existing contact.



## Clearing the call log

Open  **Dialer**. You can:

- **Delete one entry:** Touch and hold a log entry, then touch **Delete entry**.
- **Delete multiple entries:** Touch  > **Delete call log** and select the entries you want to delete. Touch  > **Delete**.

## Turning on pocket mode

Enable pocket mode to make sure you don't miss calls when your phone is in your pocket. The ringtone volume and vibration intensity will gradually increase when you receive a call.



- 1 Open  **Dialer**.
- 2 Touch  > **Settings**.
- 3 Turn on the **Pocket mode** switch.



## Call settings

### Enabling call forwarding



If you are unavailable to take a call, you can configure your phone to forward calls to another number.



- 1 Open  **Dialer**.
- 2 Touch  > **Settings**.
- 3 Touch **Call forwarding**. If your phone has dual SIM support, touch **Call forwarding** under **SIM 1** or **SIM 2**.
- 4 Select a forwarding method, enter the destination number, then touch **Enable**.

When call forwarding is enabled, your phone will forward certain calls (such as unanswered calls) to the number you specified.

## Enabling call waiting



Call waiting allows you to take an incoming call when you are already in a call and switch between the two conversations.

- 1 Open  **Dialer**.
- 2 Touch  > **Settings**.
- 3 Touch **Additional settings** and turn on the **Call waiting** switch. If your phone has dual SIM support, touch **Additional settings** under **SIM 1** or **SIM 2**, then turn on the **Call waiting** switch.

When you receive an incoming call while already in a call, touch  to answer the new call, and  to switch between the two calls.

## Enabling do not disturb mode


Do not disturb mode allows you to work or relax in peace and quiet. Your phone will only notify you about important calls or messages.



- 1 Open  **Settings**.
- 2 Touch **Do not disturb** and turn on the **Do not disturb** switch.
- 3 Touch **Define priority interruptions** > **Whitelist for calls and messages** >  to add contacts to the whitelist.

When do not disturb mode is enabled, your phone will only ring or vibrate when chosen contacts call or message you. Your phone will mute ringtones or vibrations for any other calls or messages. Notifications for these can be viewed in the notification panel.

## Configuring the harassment filter


The harassment filter automatically blocks calls and messages from unknown or blacklisted sources. The blacklist is constantly updated, ensuring that you are never disturbed.



Open  **Phone Manager**, then touch **Harassment filter** to configure filter rules and the blacklist or whitelist. For more information, see [Harassment filter](#).


You can also open  **Dialer** and then touch  > **Harassment filter** to configure the harassment filter.

## Configuring voicemail


Divert calls to your voicemail when your phone is switched off or unavailable. Callers can leave a voice message which you can listen to later.




-  Voicemail must be supported by your carrier. Please ensure that you have subscribed to this service. Contact your carrier for information about their voicemail service.




- 1 Open  **Dialer**.
- 2 Touch  > **Settings**
- 3 Touch **Additional settings**. If your phone has dual SIM support, touch **Additional settings** under **SIM 1** or **SIM 2**.
- 4 Touch **Voicemail** > **Voicemail number** and then enter your voicemail number.

When you receive a voicemail message, the  icon is displayed in the status bar. Dial the voicemail number to retrieve the message.

## Creating a contact



-  The number of contacts you can store on your phone depends on the size of your phone's internal storage. The maximum number of SIM card contacts may vary depending on your SIM card's storage capacity.

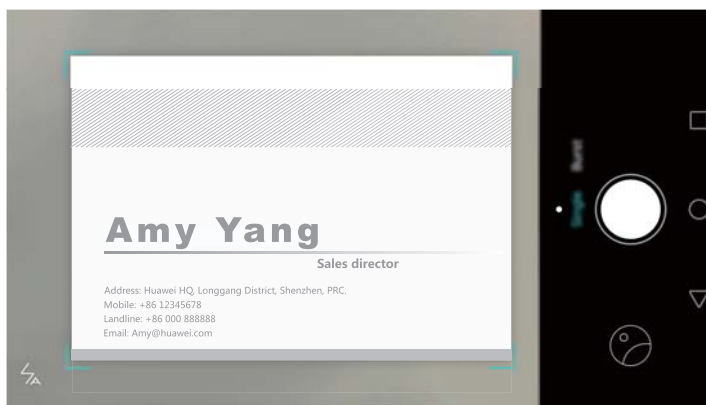
- 1 Open  **Contacts**.
- 2 Touch  . Touch **Create a new contact** if you are creating a contact for the first time.
- 3 Select a location to save the contact from the options menu.
- 4 Enter the contact's name, phone number and other information, then touch .

If you want to save a number from your call log, touch the  icon next to the number you want to save, then select  or  . You can also save phone numbers or email addresses in **Messaging** or **Email** to your contacts.

## Adding contact details quickly

Enter contact information on your phone more rapidly. Simply scan or take pictures of business cards to automatically add names, phone numbers and other information to your contacts.

- 1 Open  **Contacts**.
- 2 Touch **Business cards** > **Scan**.
- 3 You can then:
  - **Take a photo of one card:** Place the business card on a flat surface and hold the phone in a landscape orientation. Adjust the viewfinder frame so that the card fits the guidelines, then touch .





- **Take photos of multiple cards:** Switch to **Burst** mode and follow the onscreen instructions to photograph multiple cards.

After you have finished scanning or taking photos, contact information will automatically be saved to **Business cards**.




## Importing or exporting contacts

Your phone supports **.vcf** contact files. **VCF** is a standard file format for storing contact information, including names, addresses and phone numbers.



### Importing contacts from a storage device

- 1 Open  **Contacts**.
- 2 Touch  > **Import/Export** > **Import from storage**.
- 3 Select one or more **.vcf** files, then touch **OK**.

### Importing contacts from a SIM card

- 1 Open  **Contacts**.
- 2 Touch  > **Import/Export** > **Import from SIM**. If your phone has dual SIM support, you can choose whether to import from SIM 1 or SIM 2.
- 3 Select the contacts you want to import, then touch .
- 4 Choose the location to import contacts to. Your phone will automatically import the contacts.



### Importing contacts using Bluetooth

- 1 Open  **Contacts**.
- 2 Touch  > **Import/Export** > **Import from another phone**.
- 3 Select **Supports Bluetooth** and then touch **Next**.
- 4 Enable Bluetooth on the device from which you want to import contacts and set the device to be visible to other Bluetooth devices.
- 5 Touch **Next**. Your phone will automatically turn on Bluetooth and search for nearby devices.



- 6 Touch the Bluetooth device from which you want to import contacts. Once connected, your phone will automatically import contacts from the other Bluetooth device.

## Importing contacts using Wi-Fi Direct



- 1 Open  **Contacts**.
- 2 Touch  > **Import/Export** > **Import from another phone**.
- 3 Select **Import via Wi-Fi Direct** and then touch **Next**. Your phone then prompts you to enable Wi-Fi and scans for Wi-Fi Direct devices.
- 4 Select the Wi-Fi Direct device you want to connect to. Once connected, your phone will automatically import contacts from the other device.

## Exporting contacts to a storage device




- 1 Open  **Contacts**.
- 2 Touch  > **Import/Export** > **Export to storage**.
- 3 Touch **Export**.
- 4 Choose where you want to export the contacts from and touch **OK**.

The exported **.vcf** file is saved to the root directory of your phone's internal storage by default. Open **Files** to view the exported file.

## Exporting contacts to a SIM card

- 1 Open  **Contacts**.
- 2 Touch  > **Import/Export** > **Export to SIM**. If your phone has dual SIM support, you can choose whether to export to SIM 1 or SIM 2.
- 3 Select the contacts you want to export, then touch  .
- 4 Touch **Continue**.




## Sharing contacts

- 1 Open  **Contacts**.
- 2 Touch  > **Import/Export** > **Share contact**.
- 3 Select the contacts you want to share and touch  .
- 4 Choose your sharing method and follow the onscreen instructions.





## Managing contacts

### Merging duplicate contacts

When you add contacts to your phone from different sources, you may end up with duplicate entries. These duplicate entries can be merged into one to help keep your contacts organised.






- 1 Open  **Contacts**.
- 2 Touch  > **Organise contacts** > **Merge duplicate contacts**.
- 3 Select the contacts you want to merge, then touch .

### Deleting contacts

- 1 Open  **Contacts**.
  - 2 Touch  > **Organise contacts** > **Delete contacts by batch**.
  - 3 Select the contacts you want to delete, then touch .
  - 4 Touch **Delete**.
-  You can also touch and hold a contact you want to delete. From the popup options menu, select **Delete** to delete that contact.



## Finding a contact


Search contacts stored on the phone, SIM card or linked to an online account.

- 1 Open  **Contacts**.
  -  For more complete search results, ensure that **Contacts** is configured to display all of your contacts. On the contacts screen, touch  > **Display preferences** and then select **All contacts**.
- 2 On the contact list, use one of the following methods to find a contact:
  - Swipe the contact list up or down.
  - Slide your finger up or down the index on the right-hand side of the screen to scroll through your contacts.
  - Enter the contact's name, initials, phone number, email address or other contact information in the search bar at the top of the contact list. Search results will be displayed underneath.
- 3 Select a contact. You can then choose to call them, send them a text message or edit their contact information.
  -  If an error message is displayed or you are unable to search for a contact, touch  > **Organise contacts** and then select **Rebuild index data**.

## Viewing contacts from different accounts


You can select which contacts to display on your phone.

- 1 Open  **Contacts**.
- 2 Touch  > **Display preferences**.
- 3 Select the account you want to display or customise the accounts to display.

**Hide contact photos, company information and job title:** Touch  > **Display preferences** on the contacts screen, then turn on the **Simple layout** switch.

## Adding a contact to your favourites

You can add frequently-contacted people to your favourites to make them easier to find.

- 1 Open  **Contacts**.
- 2 Touch and hold the contact you want to add to your favourites, then touch **Add to favourites** to add the contact to **Favourites**.

 When viewing contact details, touch  to add the contact to your favourites.





**Remove contacts from your favourites:** Touch **Favourites** >  on the contacts screen.

Select the contacts that you wish to remove from your favourites, then touch .

## Contact groups


Organise friends and family into different groups. You can send text messages or emails to everyone in a group. Contacts now also features **Smart groups**. Your phone can automatically sort contacts according to their company or the date you last contacted them, making it easier to manage contacts and groups.



### Creating a group

- 1 Open  **Contacts**.
- 2 Touch **Groups** and then .
- 3 Enter the group name (for example Family or Friends) and touch **OK**.
- 4 Touch . Select the contacts you want to add to the group, then touch .




### Editing a group

Add or remove people from a group or change the group name.



- 1 Open  **Contacts**.
- 2 Touch **Groups** and select the group you want to edit.

- 3 Touch  and add new members to the group.
- 4 Touch . You can then:
  - Touch **Remove members** to remove members from the group.
  - Touch **Delete group** to delete the group.
  - Touch **Rename** to edit the group name.

## Sending messages or emails to a group

- 1 Open  **Contacts**.
- 2 Touch **Groups** and select which group you want to send a message or email to.
- 3 Touch  to send a message or  to send an email.








## Deleting a group

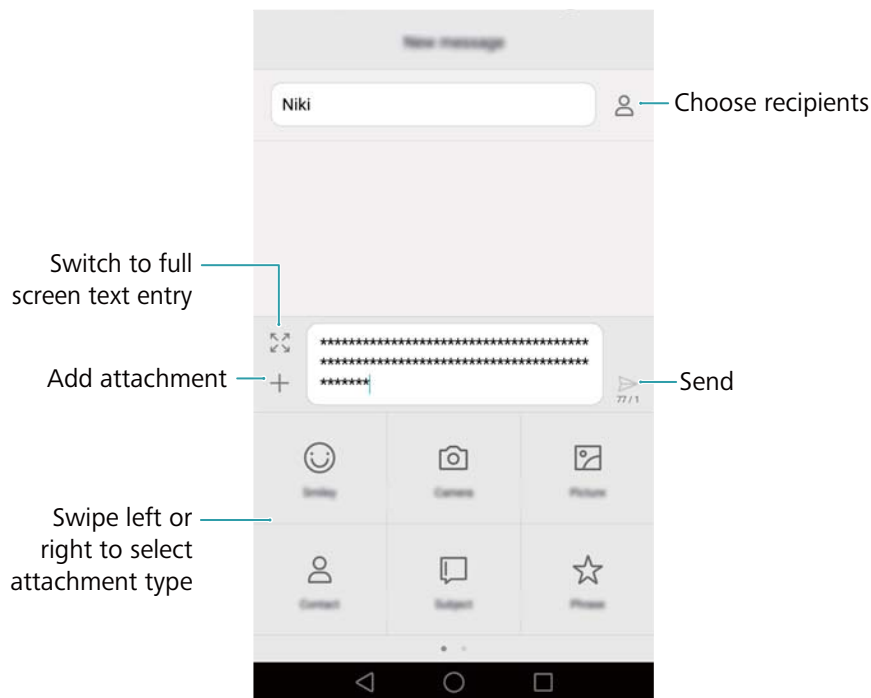
- 1 Open  **Contacts**.
  - 2 Touch **Groups**.
  - 3 Touch and hold the group you want to delete, then touch **Delete**.
  - 4 Touch **Delete**.
-  Deleting a group will not remove the contacts in the group.



# Messaging and Email

## Sending a message



Spice up your messages by adding emoticons, images, videos, music, recordings and more.

- 1 Open  **Messaging**.
  - 2 In the list of message threads, touch .
  - 3 Select the recipient box and enter the contact name or phone number. You can also touch  to open your contact list and choose a contact or contact group.
  - 4 Select the text field and enter your message, then touch .
-  If you enter more than three lines of text, touch  to switch to full screen text entry.  
Touch  to add an attachment to your message.



-  **Cancel a message:** You can cancel a message up to four seconds after it was sent. Touch  > **Settings**, then turn on the **Cancel send** switch.


## Replying to a message

- 1 Open  **Messaging**.
- 2 In the list of message threads, touch a contact name or phone number to view your conversations.
- 3 Select the text field and enter your message, then touch .

- i Reply to a message from the notification bar:** New messages will be displayed in the notification bar. Touch the button to compose a reply.

## Searching for messages



Use the message search feature to find messages quickly.

- 1 Open  **Messaging**.
- 2 Swipe down on the screen in the list of message threads to bring up the search bar.
- 3 Enter one or more keywords. The search results will be displayed underneath the search bar.

## Deleting threads

Delete unwanted or old threads to tidy up your message list.


- i Deleted threads cannot be retrieved, so please proceed with caution.**

- 1 Open  **Messaging**.
- 2 In the list of message threads, touch and hold a thread.
- 3 Select the threads you want to delete, then touch  > **Delete**.




## Managing messages

Delete unwanted messages, forward messages to other contacts, copy and paste message content, and lock messages or add them to your favourites to prevent them from being deleted by accident.

- 1 Open  **Messaging**.
- 2 In the list of message threads, touch a contact name or phone number to view your conversations.
- 3 Touch and hold a message. You can:
  - **Forward the message:** Touch  to forward the message to another contact.
  - **Delete the message:** Touch  > **Delete** to delete the message. Deleted messages cannot be retrieved.
  - **Copy the message:** Touch  to copy the message to the clipboard and paste it elsewhere. When viewing a message, touch the message twice to enter full screen text selection view.
  - **Add the message to your favourites:** Touch  > **Copy to Favourites** to add the message to your favourites. When you delete messages, messages in your favourites will not be affected. In the list of message threads, touch  > **Favourites** to view your favourite messages.






- **Lock the message:** Touch  > **Lock** to lock the message. When you delete messages, locked messages will not be affected.

## Blocking spam messages

- 1 Open  **Messaging**.
- 2 In the list of message threads, touch  > **Harassment filter** to view blocked messages.
- 3 Touch  to configure the spam rules and keywords. Blocked messages are not shown in the list of message threads.



## Managing common phrases

Create common phrases to save you time when you're composing a message.

- 1 Open  **Messaging**.
  - 2 In the list of message threads, touch  > **Settings** > **Advanced** > **Common phrases**. You can:
    - Touch a common phrase to edit it.
    - Touch  to create a common phrase.
-  **Use a common phrase in a message:** When composing a message, touch . Select **Phrase**, then select a common phrase to add it to your message.

## Adding a message signature


Add a message signature to save you time when sending messages.

- 1 Open  **Messaging**.
- 2 Touch  > **Settings** > **Advanced** > **Signature** in the list of message threads, then turn on the **Attach signature** switch.
- 3 Touch **Edit signature**. Enter your signature and touch **OK**.

## Adding an email account

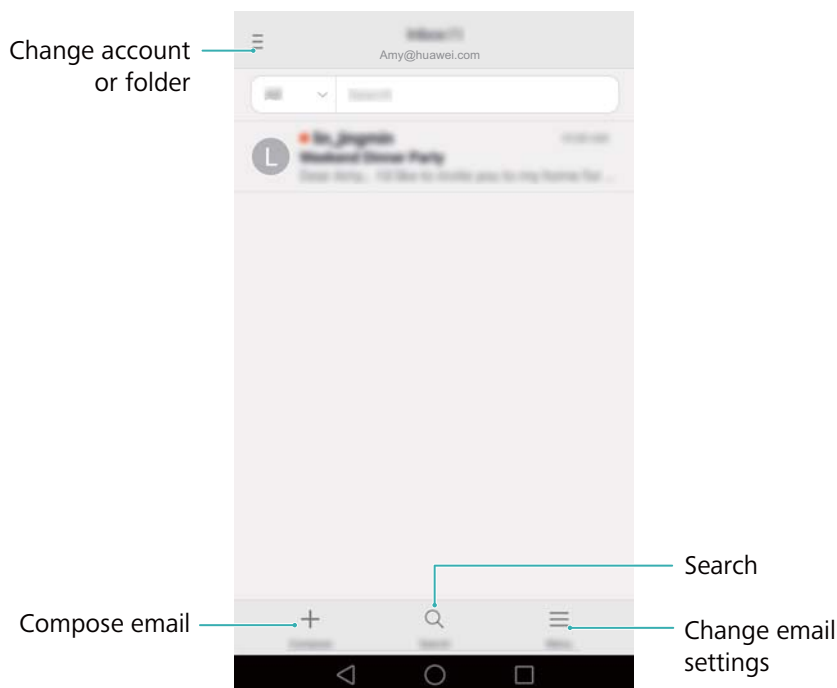
### Adding a personal email account


When adding an account, consult your email service provider if you are unsure about the account settings.

- 1 Open  **Email**.
- 2 Choose an email service provider or touch **Others**.

- 3 Enter your email address and password, then touch **Next**. Touch **Manual setup** to configure an email account manually.
- 4 Follow the onscreen instructions to configure your account. The system will automatically connect to the server and check the server settings.

Once the account has been set up, your **Inbox** will be displayed.




- i** After adding an email account, touch  > **Settings** > **Add account** in your **Inbox** to continue adding other accounts.



## Adding an Exchange account

Exchange is an email system developed by Microsoft for businesses. Some email service providers also provide Exchange accounts for individuals and families.

When adding an account, consult your email service provider if you are unsure about the account settings.

- 1 Open  **Email**.
  - 2 Touch **Exchange**.
  - 3 Enter your email address, user name and password. Touch **Next**.
  - 4 Follow the onscreen instructions to configure your account. The system will automatically connect to the server and check the server settings.
- Once the account has been set up, your **Inbox** will be displayed.


## Sending an email


- 1 Open  **Email**.
- 2 Touch .




**3** Touch **From:** and then select the email account you want to use.

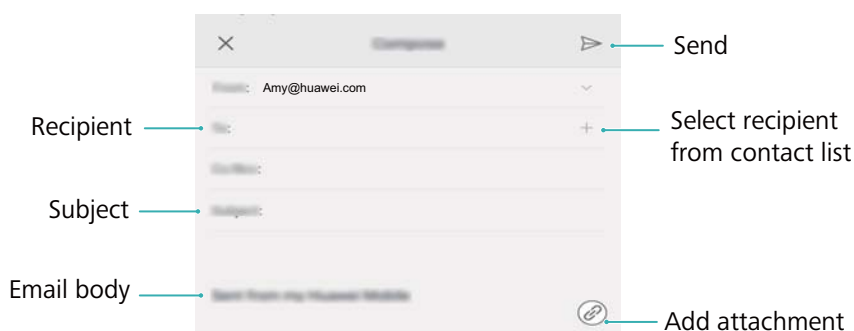
**4** Enter one or more recipients.

 To Cc or Bcc the email to multiple recipients, touch **Cc/Bcc:**.

**5** Enter your email subject and main body. Touch  to add an attachment.

**6** Touch .

 Your email service provider may place a limit on the size of email attachments. If your attachments exceed the limit, send the attachments in separate emails.



Touch  > **Save** to save your email as a draft.







## Checking your emails

Open **Email** and then swipe down in your **Inbox** to refresh the list of emails.

**1** Open  **Email**.




**2** In your **Inbox**, touch  in the upper left corner to select an account.

**3** Touch the email you want to read. You can:

- Touch  to star for future reference.
- Touch  to delete.
- Touch  to reply.
- Touch  to reply to all.
- Touch  to forward.
- Touch , and then select **Mark unread** to mark an email as unread.
- Swipe left or right to read the next or previous email.

## Managing VIP contacts



Add important contacts to your VIP list. Emails from your VIP contacts will appear in a separate inbox.

- 1 Open  **Email**.
  - 2 In your **Inbox**, open the email that you want to read.
  - 3 Touch the contact's photo, then select **Add to VIP list** in the popup menu.
-  To change the notification settings and ringtones for your VIP contacts, touch  > **Settings** > **VIP notifications** in your **Inbox**.



## Account settings

### Changing email accounts

If you have added multiple email accounts on your phone, ensure you switch to the right account before viewing or sending emails.

- 1 Open  **Email**.
- 2 In your **Inbox**, touch  in the upper left corner to open the account list.
- 3 Select the desired email account.

### Removing an email account

- 1 Open  **Email**.
- 2 In your **Inbox**, touch  > **Settings**.
- 3 Select the account you want to remove.
- 4 Touch **Remove account** > **OK**.

After you remove an email account, you will no longer be able to send or receive emails using that account.


### Personalising your email account

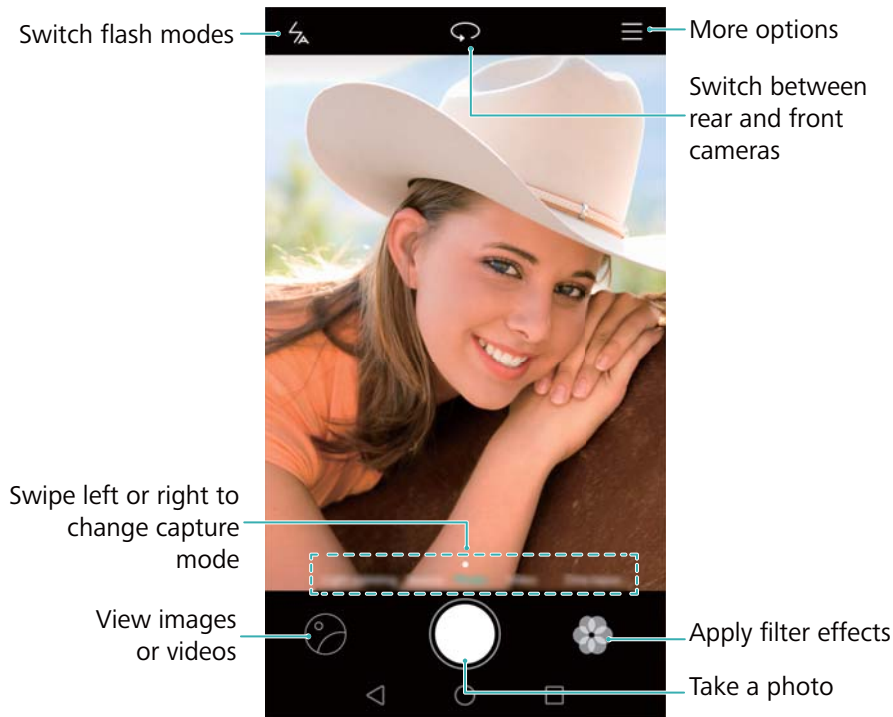
Display contact pictures, choose what to display after deleting an email, change your signature, set inbox update frequency and change email notification tones.

- 1 Open  **Email**.
- 2 In your **Inbox**, touch  > **Settings** and then choose the desired settings.

# Camera and Gallery

## Accessing the viewfinder


Open  **Camera** to access the viewfinder.





 For more information on the camera settings, refer to [Camera settings](#).

## Taking a photo

Your phone comes with a feature-packed camera that you can use to capture life's unforgettable moments.

- 1 Open  **Camera**.
- 2 Frame the scene you want to capture. The camera will focus automatically. Touch any part of the viewfinder to focus on the corresponding area. To adjust the focal length, pinch two fingers together or spread them apart on the viewfinder.


3 Touch .

 Touch the  thumbnail to view a photo and share it with friends. For more information, see [Sharing images or videos](#).

## Capture modes

The camera comes with a range of capture modes so that you can take stunning photos in a variety of different shooting scenarios.



 Your phone may not support all of these capture modes.

To change the capture mode, swipe left or right on the viewfinder or touch .

- **Beauty**: Drag the slider to adjust the beauty level and apply facial enhancement effects.
- **Panorama**: Use this mode to take wide-angle shots. For more information, refer to [Taking a panoramic photo](#).
- **Panorama**: Use this mode to take panoramic self portraits. For more information, refer to [Taking panoramic self-portraits](#).
- **Super night**: Use this mode to take nighttime shots. The camera will automatically adjust the exposure based on the ambient light conditions. For more information, refer to [Super Night mode](#).
- **HDR**: Enhance a photo taken under insufficient or excessive light conditions.
- **All-focus**: Use this mode to reselect the focal point after taking a photo.
- **Professional**: Use this mode for stunning, DSLR-quality images. For more information, refer to [Pro camera mode](#).
- **Document readjustment**: Automatically straighten out images taken from an angle to make them easier to read. For more information, refer to [Document correction](#).
- **Light painting**: Capture trails of light by using slow shutter speeds. For more information, refer to [Light Painting mode](#).
- **Watermark**: Add a selection of watermarks to your photos.
- **Audio note**: Use this mode to record a few seconds of audio when taking a photo.




## Beauty mode

Use beauty mode for stunning selfies and younger, smoother-looking skin.

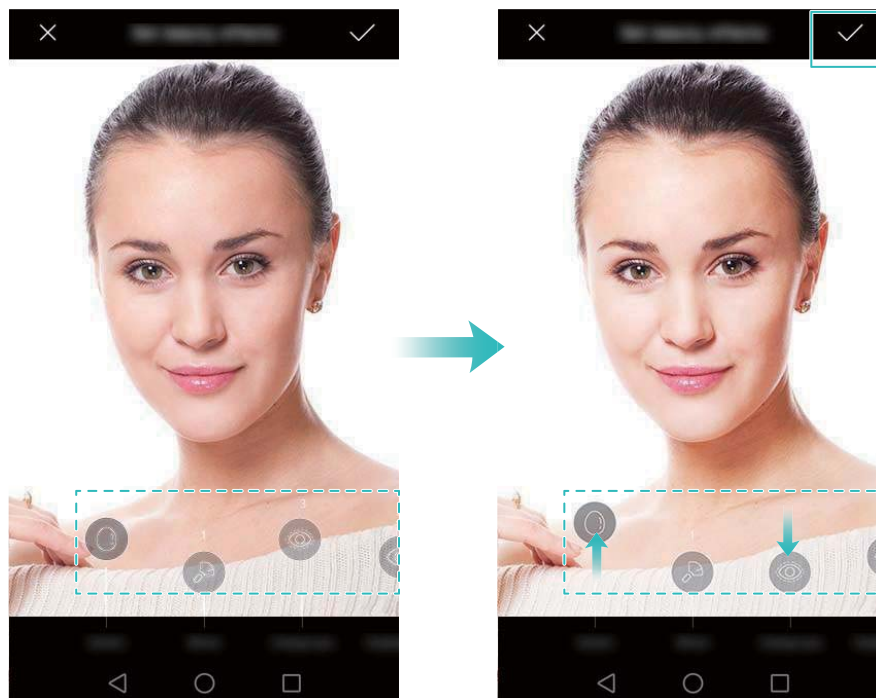
- 1 Open  **Camera**.
- 2 Swipe left or right and select **Beauty**.
- 3 Drag the slider to adjust the beauty level.
- 4 Frame the scene you want to capture, then touch . The camera will automatically detect each face in the photo and apply the beauty settings.

## Perfect Selfie mode


With Perfect Selfie mode, your phone will automatically detect your face in a group shot and apply preset facial enhancement settings to make you stand out from the crowd.

- 1 Open  **Camera**.
- 2 Touch  >  > **Perfect selfie**, and then turn on the **Perfect selfie** switch.
- 3 Touch **Perfect selfie** to configure the facial enhancement settings.

- a) Take three photos of your face from the front, side, and with your head lowered.
- b) Adjust the settings for your eyes, pupils, skin tone and face shape as desired. Touch ✓ to confirm.






- **Change your calibration photos:** On the camera settings screen, select **Perfect selfie** > **Edit personal info** to update your calibration photos.
- **Change the facial enhancement settings:** On the camera settings screen, touch **Perfect selfie** > **Set beauty effects** to adjust the beauty settings, such as skin tone and face shape.

Switch to **Beauty** mode, and then touch  to take a photo. The camera will automatically detect your face and apply the preset facial enhancement settings.

## Ultra Snapshot

Press the volume down button twice to take a photo, even when the screen is off.

 This feature is not available during music playback.

- 1 Open  **Camera**.
- 2 Touch  >  > **Ultra snapshot**, and then select **Open camera and take quick snapshot**. Select **Off** to disable this feature.
- 3 Point the camera at the desired object, and then press the volume down button twice in quick succession. The camera will automatically take a photo and display the capture time.










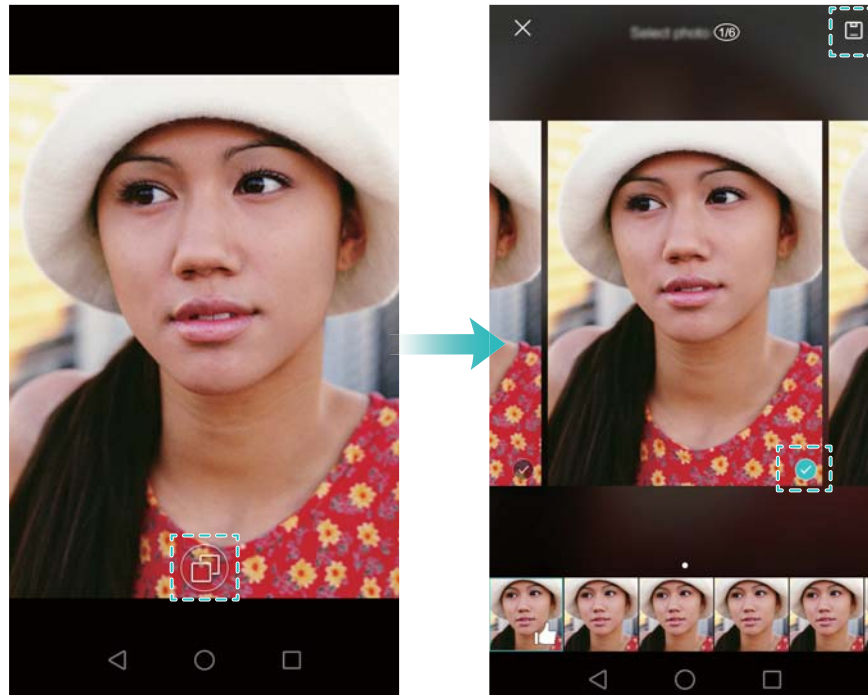
- i Due to the rapid capture time, image quality may decrease for nighttime or close-up shots. Choose a location with ample light and shoot from a suitable distance.

## Burst shooting

Use burst shooting when you want to take a photo of a moving subject, such as during a football match. The camera will capture several images in quick succession so that you don't miss out on the action.

- i Not all camera modes support this feature.




- 1** Open  **Camera**.
- 2** Focus on the subject and then press and hold  to start the burst sequence. Release your finger to stop shooting.
- 3** To view and select images, touch the image thumbnail  and then touch .
- i  indicates photos that were taken in burst mode.
- 4** Your phone will automatically select the best shot. To select other photos, touch . Touch  and then follow the onscreen instructions to save the image.




- i** If you cannot access Burst shooting mode, touch **Touch & hold shutter button** on the camera settings screen and check that **Burst shoot** is selected.

## Voice activated shooting

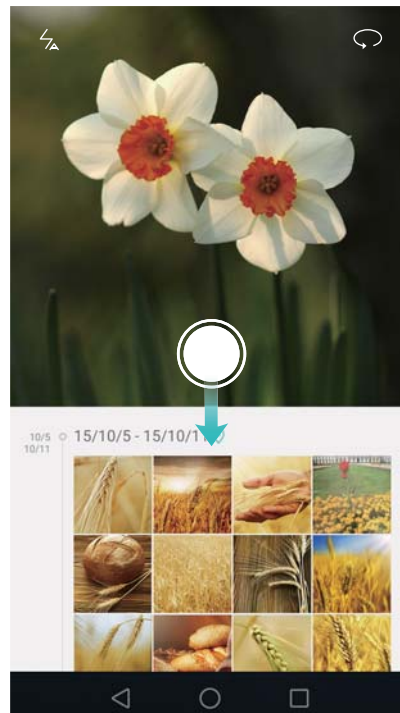
Use voice activated shooting to control the shutter when taking a group shot.



- 1** Open  **Camera**.
- 2** Touch  >  > **Audio control** and turn on the **Audio control** switch. You can then:
  - Say "cheese" to take a photo.
  - Set the camera to take a photo when the ambient noise reaches a certain decibel level.
- 3** Frame the scene you want to capture. The camera will take a photo automatically when you issue a voice command or the camera detects a loud sound.

## Launching the camera from Gallery

- 1** Open  **Gallery**.
- 2** Go to the **Photos** tab and swipe down to display the viewfinder in half-screen mode. Swipe down again to launch the camera.

- i** Not all camera features are available in half-screen mode.







- 3 Select the desired shooting mode. For more information, see [Capture modes](#).
- 4 Touch  to take a photo.
- 5 Touch  **Return** to return to Gallery.

## Object tracking

Use object tracking when taking photos of moving subjects, such as people or animals. The camera will automatically focus on the moving subject to ensure that your image stays in focus.

 Object tracking mode and smile capture cannot be used at the same time.




- 1 Open  **Camera**.
- 2 Touch  > , and then turn on the **Object tracking** switch.
- 3 Touch your subject on the screen. Your camera will remain focused on the subject.
- 4 Touch  to take a photo.





## Audio notes




Add audio notes to bring your photos to life.

- 1 Open  **Camera**.
- 2 Touch  > **Audio note**.
- 3 Frame the scene you want to capture.
- 4 Touch  to take a photo with an audio note. The camera will record a short audio clip to add to your photo.

## HDR mode

Use HDR mode for scenes with a large contrast to prevent under- or overexposure and ensure clarity in every shot.





 HDR mode is not available for the front camera.

- 1 Open  **Camera**.
- 2 Touch  > **HDR**.
- 3 Hold your phone steady, frame the scene and then touch .

## Super Night mode

Super Night mode improves the quality of images taken at night and in low-light conditions by accentuating the detail of darker areas to produce brighter, more colourful images.

 Use a tripod to minimise camera shake.

- 1 Open  **Camera**.
- 2 Touch  > **Super night**.
  -  Touch **Auto** and follow the onscreen instructions to manually adjust the ISO and other exposure settings.
- 3 Hold your phone steady, and then touch  to take a photo. Your phone will take several shots and automatically combine them into one image.






## Pro camera mode

Pro camera mode gives you full control over the camera settings so that you can take professional-looking shots in challenging shooting scenarios.

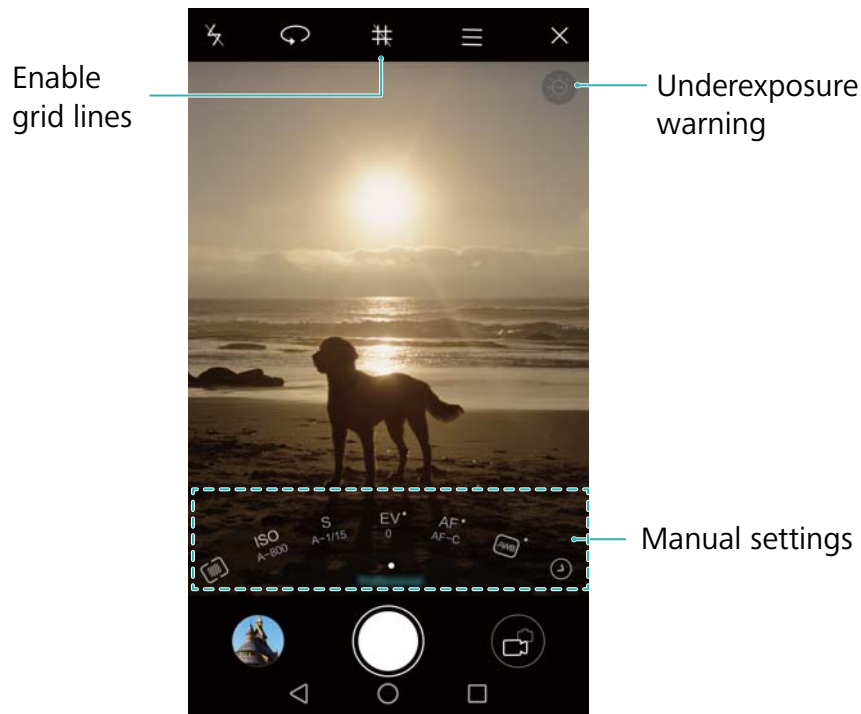
### Using Pro camera mode

Your phone comes with Pro camera mode, which gives you manual control over the camera settings for professional quality shots.

- 1 Open  **Camera**.
- 2 Touch  > **Professional**.
- 3 You can add a grid or spiral overlay, and manually configure camera settings. For more information, refer to [Pro camera settings](#).
- 4 Touch  to take a photo.

## Pro camera settings

When you switch to Pro camera mode, you can adjust a whole range of camera settings in the viewfinder to produce professional-looking shots. For example, you can just the ISO, exposure compensation, white balance, shutter speed and more.




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**Grid overlay icon** Touch the grid overlay icon to enable the overlay. You can select a 3 x 3 grid, phi grid or a spiral overlay. Use the 3 x 3 grid for general shooting scenarios. The phi grid is similar to the 3 x 3 grid, but uses the golden ratio to divide the viewfinder into distinct sections. Use the spiral grid for indoor photography or portrait shots.

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**Low exposure icon** Touch this icon to restore the default exposure settings. This icon will only appear when the exposure is too low.

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## Manual settings

- : Touch to configure the metering mode (the method used to determine the exposure). You can select matrix metering, center-weighted metering or spot metering. Matrix metering is set by default.
- **ISO**: Touch to adjust the camera's sensitivity to light. Increasing the ISO will create a brighter picture, but there will be a noticeable increase in noise. You can configure the camera to adjust the ISO automatically or you can adjust it manually.
- **S**: Touch to set the shutter speed. You can configure the camera to adjust the shutter speed automatically or you can adjust it manually.
- **EV**: Touch to set the exposure compensation. Select an exposure setting to increase/decrease the brightness. Touch and hold the icon to lock the current exposure setting.
- **AF**: Touch to set the focus mode. You can select touch to focus, continuous autofocus or manual focus. Continuous autofocus is set by default. When continuous autofocus is selected, touch and hold the icon to enable the focus lock.
- : Touch to select a white balance according to the ambient light conditions. You can choose from daylight, tungsten bulb, fluorescent lamp and more. You can also adjust the colour temperature. Touch and hold the icon to lock the white balance.

## Light Painting mode

Light Painting mode enables you to take stunning shots of light trails without the need to manually adjust the aperture or shutter speed. Four different settings are available for different shooting scenarios.


- **Car light trails**: Capture trails of light made by cars at night.
- **Light graffiti**: Capture trails of light in a dark environment.
- **Silky water**: Capture silky smooth images of flowing water.
- **Star track**: Capture stunning images of star trails in the night sky.

### Tail light trails

In Light Painting mode, select **Car light trails** to capture the trails of light made by cars at night.


 Use a tripod to minimise camera shake.


**1** Select a suitable location and hold your phone steady.

 Shoot from a distance for the best results. Avoid pointing the camera at street lamps to prevent parts of the image from becoming overexposed.

**2** Open  **Camera**.

**3** Touch **Light painting** > **Car light trails**.


**4** Touch  to start the exposure. The exposure time is displayed at the bottom of the screen.

**5** A preview of the image is displayed in the viewfinder. When the desired exposure time has elapsed, touch  to end the exposure.




## Light graffiti

In Light Painting mode, select **Light graffiti** to create patterns or text by moving a light source in front of the camera.


-  • Choose a light source with a suitable colour and brightness, such as a torch or glow stick.
- Use a tripod to minimise camera shake.


**1** Select a suitable location and hold your phone steady.

-  Choose a location away from other sources of light to ensure that the person holding the light source does not appear in the image.

**2** Open  **Camera**.

**3** Touch **Light painting** > **Light graffiti**.




**4** Touch  to start the exposure. The exposure time is displayed at the bottom of the screen.

**5** A preview of the image is displayed in the viewfinder. Touch  to end the exposure.



## Silky water




In Light Painting mode, select **Silky water** to capture silkily smooth images of waterfalls and rivers.

- i Use a tripod to minimise camera shake.
- 1** Select a suitable location and hold your phone steady.
- 2** Open  **Camera**.
- 3** Touch **Light painting** > **Silky water**.
- 4** Touch  to start the exposure. The exposure time is displayed at the bottom of the screen.
- 5** A preview of the image is displayed in the viewfinder. When the desired exposure time has elapsed, touch  to end the exposure.



## Star track

You can use your camera to capture the movement of stars in the night sky.




- i** • Use a tripod to minimise camera shake.
    - Choose a location away from light pollution with a good view of the night sky. Clear skies will produce the best results.
- 1** Use a tripod to hold your phone steady.
    - i** When shooting the image, stay away from sources of light and avoid excessive exposure times to prevent parts of the image from becoming overexposed.
  - 2** Open  **Camera**.
  - 3** Touch **Light painting** > **Star track**.
  - 4** Touch  to start the exposure. The exposure time is displayed at the bottom of the screen.
  - 5** A preview of the image is displayed in the viewfinder. When the desired exposure time has elapsed, touch  to end the exposure.




## Panoramic shots

### Taking a panoramic photo

You can select Panorama mode to take wide-angle shots.

- 1** Select a suitable location and hold your phone steady.
  - i** • Shoot the image in a wide, open space and avoid monochromatic backgrounds.
    - Shoot the image from a distance.
- 2** Open  **Camera**.
- 3** Touch  > **Panorama**.
- 4** Touch  to start shooting.






- 5 Follow the onscreen instructions to take the photo. Slowly move your camera from left to right, ensuring that the arrow stays level with the centre line.
- 6 Touch  to stop shooting. The camera automatically stitches the photos together to create one panoramic photograph.



## Taking panoramic self-portraits






You can also take wide-angle shots in self-portrait mode. This is ideal when you want to capture beautiful surroundings.

 You cannot take panoramic self-portraits in landscape mode.

- 1 Open  **Camera**.
- 2 Touch  to select the front-facing camera.
- 3 Touch  > **Panorama**.
- 4 Hold your phone steady, and then touch  to take the first photo.
  -  • Make sure that subjects don't move between each photo.
  - Hold your phone steady and move slowly while you turn.
- 5 Turn your phone to the left while following the onscreen instructions. Your phone will take the second photo automatically when the blue box lines up with box on the left-hand side.
- 6 Turn your phone to the right while following the onscreen instructions. Your phone will take the final photo when the blue box lines up with the box on the right-hand side. The camera automatically stitches the photos together to create a panorama.





## Adding watermarks to photos

Add watermarks to personalise your photos and help you remember where they were taken.




- 1 Open  **Camera**.
- 2 Touch  > **Watermark**.
- 3 Touch the  or  navigation icon or touch **More** and then select the desired watermark.
- 4 Drag the watermark to reposition, then touch  to take a photo.



## Shooting a video




- 1 Open  **Camera**.
- 2 Swipe left or right and select **Video**.
- 3 Touch  to start a video recording.
- 4 Touch the screen to focus on an object or area during recording. Touch  to pause recording, and then touch  to resume.




- 5 Touch  to end the recording.
-  While recording, touch  to save the current scene as a photo.

## Time-lapse mode

Time-lapse mode allows you to capture and speed up subtle changes in the natural world. For example, you can record the opening of a flower or the movement of clouds.





- 1 Open  **Camera**.
- 2 Swipe left or right and select **Time-lapse**.
- 3 Touch  to start a video recording.
- 4 Touch  to stop recording.


Touch the thumbnail  to play the recording. The video will be played back at a higher frame rate.



## Slow motion recording




You can record videos in slow motion to enjoy fast moving scenes in detail, such as falling water droplets or dance moves.

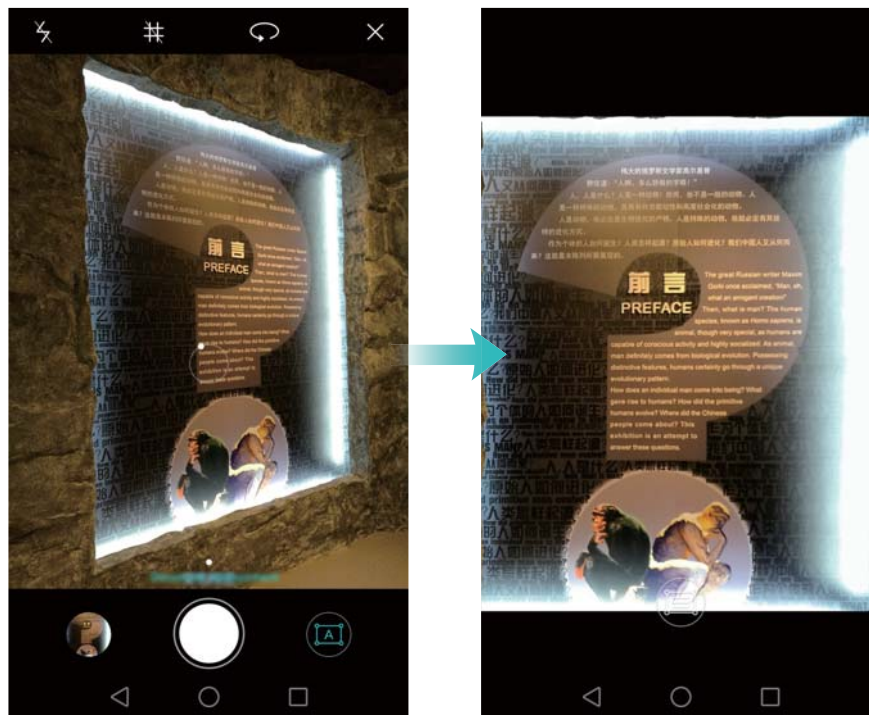
- 1 Open  **Camera**.
- 2 Touch  > **Slow-mo**.
- 3 Touch  to start a video recording.
- 4 Touch the screen to focus on an object or area during recording.
- 5 Touch  to end the recording.



Touch the  thumbnail to play the recording back in slow motion. You can also select a clip from the video and play it in slow motion.

## Document correction

Use document correction mode to automatically adjust the orientation of a document in a photo. For example, if you're sitting at the edge of a meeting room, you can take a photo of a PPT and then use document readjustment to crop and straighten the image so that it fits perfectly on your screen.



- 1 Open  **Camera**.
- 2 Touch  > **Document readjustment**.
- 3 Focus on the subject (for example, a PPT, poster or screen) and then touch  to take a photo. Your camera will automatically extract the part of the image containing text and adjust its orientation so that it is easier to read.



Touch the  thumbnail to read the text in the image, then touch  to edit the image.

## Video settings

 Beauty mode and Stabiliser cannot be enabled at the same time.

Touch  >  in video recording mode to configure the following settings:

- **Resolution:** Configure the video resolution.
- **GPS tag:** Display the location where the video was recorded.
- **Preferred save location:** Set the default storage location for your videos. You can select the phone's internal storage or the microSD card.
- **Beauty mode:** Automatic facial enhancement during recording. Beauty mode is not supported for some video resolutions.
- **Object tracking:** Touch an object on the screen. The camera will focus on the selected object when capturing the video.
- **Stabiliser:** Minimises camera shake during recording.

## Camera settings

Touch  >  in the camera app to configure the following settings:


- **Resolution:** Set the camera resolution.
- **GPS tag:** Display the location where the photo was taken.
- **Preferred save location:** Set the default storage location for your photos. You can select the phone's internal storage or the microSD card.

- **Perfect selfie:** Enable or disable this function in **Beauty** mode for automatic facial recognition and customised portrait enhancement. For more information, refer to [Perfect Selfie mode](#).
- **Touch & hold shutter button:** Configure the shutter's touch and hold settings. You can select **Burst shoot** or **Focus**.
- **Audio control:** Take a photo using voice commands.
- **Volume button function:** Configure the volume button settings. You can select **Shutter**, **Zoom** or **Focus**.
- **Mute:** Enable this feature to mute the camera. Due to legal constraints, this feature is not available in all countries and regions.
- **Timer:** Enable this feature to set a self-timer.
- **Touch to capture:** Touch the viewfinder to take a photo.
- **Capture smiles:** The camera will automatically take a photo when it detects a smile.
- **Object tracking:** Touch the object you want to focus on. The camera will track and focus on the selected object. For more information, refer to [Object tracking](#).
- **Ultra snapshot:** Touch the volume down button twice to take a photo when the screen is locked. For more information, refer to [Ultra Snapshot](#).
- **Image adjustment:** Adjust saturation, contrast and brightness.


## Viewing photos and videos

You can view the following photos and videos in Gallery:



- Photos and videos shot with the camera.
- Photos and videos that your friends shared with you.
- Photos and videos synced from your computer.
- Photos and videos saved from messages, emails or websites, as well as screenshots.

Open  **Gallery** and go to the **Photos** tab to sort photos and videos according to the time and location they were shot. Go to the **Albums** tab to sort photos and videos by album.

### Viewing photos in chronological order


Go to the **Photos** tab. Photos are automatically displayed in chronological order. Touch  > **Settings** and then turn on the **Show time** switch to display the time that the shot was taken when viewing an image.

### Viewing photos by location

Go to the **Photos** tab and touch . Photos with location information will be displayed on a map. Touch  > **Settings** and then turn on the **Show location** switch to display the location where the shot was taken when viewing an image.

## Viewing photos by album


Go to the **Albums** tab. Photos and videos are automatically added to the default folders. For example, videos that you shot using the camera are automatically added to the **Camera videos** folder, and screenshots are added to the **Screenshots** folder.

- Touch  > **Hide albums** and turn on the switch next to albums that you want to hide. These albums will not appear in the album list.




## Viewing photos as a slideshow

Go to the **Photos** tab and touch  > **Slideshow**. Touch the screen to stop the slideshow.


## Viewing photos in full-screen mode

Open  **Gallery** and then touch an image to view it in full-screen mode. Touch the screen to display or hide the screen menu.






- **Zoom or in out:** Spread two fingers apart to zoom in, or pinch two fingers together to zoom out.
- **View image details:** Touch  to view the image details, such as the ISO, exposure compensation and resolution.
- **Rename photo:** To rename a photo, touch  > **Rename**. Enter the new name and then select **OK**.
- **Set photo as the home screen wallpaper:** Touch  > **Set as** > **Wallpaper** to set a photo as the home screen wallpaper.




## Playing a video

Touch  to play a video. Touch the screen when the video is playing to display or hide the control bar. For more information, see [Playing a video](#).

## Adding photos or videos to a new album



- 1 Open  **Gallery**.
- 2 Go to the **Albums** tab. Touch  and then enter the album name.
- 3 Select the images or videos that you want to add to the new album, then touch .
- 4 Copy or move the photos or videos to the new album.

## Moving photos or videos to other albums



- 1 Open  **Gallery**.
- 2 Touch and hold an image or video thumbnail and then select the files that you want to move.
- 3 Touch  and select the destination album, or touch  to create a new album and select it as the destination album.

## Deleting images or videos


If you're running out of storage space, delete unwanted photos and videos from Gallery.




- 1 Open  **Gallery**.
- 2 Touch and hold an image or video thumbnail, then select the files that you want to delete.
- 3 Touch  > **Delete** to delete the selected files.

## Sharing images or videos

- 1 Open  **Gallery**.
- 2 Touch and hold an image or video thumbnail, then select the files that you want to share.
- 3 Touch , choose a sharing method, then follow the onscreen instructions to share your files.




## Managing albums

- 1 Open  **Gallery**.
- 2 Go to the **Albums** tab, then touch and hold an album to access the menu. You can:

- **Rename an album:** Touch  > **Rename**, enter the new album name and then select **OK**.
- **Delete an album:** Select the album you want to delete, then touch  > **Delete**.
- **Share an album:** Select the album you want to share, then touch . Select a sharing method and follow the onscreen instructions to share the album files.



## Adding notes to an image

Use Gallery to add notes to your images.

- 1 Open  **Gallery**.
- 2 Touch an image to view it in full-screen mode. Touch  > **Add memo**.
- 3 Enter your note, then touch .


## Editing an image











The Gallery application comes with powerful image editing tools that you can use to bring your photos to life. For example, you can draw graffiti, add watermarks or apply a variety of filters.

- 1 Open  **Gallery**.
- 2 Touch an image to view it in full-screen mode. Touch  to edit the image.
- 3 Select an image editing tool. You can:



Swipe left to view more editing tools


- **Rotate an image:** Touch  and swipe the screen to adjust the angle of rotation. Touch **Mirror** to create a mirror image of the photo.

- **Crop an image:** Touch  to select the crop ratio (for example, 16:9). Drag the dotted edges to crop the image to the desired size.
- **Add a filter:** Touch  and select the desired filter.
- **Accentuate colours:** Touch  and select the colours that you wish to accentuate.
- **Blur an image:** Touch . Drag the slider to adjust the amount of blur. Drag the circle to the part of the image that you do not want to blur.
- **Adjust image parameters:** Touch . You can adjust the brightness, contrast, saturation and more to make your image look more vivid.
- **Apply facial enhancement effects:** Touch  to apply facial enhancement effects to people in an image. You can choose from various skin and eye enhancement effects.
- **Apply mosaic effects:** Touch  and then select the desired mosaic effect.
- **Draw graffiti:** Touch  to select the brush and colour.
- **Add a watermark:** Touch  to add a watermark and personalise your photo. You can choose from time, location, weather, exercise type and more.
- **Add a label:** Touch  and then select the desired label type and font. You can use labels to record your mood or thoughts.


## Using Camera or Gallery to scan a QR code

QR codes are a quick and convenient way to receive information. For example, you can scan a QR code to view discount information or add contacts. You can scan a QR code using the camera, or use Gallery to scan a QR code contained in an image stored on your device.

### Scanning a QR code using Gallery

- 1 Open  **Gallery**.
- 2 Select the image containing the QR code that you want to scan to view it in full-screen mode.
- 3 Touch the screen. Gallery will automatically scan the QR code.
- 4 Touch **View details** to view the QR code details.

### Scanning a QR code using Camera

- 1 Open  **Camera**.
- 2 Frame the QR code in the viewfinder. The camera will automatically scan the QR code.
- 3 Touch **View details** to view the QR code details.



# Music and Video

## Adding songs to your phone




Before you can listen to your music, you need to copy your songs onto your phone.

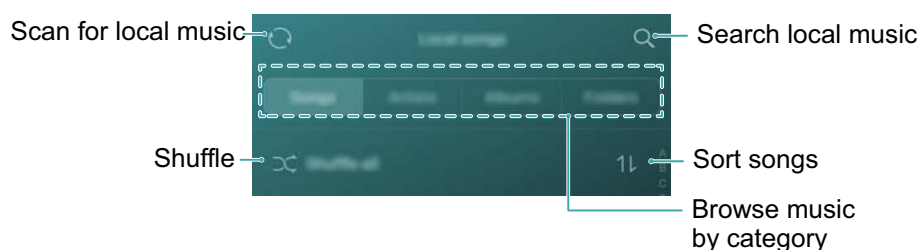
To add songs to your phone:

- Copy songs from your computer using the USB cable.
- Download songs from the Internet.
- Copy songs with Bluetooth. For more information, see [Sending and receiving files using Bluetooth](#).
- Copy songs with Wi-Fi Direct. For more information, see [Using Wi-Fi Direct to send and receive files](#).


## Searching for local music

Sort your music by category or search with a keyword to find your music files quickly.




- 1 Open  **Music**.
- 2 Touch **Local songs**.
- 3 Touch  to search for and view your local music.
- 4 You can choose to organise your music by song name, artist, album name or folder. To search for a specific song, touch  and then enter the song name, artist or album in the search bar.



## Listening to music

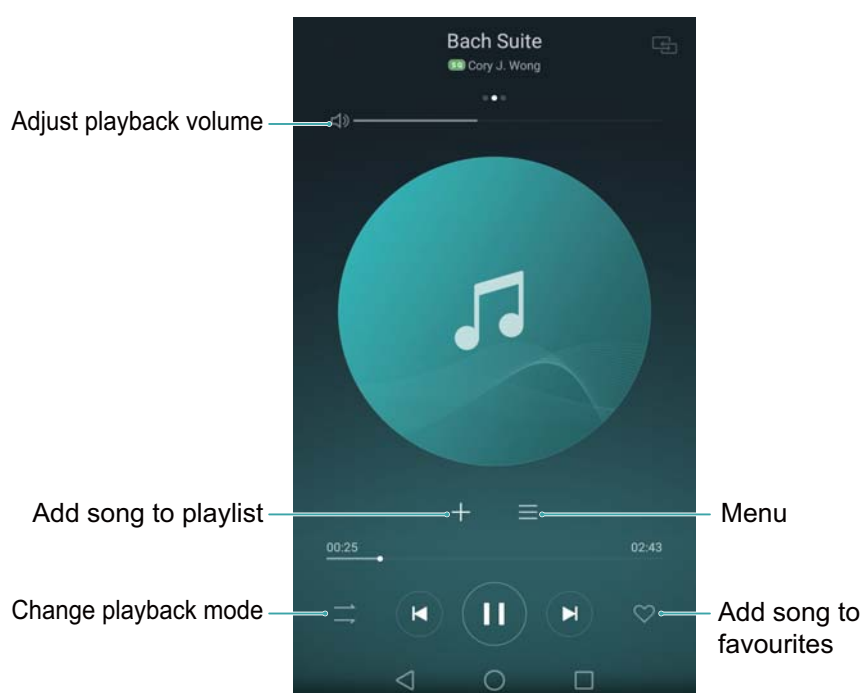
- 1 Open  **Music**.
- 2 Touch **Local songs**.
- 3 Touch the song you want to play.

### Using your phone during music playback

- When a song is playing, touch  **Home** to exit the music playback screen without stopping the song. To return to the music playback screen, open the notification panel and touch the song that is playing.
- Touch the song that is playing to return to the playback screen. Swipe left or right to view the song list, album cover and lyrics.
  -  Lyrics files must be downloaded separately and saved in .lrc format. The name and file path must be the same as the music file.
- On the **My music** screen, touch  > **Close** to close the music player.


### Using the playback screen


Touch the playback screen to display or hide the menu icons.



## Controlling playback using a smart headset

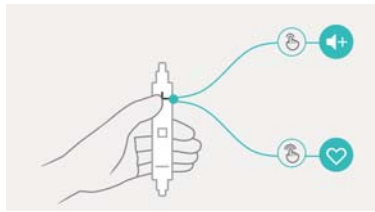
When smart headset control is enabled, you can use the buttons on a headset to control playback without turning on the screen.

-  Not all headsets are compatible with your phone. You are advised to purchase an official Huawei headset.
- You can also use a headset to control video playback (this feature is not supported by all video players).

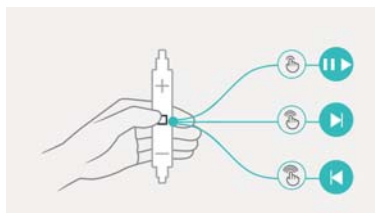
- 1 Open  **Settings**.
- 2 Touch **Smart assistance** > **Smart headset control**.
- 3 Turn on the **Smart headset control** switch.

Use the following buttons to control playback:

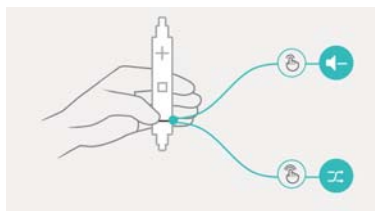
- **Volume up button:** Press once to increase the volume, or twice to add the current song to your favourites.



- **Pause button:** Press once to pause or resume playback, twice to skip to the next song, or three times to go to the previous song.







- **Volume down button:** Press once to decrease the volume, or twice to change the playback mode.




## Creating a playlist

Organise your music by creating customised playlists that contain your favourite songs.

- 1 Open  **Music**.
  - 2 Touch **Playlists** > **Create new playlist**.
  - 3 Name the playlist and touch **Save**.
  - 4 Touch **Add** in the dialogue box.
  - 5 Select the songs you want to add and touch .
-  Touch  next to the playlist to **Rename** or **Delete** the playlist.


## Playing a playlist

- 1 Open  **Music**.
- 2 Touch **Playlists** .


- 3 Select the desired playlist, then touch a song to start playback, or touch **Shuffle all** to shuffle all songs.

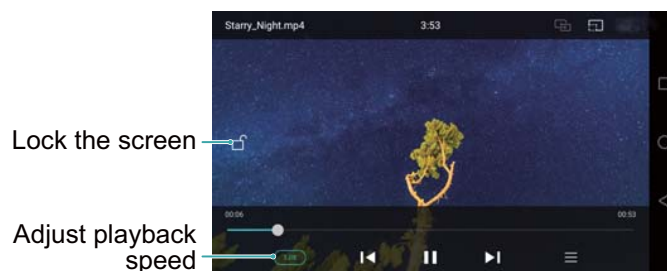
## Setting a song as the ringtone

Set your favourite song as the call, notification or alarm ringtone.

- 1 Open  **Music**.
- 2 Touch **Local songs**.
- 3 Touch **⋮** > **Set ringtone** next to the song name. You can choose to set the song as the call, notification or alarm ringtone.

## Playing a video

- 1 Open  **Videos**.
- 2 Touch the video you want to play.
- 3 Touch **⏸** to pause the video playback.



### Using your phone during video playback

- Swipe left or right to rewind or fast-forward the video.
- Swipe up or down on the left side of the screen to adjust the screen brightness.
- Swipe up or down on the right side of the screen to adjust the volume.

# Accessing the Internet

## Connecting to the Internet using mobile data


Data charges may apply when using mobile data to access the Internet.

 Before using mobile data, ensure that you have a data plan with your carrier.

**1** Open  **Settings**.


**2** Touch **More > Mobile network**.

**3** Turn on the **Mobile data** switch to enable mobile data.

 Disable mobile data when not required in order to save battery power and reduce data usage.

## Connecting to the Internet using Wi-Fi

You can connect to the Internet using a Wi-Fi access point or hotspot.

 Your personal data and financial information may be at risk if you connect to insecure public Wi-Fi networks.

### Connecting to a Wi-Fi network


**1** Open  **Settings**.

**2** Touch **Wi-Fi** and then turn on the **Wi-Fi** switch. Your phone will list available Wi-Fi networks.

- **Search manually for Wi-Fi networks:** Touch **Scan**. Your phone will scan again for available Wi-Fi networks.
- **Add a Wi-Fi network that is not shown in the list:** Touch **Add network....** Follow the onscreen instructions to configure the Wi-Fi settings and password.

**3** Select the Wi-Fi network you want to connect to:

- If the Wi-Fi network does not require a password, your phone will connect automatically.
- If the network is protected, enter the password when prompted, then touch **Connect**.

Once your phone is connected to a Wi-Fi network, it will display the  icon in the status bar. Your phone will remember Wi-Fi networks that you have used before and reconnect to them automatically.

### Connecting to a Wi-Fi network using WPS

Connect your phone to a WPS-enabled router without having to enter the network key.


**1** Open  **Settings**.

**2** Touch **Wi-Fi** and then turn on the **Wi-Fi** switch.

**3** Touch  **> Advanced settings**, then choose one of the following methods:


- Touch **WPS connection** and then press the Wi-Fi router's WPS button.


- Touch **WPS PIN connection** to generate a PIN, then enter this PIN on the Wi-Fi router.

Once your phone is connected to a Wi-Fi network, it will display the  icon in the status bar. Your phone will remember Wi-Fi networks that you have used before and reconnect to them automatically.

## Connecting to the Wi-Fi network with the strongest signal

When Wi-Fi+ is enabled, your phone will automatically enable or disable Wi-Fi and connect to the Wi-Fi network with the best signal.

-  You may incur additional data charges when downloading large files or watching online videos over mobile data. Purchase a suitable data plan to ensure that you do not incur excessive data charges. Contact your carrier for details.

**1** Open  **Settings** and touch **More > Wi-Fi**.

**2** Touch **Wi-Fi+ > Wi-Fi+ settings** and then turn on the **Wi-Fi+** switch.

When Wi-Fi+ is enabled, your phone will automatically record your Wi-Fi connection history and monitor the signal strength and your location. This information is then used to enable or disable Wi-Fi and connect to the Wi-Fi network with the strongest signal.

- **Connect to the network with the best signal:** When Wi-Fi signal strength is poor or your current Wi-Fi network is not reachable, your phone will automatically connect to another available Wi-Fi network with a better signal. If no other Wi-Fi networks are available and mobile data is enabled, your phone will use mobile data (data charges may apply). If the Wi-Fi signal strength improves, your phone will reconnect to the Wi-Fi network.
- **Automatically turn Wi-Fi on or off:** Your phone will automatically disable Wi-Fi when you move out of range of a Wi-Fi hotspot (such as when you leave home). Wi-Fi will be re-enabled when you return to the location of a previously used hotspot (such as when you return home).
- **Monitor Wi-Fi network quality:** Your phone will automatically monitor the signal strength of nearby public hotspots.

## Sharing your mobile Internet with other devices

You can share your phone's mobile Internet with other devices (such as phones, tablets or computers). The following Internet sharing methods can be used:


- **Portable Wi-Fi hotspot:** Create a portable Wi-Fi hotspot to share your mobile Internet with other devices.
- **Bluetooth tethering:** Share your mobile Internet with other devices using Bluetooth.
- **USB tethering:** Use a USB cable to share your mobile Internet with a computer.


### Using a portable Wi-Fi hotspot to share your mobile Internet

Set up a portable Wi-Fi hotspot to share your phone's mobile Internet with other devices.

Compared with Bluetooth tethering, the portable Wi-Fi hotspot feature offers quicker, longer-range connections, but power consumption is higher.

- Your device can't access the Internet using Wi-Fi when your **Portable Wi-Fi hotspot** is switched on.
- To enable mobile data, see [Connecting to the Internet using mobile data](#).

- 1 Open  **Settings**.
- 2 Touch **More > Tethering & portable hotspot**.
- 3 Touch **Portable Wi-Fi hotspot** and then turn on the Wi-Fi hotspot switch.

After enabling your personal Wi-Fi hotspot, your phone will display the  icon in the status bar.

- 4 Touch **Configure Wi-Fi hotspot** to view or modify the hotspot name, security settings and password, and then touch **Save**.
  - **Change the hotspot name:** The **Network SSID** is the hotspot's name. By default, this is the name of your phone model. You can manually change the name to something that is easier to remember.
  - **Change the hotspot security settings:** Touch **Encryption type** to configure the hotspot security settings. Your phone uses **WPA2 PSK** encryption by default. Other devices will require a password to connect to the hotspot. If you choose **None**, devices will not require a password to connect to the hotspot.
  - **Configure a password that is easy to remember:** The hotspot password is generated randomly by your phone. For security reasons, choose a password that is not easy to guess and change it regularly.
  - **Configure the maximum number of connections:** Touch **Max. allowed connections** and change the maximum number of connections. By default, your phone will allow eight devices to connect to the hotspot concurrently.

You will need to remember the hotspot name and password to connect to it using other devices.



- **Limit the amount of data that other devices can use:** Touch **Data limit** on the **Portable Wi-Fi hotspot** screen and follow the onscreen instructions to set the data limit. When connected devices exceed this limit, your phone will automatically disable the Wi-Fi hotspot.

## Using USB tethering to share mobile Internet with a computer

Use a USB cable to share your phone's mobile Internet with a computer. This is useful if your computer's Internet connection stops working.





- **USB tethering** can be used to share your Wi-Fi and mobile Internet connection. To enable mobile data, see [Connecting to the Internet using mobile data](#).
- Depending on your computer's operating system, you may need to install phone drivers on the computer or establish a network connection in order to use USB tethering. Please read the instructions for your operating system.


- 1 Use a USB cable to connect your phone to the computer.

- 2 Open  **Settings**.
  - 3 Touch **More > Tethering & portable hotspot**.
  - 4 Turn on the **USB tethering** switch to share your mobile Internet.
-  You cannot use the mass storage feature when your phone is in USB tethering mode.

## Using Bluetooth tethering to share your mobile Internet


Use Bluetooth tethering to turn your phone into a wireless router and share your mobile Internet with other devices. Compared with a portable hotspot, Bluetooth tethering offers a slower Internet connection, but consumes less power.

-  **Bluetooth tethering** can be used to share your Wi-Fi and mobile Internet connection. To enable mobile data, see [Connecting to the Internet using mobile data](#).
- 1 Establish a Bluetooth connection between two devices and check that they are paired. For more information, see [Enabling Bluetooth and pairing your phone with another device](#).
  - 2 Open  **Settings**.
  - 3 Touch **More > Tethering & portable hotspot**.
  - 4 Turn on the **Bluetooth tethering** switch to share your mobile Internet.
  - 5 On the **Bluetooth** screen, touch  next to the name of the paired device and turn on the **Internet access** switch to establish an Internet connection.
-  Send an Internet access request to your phone from the device that requires an Internet connection.

After enabling Bluetooth tethering, your phone will display the  icon in the status bar. Other devices can now connect and use your mobile Internet.

## Transferring data using Bluetooth

### Enabling Bluetooth and pairing your phone with another device

- 1 Open  **Settings** and touch **Bluetooth**.
- 2 Turn on the **Turn on Bluetooth** switch and ensure that **Visibility** is enabled. Your phone will automatically list available devices. If the device you want to pair with is not displayed, check that the device is discoverable.
- 3 Select the device you want to pair with and follow the onscreen instructions.

### Sending and receiving files using Bluetooth



Check that both devices are paired before attempting to transfer files.

- **Send files:** Touch and hold the file you want to send and touch **Share > Bluetooth**. Your device will automatically search for nearby devices. Select the receiving device.




- **Receive files:** When another device tries to send you files using Bluetooth, select **Accept** from the dialogue box that appears. Open the notification panel to view file transfer progress. By default, received files are saved to the **bluetooth** folder on your device's internal storage.

## Unpairing Bluetooth devices

- 1 Open  **Settings** and touch **Bluetooth**.
- 2 Turn on the **Turn on Bluetooth** switch.
- 3 Touch the  icon next to the name of the paired device, then touch **Unpair**.


## Renaming your phone

By default, your phone's model number is used as the device name when you enable Bluetooth. You can change the name to something more recognisable.

- 1 Open  **Settings** and touch **Bluetooth > Device name**.
- 2 Rename the phone and touch **OK**.



## Transferring data using Wi-Fi Direct

Use Wi-Fi Direct to transfer photos and files between two devices without connecting to a Wi-Fi network. Wi-Fi Direct is similar to Bluetooth but is faster, making it suitable for the transfer of larger files such as videos.

-  Wi-Fi Direct can only be used to transfer data between two Huawei devices. Check that both devices support Wi-Fi Direct.

## Connecting two devices using Wi-Fi Direct


Establish a Wi-Fi Direct connection to transfer data wirelessly between two devices.


- 1 Open  **Settings**, select **Wi-Fi** and then turn on the **Wi-Fi** switch. Touch  **Wi-Fi Direct**.
- 2 Repeat the above steps on the other device and keep the Wi-Fi Direct search screen open on both devices.
- 3 When your phone detects the other device, select it. Follow the onscreen instructions to establish a Wi-Fi Direct connection between the two devices.

To terminate the Wi-Fi Direct connection, select  to open the **Wi-Fi Direct** screen. Select the device you want to disconnect from and touch **OK** to disconnect.

## Using Wi-Fi Direct to send and receive files

Share files between two devices by establishing a Wi-Fi Direct connection.

-  This feature requires a Wi-Fi connection. Ensure that Wi-Fi is enabled on both devices.

- 1 Open  **Gallery** and select the picture you want to send.
- 2 Touch **Share > Wi-Fi Direct**. Wait until the receiving device is detected, then select it.

If the receiving device is not detected, check that Wi-Fi is enabled.

- 3 A prompt will be displayed on the receiving device. Touch **Accept** to accept the file transfer request.

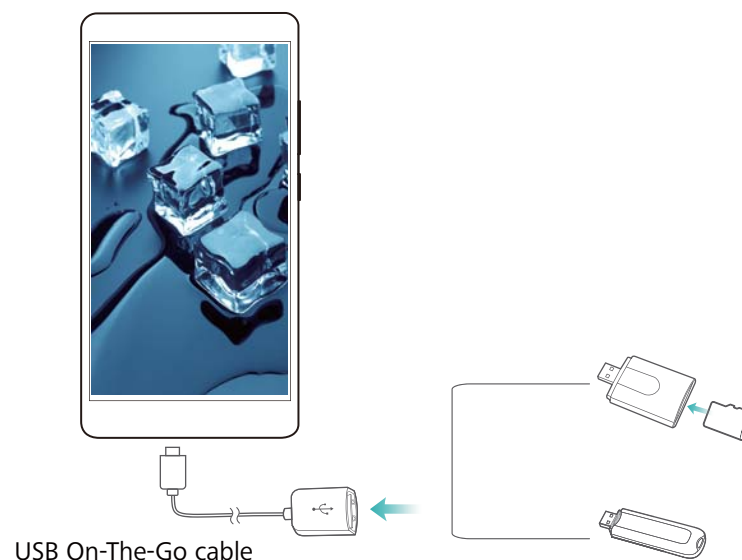
Open the notification panel and touch **Notifications** to monitor the file transfer progress.


By default, received files are saved to the **Wi-Fi Direct** folder on your phone's internal storage.

## Transferring data between your phone and a USB storage device

Connect a USB OTG cable to your phone to access data on USB flash drives, card readers and other storage devices.

- 1 Connect your phone to a USB flash drive with a USB OTG cable.





- 2 Touch  > **Local** > **USB drive** to browse data on the flash drive. You can select and copy data to a destination folder. For more information, see [Copying, moving or deleting files](#).
- 3 When you have finished browsing, touch **Settings** > **Advanced settings** > **Memory & storage** > **USB drive** > **Eject**.
- 4 Disconnect the USB OTG cable from your phone and the USB flash drive.

## Streaming multimedia content to your TV


Use **MirrorShare** to share multimedia content with friends and family. MirrorShare lets you connect wirelessly to a TV or screen and display your photos, videos and games.

If your TV doesn't support **MirrorShare**, you can stream your phone's content using an Android TV box or other devices that support Miracast (your TV must have an HDMI port).


- 1 In  **Settings**, touch **Advanced settings > MirrorShare** to enable the **MirrorShare** feature.
  - 2 Check that **MirrorShare** is enabled on the HDMI device.
-  See the operating instructions for your TV box for more information.

## NFC and payment

Use NFC to share data rapidly between two phones. If your carrier supports NFC payments, you can use an NFC-enabled SIM card to make payments. Contact your carrier for more information.

 This feature is only available on NFC-enabled phones.

### Enabling NFC

- 1 Open  **Settings**.
- 2 Touch **More > NFC**.
- 3 Turn on the **NFC** switch to enable NFC.
- 4 Turn on the **Huawei Beam** switch to enable Huawei Beam.

### Using NFC to share web pages or contacts

You can use NFC to share data rapidly between two phones. To share photos, videos and web pages, simply place the two phones back to back.



Check that the screen is unlocked on both phones and ensure that NFC is enabled. Enable Android Beam on the other phone (if required).

- 1 Select the web page or contact that you want to share.
- 2 Hold your mobile phone and the receiving device back to back. Your phone's NFC sensor is located next to the rear camera. After a connection is established, a sound will be played and the content you are sharing will shrink on the screen.
- 3 Follow the onscreen instructions and touch the screen to share data with the other device.

## **NFC payments**

Use NFC-enabled SIM cards to make payments. Contact your carrier for details.

Check that you are using an NFC-enabled SIM card and then install your carrier's payment app.

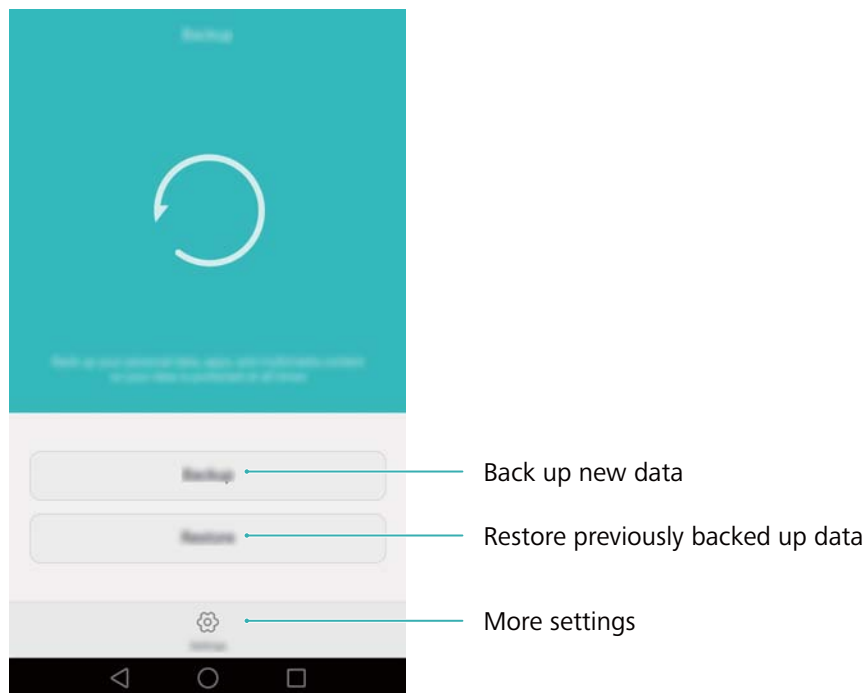
When configuring the default payment application, touch **More > NFC > Default payment app** on the settings screen and then select a payment app supported by your carrier. Contact your carrier for details.

# Backup and Restore

## Using the Backup application to back up and restore data


Backups help ensure that you never lose your data. You can use a local backup to copy data to your phone's internal storage or a microSD card.


 Features may vary depending on your carrier.




### Backing up data to local storage


You can back up your contacts, messages, call log, photos, music, videos, files and applications.

- 1 Open  **Backup**.
- 2 Touch **Backup** > **Internal storage** > **Next**.
- 3 Select the data you want to back up. No backup password is required if you back up photos, audio, videos and documents. To back up other types of data, follow the onscreen instructions to set a backup password.
- 4 Touch **Back up**.

 By default, backup data is saved to the **HuaweiBackup** folder in **Files**.

### Restoring data from local storage


- 1 Open  **Backup**.
- 2 Touch **Restore** > **Restore from internal storage** > **Next**.
- 3 Select the backup you want to restore.

 If the backup data is encrypted, enter the encryption password when prompted.

**4** Select the data you want to restore and touch **Start restoration**.

## Restoring factory settings

Restore your phone to its factory settings if it crashes or is slow to respond.


 Back up important data on your phone before restoring factory settings. For more information, see [Using the Backup application to back up and restore data](#).

Restoring factory settings will erase all personal data from your phone, including fingerprints, account information, downloaded applications and application settings.

**1** Open  **Settings**.

**2** Touch **Advanced settings > Backup & reset > Factory data reset**.


**3** Choose whether to format your internal storage, then touch **Reset phone**.

 Selecting **Erase internal storage** will delete all files on your internal storage, such as music and images. Proceed with caution.

**4** Touch **Reset phone** to restore your phone to its factory settings. Your phone will restart automatically when the process is complete.

## Updating your phone


Update your phone's system to the latest version to enhance performance.


-  • Using unauthorised third-party software to update your phone may render your phone unusable or put your personal information at risk.
- Your personal data may be erased during a system update. Ensure that you back up important data before updating your phone.
- When updating, ensure that your phone has at least 20% battery power remaining.
- After updating, you may find that some third-party applications are incompatible with your system, such as Internet banking applications and games. This is because it takes a while for third-party application developers to release updates for new Android releases. Please wait until a new version of the application is released.

 Touch **Settings > About phone > Build number** to view your phone's version number.

## OTA updates

When a new system update is released, you will be prompted to download and install the latest version. Select OTA update for quick and secure updates.

 Ensure that your phone is connected to the Internet before updating. Connect to a Wi-Fi network before updating to avoid incurring data charges. In addition, ensure that your phone has sufficient battery power remaining.

- 1** Open  **Settings**.
- 2** Touch **Update**. Your phone will automatically check for updates.
- 3** Select the latest version to download the update package.
- 4** Once the download is complete, touch **Restart and update**. The update process may take a while to complete. Do not use your phone before it has finished updating. Your phone will restart automatically when it has finished updating.

# File Management



## Viewing files

### Viewing files by category

Open the **Categories** tab in **Files**. Your files are automatically sorted into different categories.



### Finding files quickly

Use the search feature to quickly find what you are looking for.

- 1 Open  **Files**.
- 2 In the **Local** tab, touch **Internal storage** or **SD card**.
- 3 Touch  and then enter the file name or keywords. Search results will be displayed below the search bar.



### Sorting your files

Use the sort feature to arrange your files by type, name, size or date.

- 1 Open  **Files**.
- 2 In the **Local** tab, touch **Internal storage** or **SD card**.
- 3 Touch  and then sort files by type, name, size or date as desired.



### Creating file shortcuts on the home screen

Create a shortcut to frequently-used files on the home screen for easy access.

- 1 Open  **Files**.
- 2 In the **Local** tab, touch **Internal storage** or **SD card**.
- 3 Touch and hold the file you want to create a shortcut for, then touch  > **Create desktop shortcut**.

## Sharing files



Use **Files** to share photos or videos on social media or with friends.

- 1 Open  **Files**.
- 2 In the **Local** tab, touch **Internal storage** or **SD card**.
- 3 Touch and hold the files you want to share and touch  > **Share**.
- 4 Choose a sharing method and follow the onscreen instructions to share your files.





## Creating folders

Create folders and place files inside them to keep your phone organised.







- 1 Open  **Files**.
- 2 In the **Local** tab, touch **Internal storage** or **SD card**.
- 3 Touch . Enter the name of the new folder, then touch **Save**.

## Renaming files

Give your files distinctive names so that you can find them more quickly.



- 1 Open  **Files**.
- 2 In the **Local** tab, touch **Internal storage** or **SD card**.
- 3 Touch and hold the file or folder you want to rename, then touch  > **Rename**.
- 4 Enter a new name and touch **OK**.



## Copying, moving or deleting files

- 1 Open  **Files**.
- 2 In the **Local** tab, touch **Internal storage** or **SD card**.
- 3 Touch and hold the files you want to copy, move or delete. You can:
  - **Copy files to a destination folder:** Touch . Select a destination folder, then touch .
  - **Move files to a destination folder:** Touch . Select a destination folder, then touch .
  - **Delete files:** Touch  > **Delete**

## Creating or extracting archives



Combine multiple files into a single **zip** archive to free up storage space and make your files easier to share.

- 1 Open  **Files**.
- 2 In the **Local** tab, touch **Internal storage** or **SD card**.
- 3 Touch and hold the files or folders you want to add to the archive, then touch  > **Compress**.
- 4 Choose the archive destination. The selected files will be compressed into a **zip** archive, which will be named automatically.

-  To extract an archive, touch and hold the archive file, then touch  > **Extract to**. Select where the archive should be extracted to.





## Excluding small images

When viewing images, you may find that **Files** also displays cached images and thumbnails from web pages you have visited. Exclude these images for a clutter-free viewing experience.

- 1 Open  **Files**.
- 2 Touch  > **Settings** and then turn on the **Filter small pictures** switch to prevent files smaller than 30 KB from being shown.

## Storing private files in a safe


To ensure the privacy of your files, enable Safe, set a password, and move files into a safe to encrypt them. You can always remove them from the safe at a later date.

- 1 Open  **Files**.
  - 2 In the **Categories** or **Local** tab, touch **Safe**.
  - 3 Touch **Enable** and set the safe storage location.
  - 4 Follow the onscreen instructions to set a password and security question, then touch **Done** to open Safe.
  - 5 Touch  . Follow the onscreen instructions to select files, then touch  to add them to the safe.
- **Remove files from a safe:** In Safe, open the folder which contains the files you want to remove. Touch and hold any file. Select the files you want to move, then touch  .
  - **Destroy a safe:** In Safe, touch **Settings** > **Destroy safe**. Follow the onscreen instructions to remove files from the safe and destroy it.
  - **Change the safe password:** In Safe, touch **Settings** > **Change password**. Follow the onscreen instructions to change the password.

# Power Management

## Viewing battery usage statistics


Use Phone Manager to view detailed per-application battery usage statistics.





Open  **Phone Manager** and then touch **remaining**. You can:

- Touch **Optimise**. Your phone will check for power consumption problems and automatically optimise performance.
- Touch **Power usage details** to view detailed battery usage statistics.
- Touch **Consumption level** to see what is using the most power.
- Turn on the **Remaining battery percentage** switch to display the remaining battery percentage in the status bar.

## Reducing power consumption

Use Phone Manager to optimise performance and reduce power consumption.

Open  **Phone Manager** and then touch **remaining**. You can:

- **Optimise performance:** Touch **Optimise**. Your phone will check for power consumption problems and automatically optimise performance. To further reduce power consumption, see **Optimisable issues**. Select **View** or **Optimise** to adjust the power settings manually.
- **Restrict applications:** Touch **Protected apps** and turn off the switch next to the applications that you do not want to run in the background when the screen is locked.
- **Close power-intensive applications:** Touch **Power usage firewall (power-intensive apps)**, select the desired applications and then touch  to close them.
  -  A message will appear in the notification panel if power-intensive applications are running in the background. If you don't want to receive such notifications, touch  and then turn off the **Power-intensive prompt** switch.
- **Automatically close power-intensive applications:** Touch  and then turn on the **History of closed apps** switch.

## Enabling the Ultra power plan


If you're waiting for an important call but your phone has low battery, enable the **Ultra** power plan in **Phone Manager**. This disables everything except essential calling, SMS and contact functions, prolonging battery life.


Open  **Phone Manager**. Touch **remaining** > **Power plan** > **Ultra power saving** and then select  > **Enable**.

Touch **Exit** to disable the Ultra power plan and restore the original settings.

## Closing background applications when the screen is locked

Reduce power consumption by closing background applications when the screen is locked.



- 1 Open  **Phone Manager**.
- 2 Touch **Protected apps**.
- 3 Turn off switches for non-essential applications to prevent them from running while the screen is locked.

 If you want an application to continue running after the screen is locked (such as the Backup application), turn on the switch for that application.

Press the power button to lock the screen. Your phone will close all background applications except those that are protected.

## Preventing background applications from accessing the Internet

Use the networked applications manager to prevent certain applications from connecting to the Internet and using your data allowance.

- 1 Open  **Phone Manager**.
- 2 Touch **Traffic manager > Networked apps**.
- 3 Switch between the **Installed apps** and **System apps** tabs to configure the Internet access permissions for individual applications. Touch  to configure which applications have Internet access while roaming.

If you disable Internet access for an application, you will be asked if you want to enable Internet access next time you open it.

## Configuring display and sound settings

Reduce power consumption by optimising the display and sound settings on your phone.

See [Configuring the display settings](#) to learn how to save power by disabling Daydream, turning off the indicator light and reducing the screen brightness and screen-off time.


See [Sound settings](#) to learn how to save power by disabling unnecessary sound or vibration alerts.

# Phone Manager



## Optimising your system

Use Phone Manager to make your phone run faster and optimise performance.

### Conducting a comprehensive scan

Open  **Phone Manager**. Your phone will automatically conduct a comprehensive scan and optimise your system.

### Cleaning up your phone

- 1 Open  **Phone Manager**.
- 2 Touch **System optimization** to scan for and clear cached application data and system trash.  
 Follow the onscreen instructions to manually clear files or configure the settings.
- 3 Once the data has been cleared, touch **Finish**.

## Managing data usage

Phone Manager comes with a data management feature that you can use to monitor data usage and avoid exceeding your monthly allowance.


Open  **Phone Manager** and then touch **Traffic manager**. You can view detailed data usage statistics or configure the following settings:

- **Traffic use ranking:** View per-application data usage.
- **Networked apps:** Manage Internet access permissions for applications. Close unnecessary background applications that connect to the Internet to reduce data usage and power consumption. For more information, see [Preventing background applications from accessing the Internet](#).
- **Portable Wi-Fi hotspot:** Configure the settings for a mobile hotspot or mobile network connection.

## Harassment filter

Phone Manager features a harassment filter and notification centre to block spam calls and messages and unwanted push notifications.


Open  **Phone Manager**. You can:

- Touch **Harassment filter** >  and follow the onscreen instructions to configure a call blacklist or whitelist, keywords and spam settings.

- Touch **Notification centre** and select an application to configure its notification permissions and settings.

## Battery management

Phone Manager comes with a battery management feature to help you save power and prevent you from missing important calls and messages.

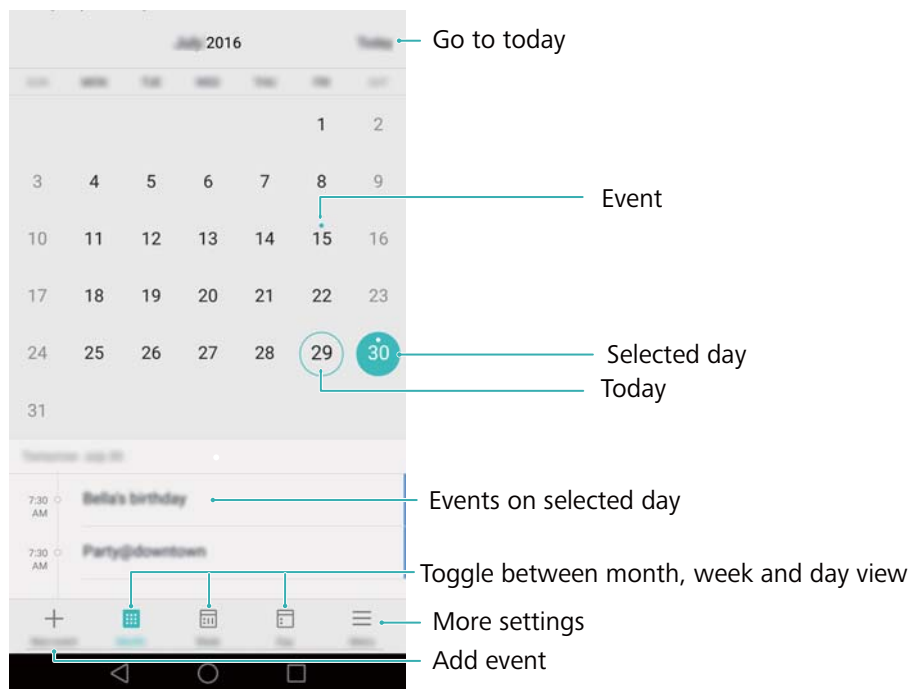
Open  **Phone Manager** and then touch **remaining**. You can:

- View detailed battery usage statistics. For more information, see [Viewing battery usage statistics](#).
- Optimise battery use to reduce power consumption, For more information, see [Reducing power consumption](#).
- Select a suitable power plan.

# Tools





## Calendar

Calendar helps you to plan your daily schedule. For example, it helps you to plan ahead and displays information about bank holidays. If you have saved your contacts' birthdays, Calendar will automatically create birthday reminders.





### Adding and deleting events


Add events and set reminders to help you plan ahead.


- **Add an event:** Open  **Calendar**, touch  and then enter the name, start and end time, and location of the event. Touch  to save the event. If you add a reminder, your phone will send you a reminder at the preset time.
- **Delete an event:** Go to the event that you want to delete and then touch .


### Viewing the calendar

Open  **Calendar**. You can:

- **Switch to month, week or day view:** Touch **Month**, **Week** or **Day**. When in month, week or day view, swipe left or right to change the month, week or day that is displayed.
- **View week number:** Touch  > **Settings** and then turn on the **Show week number** switch to display the week number on the left of the calendar.
- **Change first day of the week:** Touch  > **Settings** > **Week starts on** and select a day.


- **Switch to a different calendar:** Make sure that you are connected to the Internet and then touch  > **Calendars to be displayed**. Touch **Local calendar** and select the desired calendar.



 For more information on connecting to the Internet, see [Accessing the Internet](#).

- **Automatically import contacts' birthdays:** Touch  > **Calendars to be displayed** and then turn on the **Contacts' birthdays** switch. Your phone will automatically import your contacts' birthdays and create birthday reminders.

## Viewing global holidays




Enable the global holidays option to help you plan your next business trip or holiday.

 This feature requires Internet access. For more information, see [Accessing the Internet](#).

- 1 Open  **Calendar**.
- 2 Touch  > **Calendars to be displayed** > **Global holidays**.
- 3 Turn on the switch next to the country whose holidays you want to view. Your phone will automatically download the country's holiday information.

## Synchronising a calendar

Sync your calendar with your account for easy access wherever you are.




- 1 Open  **Calendar**.
- 2 Touch  > **Calendars to be displayed**.
- 3 Select the account whose calendar you want to display.
- 4 Touch  > **Calendars to be synced**.
- 5 Select the desired account and log in to your Exchange account to sync the calendar.

## Clock


In the Clock application, you can add alarms, view world times and bank holiday dates and use the stopwatch and timer features.

### Managing alarms

Open  **Clock**. In the **Alarm** tab, you can:

- **Add an alarm:** Touch  and set the alarm time, ringtone, repetitions and more. Touch  to apply.
- **Enable or disable an alarm:** Touch the switch next to an alarm.
- **Configure the alarm settings:** Touch  to configure the snooze duration, silent mode settings and volume button behaviour.

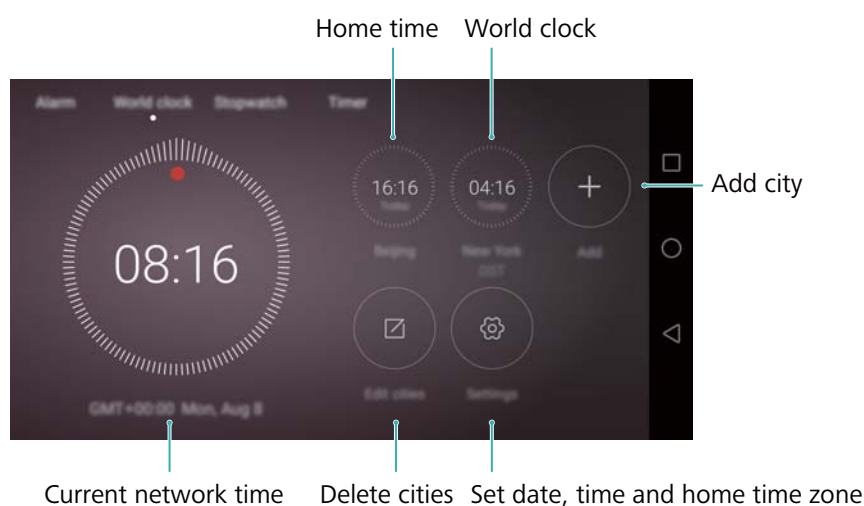







- **Delete an alarm:** Touch and hold the alarm you want to delete and then touch .
- **Turn off an alarm:** Touch **Slide to turn off alarm** at the bottom of the lock screen.
- **Mute an alarm:** Press the volume down button.
- **Snooze for 10 minutes:** Press the power button. The alarm will go off again after 10 minutes. Swipe down on the screen to open the notification panel and touch the alarm notification to turn off the alarm.
- **Enable alarm when phone is powered off:** Select **Keep alarm active, will ring in** when you turn off your phone. Alarms will still go off after your phone turns off.

## World clock

Add multiple clocks to view the time in various cities around the world.


Open  **Clock**. In the **World clock** tab, you can:

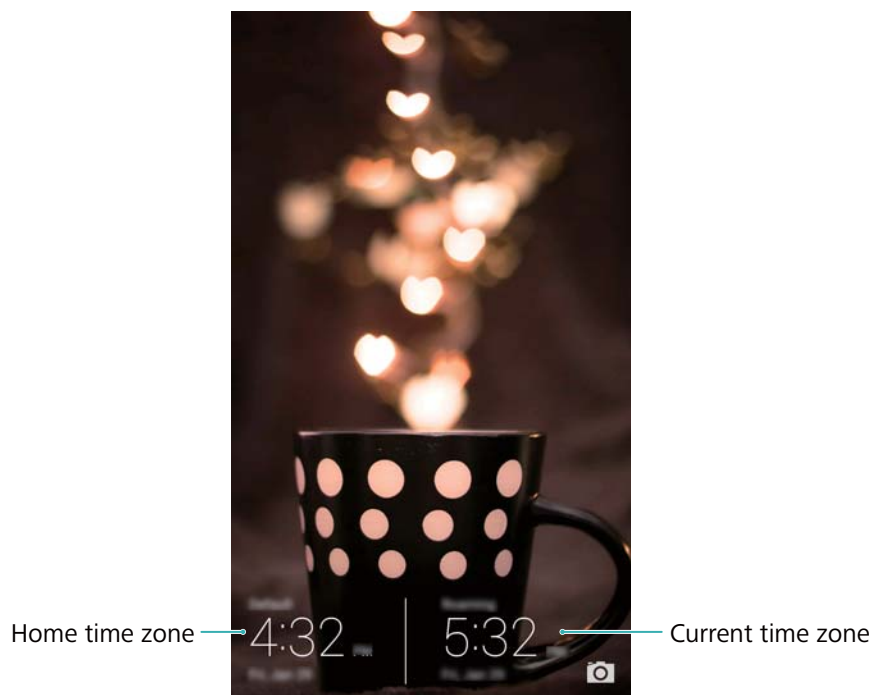


- **Add a city:** Touch . Enter a city name or select a city from the list.
- **Set the home time zone:** Touch , turn on the **Display home clock** switch and then touch **Home time zone**.
- **Set the system date and time:** Touch  > **Date & time**.
- **Delete a city:** Touch **Edit cities**. Touch the  icon next to the city you want to delete and then touch .

## Dual clock display







Your phone displays the network time by default. Turn on dual clocks to display the local time and home time on the lock screen.

Touch  > **Date & time** > **Dual clocks** and then turn on the **Dual clocks** switch. Touch **Set home city** and then select your home time zone from the list of cities.








- i Only one clock is displayed when the local time zone is the same as the home time zone.

## Stopwatch

- 1 Open  **Clock**.
- 2 Under **Stopwatch**, touch  to start timing.
  - i While timing, touch  to count laps. Swipe up on the timer in the middle of the screen to view your lap data.
- 3 Touch  to pause the stopwatch.
- 4 Touch  to resume the stopwatch or  to clear the stopwatch records.

## Timer

- 1 Open  **Clock**.
- 2 Under **Timer**, turn the wheel to set the countdown time.
  - i Touch  to set a ringtone for the timer.
- 3 Touch  to start the timer.
- 4 When the timer goes off, swipe the screen to silence the ringtone.
  - i When the timer is counting down, touch  to reset the timer or  to pause the countdown.

## Weather


Weather allows you to check the current weather and multi-day forecast for your location and many other destinations around the world.

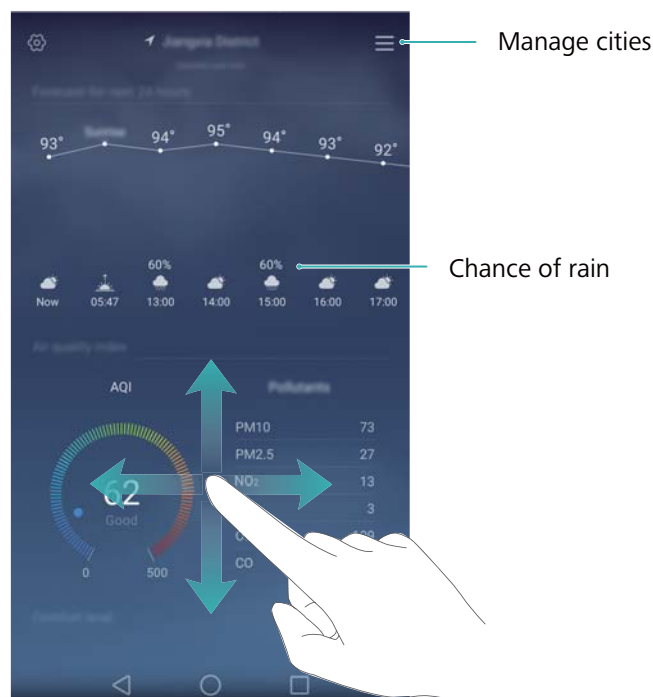
## Viewing weather information

Open  **Weather**. You can:


- **View detailed weather information:** Swipe up on the screen to view the weather forecast for the next 24 hours, chance of rainfall, air quality, comfort index, wind speed and direction and sunrise/sunset times.
- **View weather for other cities:** Swipe left or right on the screen to view the weather forecast for other cities.
- **Change temperature unit:** The temperature unit is set according to the system language.



Touch  > **Temperature unit** to change the unit.

- **Enable weather sounds:** Weather sounds are disabled by default. To enable them, touch  and turn on the **Weather tones** switch.








## Updating the weather

- 1 Open  **Weather**.
- 2 Swipe left or right to find the city whose weather you want to update.
- 3 Swipe down from the top of the screen to update the weather manually.

 You can also configure automatic weather updates. Touch . Turn on the **Auto update** switch and configure your **Update interval**. Your phone will update weather data at the scheduled interval.

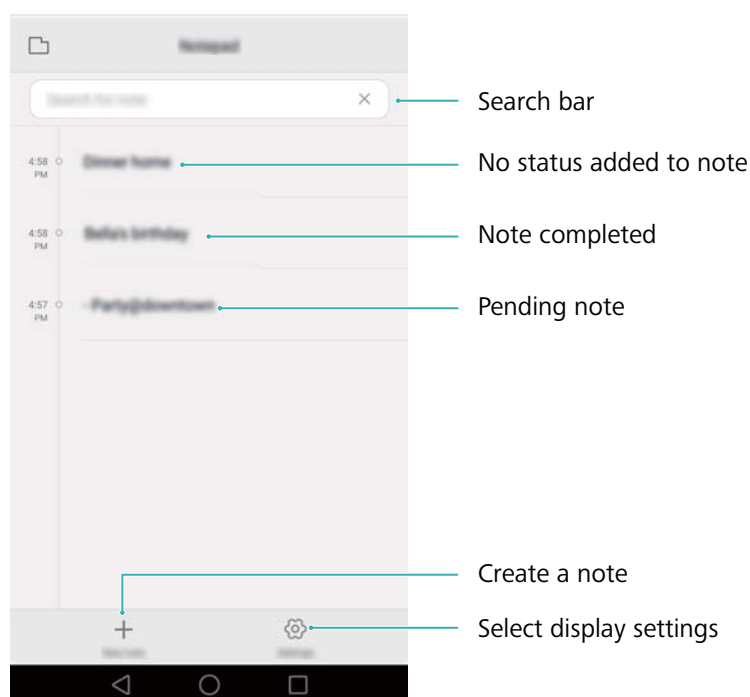
## Adding and deleting cities


Add multiple cities to the weather application so that you can keep track of the weather in cities of interest to you.

- 1 Open  **Weather**.
- 2 Touch . You can then:
  - **Add a city:** Touch  > . Select a city from the list or search for the desired city in the search bar.
  - **Remove a city:** Touch and hold the city you wish to remove and then touch .




## Notepad

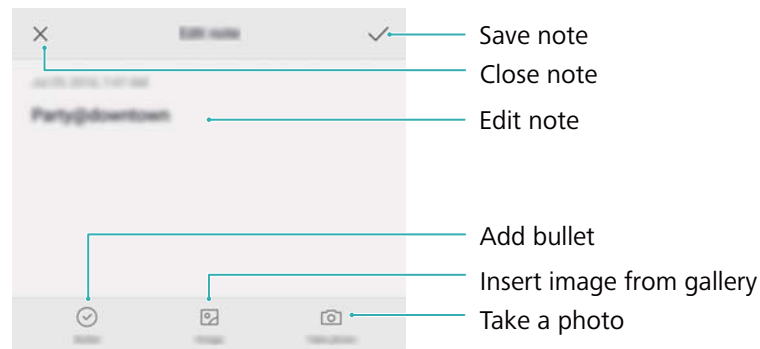
Use Notepad to record important information or shopping lists. You can set up reminders for each note.



-  On the Notepad home screen, pending notes are prefixed with "-" to help you quickly identify which notes require your attention.



### Creating a note

- 1 Open  **Notepad**.
- 2 Touch , enter your note and then touch  to save.




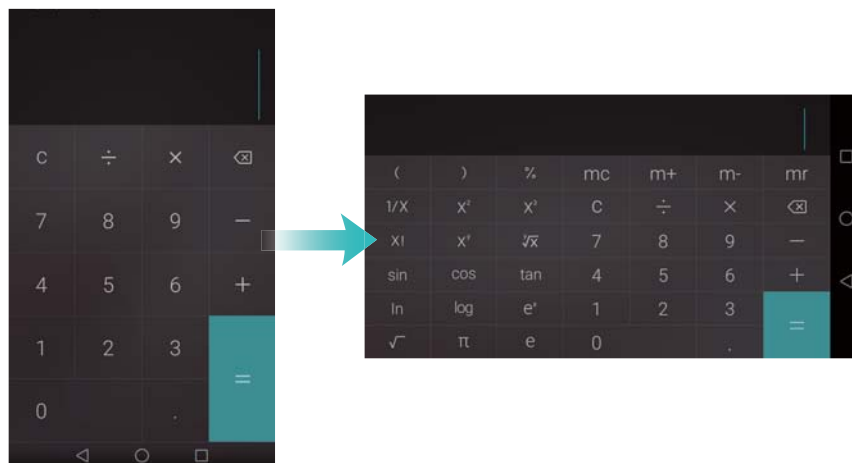
Once you have saved a note, follow the onscreen instructions to share or delete it or add it to your favourites.

## Deleting a note

- 1 Open  **Notepad**.
- 2 Touch and hold the note that you want to delete (or select multiple notes) and then touch .
- 3 Touch **Delete**.

## Calculator

Open  **Calculator**. Rotate the screen orientation to switch between the standard and scientific calculators.





## Sound recorder


You can use the Recorder application to record sound in a variety of different scenarios, such as meetings or interviews.


### Recording sound

- 1 Open  **Recorder**.

2 Touch  to start recording.


 In order to ensure optimum recording quality, place your phone on a flat surface and do not cover the microphone.

3 When you are recording, touch  to pause or  to add a tag.

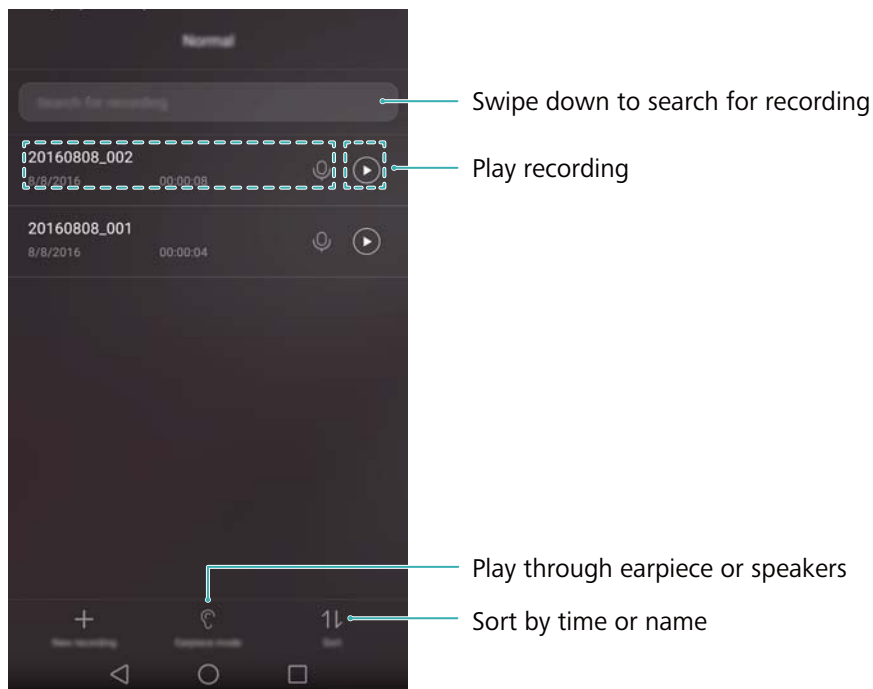
4 To end a recording, touch . Enter a name for the recording file and then touch **Save**.

## Playing a recording

1 Open  **Recorder**.

2 Touch .

3 Select the recording file you wish to play or touch the play button next to the file name.




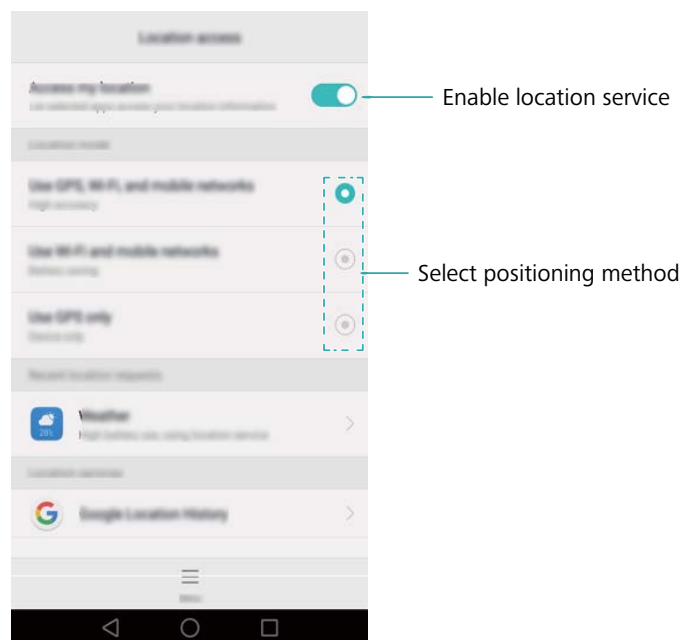
# Settings

## Enabling location access

Enable location-based services to ensure that map, navigation and weather applications can access your location information.

 Features may vary depending on your carrier.

- 1 Open  **Settings**.
- 2 Touch **Advanced settings > Location services** and then turn on the **Access to my location** switch.
- 3 Three options are available under **Mode**:
  - **Use GPS, Wi-Fi and mobile networks**: Uses GPS and your phone's Internet connection. Enable this option for highly accurate positioning.
  - **Use Wi-Fi and mobile networks**: Only uses your phone's Internet connection. Enable this option for reduced power consumption and longer standby times.
  - **Use GPS only**: Does not require an Internet connection. Enable this option to reduce mobile data usage.



## Increasing indoor positioning accuracy

Your phone uses Wi-Fi and Bluetooth for more accurate positioning when you are indoors.

- 1 Open  **Settings**.
- 2 Touch **Advanced settings > Location services > Menu > Scan settings**.


- Turn on the **Wi-Fi scanning** switch. Location applications and services will continually scan for Wi-Fi networks for more accurate positioning.
- Turn on the **Bluetooth scanning** switch. Location applications and services will search for Bluetooth devices for more accurate positioning.

## Configuring the display settings

Configure the display settings to personalise your phone. For example, you can change the wallpaper, font size and screen-off time.

Go to  **Settings** and then touch **Display**. You can configure the following settings:

- **Colour temperature:** Adjust the colour temperature for images displayed on your phone. Select a warmer colour temperature for a softer look and a cooler colour temperature for a sharper image. Clear the **Default** check box to manually adjust the colour temperature.
- **Wallpaper:** Set the lock screen and home screen wallpapers. For more information, see Themes and wallpapers.
- **Font size:** Set the font size.
- **Daydream:** When this feature is enabled and you have configured **Picture source** and **Duration**, your phone will automatically display images when it's being charged and the screen is locked.
- **Indicator light:** The status indicator will blink when you receive incoming calls, messages or other notifications.
- **Brightness:** Your phone will automatically adjust the screen brightness according to the ambient brightness. Clear the **Automatic brightness** check box to manually adjust the brightness.
- **Sleep:** The screen will lock automatically after a period of inactivity to reduce power consumption. Select **Sleep** to adjust the screen-off time or disable the automatic screen lock feature.
- **Auto-rotate screen:** If this option is enabled, your screen's orientation will switch automatically depending on how you hold your phone when performing certain operations, such as browsing a web page, viewing a picture or writing a message.

 The above options may not be available on all phone models.


## Sound settings

Change the incoming call and message ringtones or set the system alert sound and vibration effects.

Go to  **Settings** and then touch **Sound**. You can configure the following settings:

- **Volumes:** Adjust the ringtone, media, alarm and call volume.




- **Silent mode:** Once enabled, your phone will not ring when you receive an incoming call or message, but the screen will still turn on. If you have also enabled **Vibrate in silent mode**, your phone will vibrate to alert you of incoming calls and messages.
  - You can also enable or disable these features in the shortcuts tab. Touch  to switch between **Sound**, **Vibration** and **Silent**.
- Select a ringtone under **Call ringtone & vibration** to change the ringtone. You can choose from preset ringtones or a local music file. Turn on the switch to enable vibrations when your phone rings.
- **Notification ringtone:** Choose a preset ringtone or a local music file as the notification tone for messages, emails and other notifications.
  - The above options may not be available on all phone models.


## Changing the screen unlock method

Set a screen lock password to prevent unauthorised access to your phone.

### Setting a screen unlock pattern

- 1 Open  **Settings**.
- 2 Touch **Screen lock & passwords** > **Password** > **Pattern**.
- 3 Connect at least four dots to create a screen unlock pattern, then release your finger. Draw your screen unlock pattern again to confirm.
- 4 Enter a backup PIN containing at least four digits. If you forget your screen unlock pattern, you can enter the backup PIN to unlock the screen.

### Unlocking the screen with a password

- 1 Open  **Settings**.
- 2 Touch **Screen lock & passwords** > **Password**.
- 3 You can choose to set a PIN or password:
  - Touch **PIN**, then enter a PIN containing at least four digits and select **Done**.
  - Touch **Password**, then enter a password containing at least four characters and select **Done**.
  - You can also use your fingerprint to unlock the screen. Touch **Enrol** in the popup dialogue box to add your fingerprint.

### Enabling fingerprint unlock

See [Using fingerprint recognition](#) for more information on configuring fingerprint unlock.

### Removing the screen lock password

- 1 Open  **Settings**.


**2** Touch **Screen lock & passwords** > **Password**.

**3** Enter your screen lock password or unlock pattern, then touch **None**.

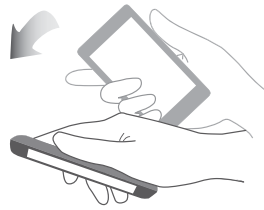
## Gestures and navigation settings

Use simple gestures to control your phone. For example, flip your phone to mute ringtones or hold it to your ear to answer calls or dial a number.

### Motion control

Open  **Settings**. Touch **Smart assistance** > **Motion control** and then select the motions you want to enable.

- **Flip**: Mute sounds and disable vibrations for incoming calls, alarms and timers.




- **Smart screenshot**: Knock twice on the screen using your knuckle to capture the screen in full, or capture part of the screen by using your knuckle to draw a shape on the screen. Knock twice on the screen using two knuckles to start or stop a screen recording.





- **Draw**: Use your knuckle to draw a letter on the screen and launch a predefined application.



### Navigation bar

Open  **Settings** and then touch **Smart assistance** > **Navigation bar** to configure the navigation bar.

Choose a custom navigation bar layout. If you select a navigation bar containing  , you can touch  for fast access to the notification panel.

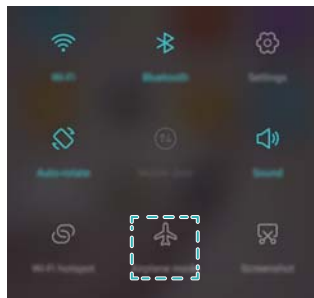
## Aeroplane mode

Wireless devices may interfere with an aeroplane's flight system. Power off your phone or switch to aeroplane mode when you are on a flight.

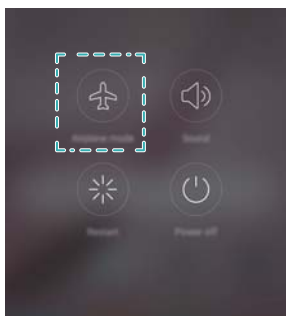
After you enable aeroplane mode, all of your phone's network features will be disabled. You will not be able to make or receive calls, or use mobile data, Bluetooth or Wi-Fi. However, you will still be able to play music, watch videos and use applications that do not require an Internet connection.


Use one of the following methods to enable or disable aeroplane mode:

- Swipe down from the status bar to open the notification panel. In the **Shortcuts** tab, turn on the **Aeroplane mode** switch.



- Press and hold the power button, then touch **Aeroplane mode**.





- Open  **Settings**, then turn on the **Aeroplane mode** switch.

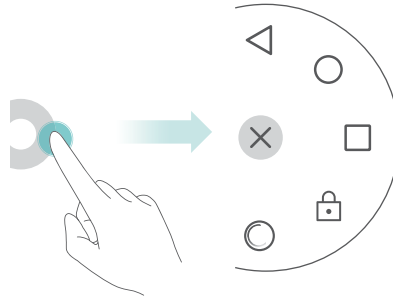
When aeroplane mode is on,  is displayed in the status bar.

## Using the floating dock

The floating dock gives you access to a number of frequently-used options and features, such as the back key, home key and one-touch optimisation. You can move the floating dock around the screen for easy one-hand use.







Open  **Settings**. Touch **Smart assistance** > **Floating dock** and then turn on the **Floating dock** switch.

Once enabled, the floating dock button (  ) will be shown on all screens except the lock screen and notification panel. Touch  to expand the floating dock menu.



Drag the floating dock to the desired location.

From the expanded menu, you can:


- Touch  to return to the previous screen or exit the current application.
- Touch  to return to the home screen.
- Touch  to display the list of recently used applications.
- Touch  to lock the screen.
- Touch  to clean up the phone memory and close power-intensive applications running in the background.
- Touch  to collapse the menu.

## Setting your SIM card PIN


A personal identification number (PIN) is delivered with your SIM card to protect your phone data. If you have enabled PIN protection for your SIM card, you will need to enter the PIN each time you turn on your phone or insert the SIM card into another phone.

 Features may vary depending on your network carrier.

Before you perform the following operations, make sure you have received a SIM card PIN from your carrier.

- 1** Open  **Settings**.
- 2** Touch **Advanced settings** > **Security**, then select the options under **Card lock** to configure the SIM lock settings.
- 3** Turn on the **Lock SIM card** switch.


**4** Enter your PIN, then touch **OK**. To change your PIN, touch **Change SIM PIN**.

-  • You will need to enter the PUK code if you exceed the maximum number of incorrect PIN attempts. The SIM card will be permanently locked if the PUK code is entered incorrectly too many times.
- Contact your carrier for details about these limits.


## Setting up an account

### Adding an account

Many applications and online services require you to create an account in order to access the full range of features.

- 1** Open  **Settings**.
- 2** Touch **Accounts** > **Add account**.
- 3** Select an account type, then follow the onscreen instructions to enter your account information.
  - You must install the corresponding application before you can add an account for a third-party application.
  - To add a company account, see [Adding an Exchange account](#).
  - To add an email account, see [Adding a personal email account](#).

### Deleting an account




- 1** Open  **Settings**.
- 2** Touch **Accounts**, then select the account type.
- 3** Select the account that you want to delete, then follow the onscreen instructions to delete it.

### Syncing data with your phone

Enable the sync feature to keep all of your phone's data up-to-date and prevent data loss. You can sync emails, contacts and other data from your old phone or computer.

The type of data that can be synced depends on the account type. Some applications may not support syncing for all data types.

The example below illustrates how to sync data for an email account.


- 1** Open  **Settings**.
- 2** Touch **Accounts** > , then select **Auto-sync data**. Follow the onscreen instructions, then touch **OK** to turn on the sync data switch.
- 3** On the **Accounts** screen, select an account type, then select the account that you want to sync with your phone.
- 4** Touch  to sync your emails.

## Setting the date and time

 Features may vary depending on your carrier.


Open  **Settings**. Touch **Advanced settings** > **Date & time** to configure the settings.

## Changing the system language

- 1 Open  **Settings**.
- 2 Touch **Advanced settings** > **Language & input**.
- 3 Touch **Language & region**, then select the desired language.

## Viewing your phone's specifications

View your phone's specifications in a few simple steps. You can view information about your processor, memory, screen resolution and more.

Open  **Settings** and touch **About phone**. Swipe up or down on the screen to view information about the processor, RAM, internal storage, screen resolution, IMEI and more.

## Viewing the available storage space


Check that there is enough space on your phone's internal storage or microSD card before downloading update packages or large files.

Open  **Settings** and touch **Advanced settings** > **Memory & storage** to view storage information.

Touch **Default location** to set the default storage location to **Internal storage** or **SD Card**.

## Encrypting a microSD card

Encrypt your microSD card to prevent unauthorised access to your data. A password must be entered when the microSD card is inserted into another phone.

-  • Not all microSD cards can be encrypted. An error message may be displayed when you attempt to encrypt or unlock unsupported cards. Back up the data on your microSD card before encryption.
- Encrypted microSD cards will not be recognised by devices that do not support microSD card encryption.
- If you forget the microSD card password, you will have to clear all data on the card.

- 1 Open  **Settings**.

**2** Touch **Advanced settings > Security**.

**3** Touch **Set SD card password** and follow the onscreen instructions.

Touch **Change SD card password** or **Clear SD card password** to change or remove the microSD card password.

## Formatting the microSD card

Format your microSD card to delete all data and free up storage space.

 Perform a backup before formatting your microSD card to prevent losing important data.

**1** Open  **Settings**.

**2** Touch **Advanced settings > Memory & storage > SD card**.

**3** Touch **Format > Erase & format**.

# Accessibility Features


## About your phone's accessibility features




Accessibility features make it easier for users with impaired vision or hearing to use their phone.

## TalkBack

### Enabling or disabling TalkBack

TalkBack is an accessibility feature designed for visually impaired users. It provides audible prompts to help you operate your phone. Once it is enabled, your phone will issue audible prompts for all content that you touch, select or enable. Please enable with caution.

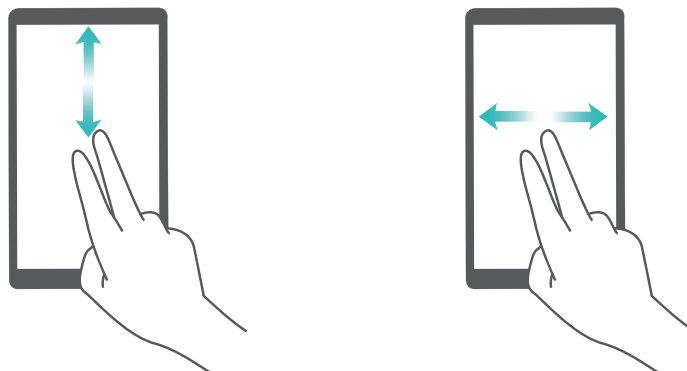
 TalkBack's audible prompts are not available for all languages.

- 1 Open  **Settings**.
- 2 Touch **Advanced settings > Accessibility > TalkBack**.
- 3 Turn on the **TalkBack** switch and then touch **OK** to enable TalkBack. The audible tutorial will be started automatically when you enable TalkBack for the first time. If you need to play the tutorial again, touch  to access the settings and then select the tutorial.
- 4 Touch  and then select **Explore by touch**. Your phone will not issue audible prompts for the content that you touch unless you turn on **Explore by touch**.

### Using TalkBack to control your phone

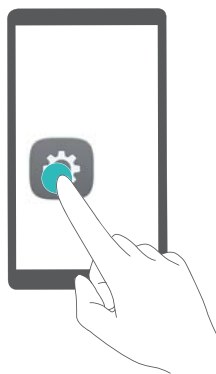
After you have enabled TalkBack, use gestures to:

**Browse the screen:** Use two fingers to swipe the screen (instead of one). Swipe up or down with two fingers to scroll through menu lists. Swipe left or right to move between screens.

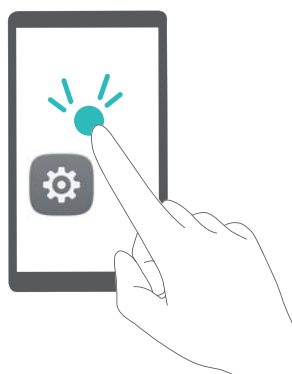


**Select an item:** Touch an item with one finger to select it (it will not open). The phone will read out the content of the selected item.







**Open an item:** Double touch any part of the screen using one finger to confirm your selection from the previous step.



For example, if you want to open **Settings**, two steps are required: Touch the **Settings** icon once using one finger and then touch twice on any part of the screen.

## Configuring the TalkBack settings

TalkBack settings can be customised to suit your individual needs.

- 1 Open  **Settings**.
- 2 Touch **Advanced settings** > **Accessibility** > **TalkBack** > .
- 3 You can adjust the feedback volume, audible feedback settings, control gestures and more.

## Audible password prompts

This feature provides audible feedback for visually impaired users. When you enter a password, your phone will read out the letters as you type. This feature requires TalkBack to be enabled.

- 1 Open  **Settings**.
- 2 Touch **Advanced settings** > **Accessibility** and then turn on the **Speak passwords** switch.

## Text To Speech (TTS) output


This feature converts text into speech for visually impaired users. This feature requires TalkBack to be enabled.

- 1 Open  **Settings**.
- 2 Touch **Advanced settings** > **Accessibility** > **Text-to-speech output**.

- 3 Select the desired speech synthesis engine and voice speed.

## Captions


In addition to providing audible prompts, TalkBack also displays captions for hearing-impaired users. This feature requires TalkBack to be enabled.

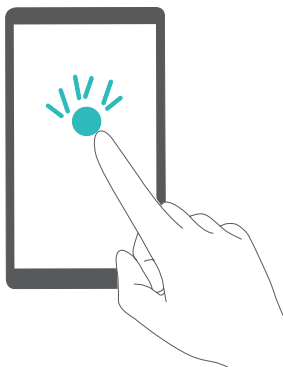
- 1 Open  **Settings**.
- 2 Touch **Advanced settings > Accessibility > Captions**.
- 3 Turn on the **Captions** switch and then configure the language, font size and caption style.

## Magnification gestures

Use magnification gestures to zoom in on a specific area.

-  The keyboard and the navigation bar cannot be magnified.

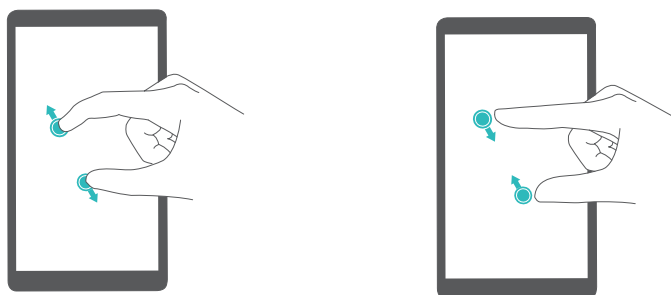
- 1 Open  **Settings**.
- 2 Touch **Advanced settings > Accessibility > Magnification gestures**.
- 3 Turn on the **Magnification gestures** switch.
  - **Zoom in:** Touch the screen three times in quick succession to zoom in. Touch the screen three times again to zoom back out. **Magnification gestures** will still be enabled when you touch the screen three times. Turn off the **Magnification gestures** switch to disable magnification gestures.



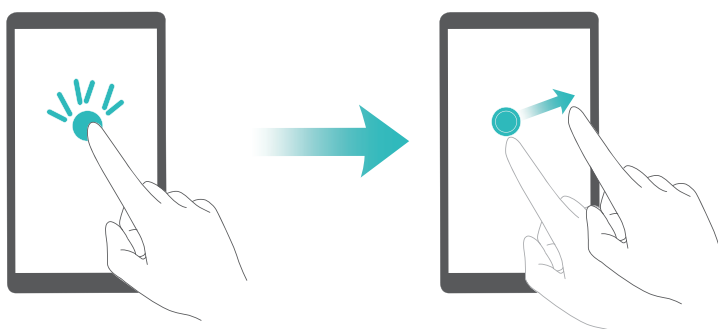
- **Browse a magnified area:** Swipe the screen using two or more fingers.




- **Adjust the zoom:** Pinch two or more fingers together or spread them apart. To zoom in, spread your fingers apart. Pinch your fingers together to zoom back out.



- **Zoom in temporarily:** Touch the screen three times in quick succession and then hold your finger on the screen. Keep your finger on the screen and swipe to browse a magnified area. Release your finger to zoom back out.




## Using the power button to end a call

- 1 Open  **Settings**.
- 2 Touch **Advanced settings** > **Accessibility** and then turn on the **Power button ends call** switch.

Once you have enabled this feature, press the power button to end a call.


## Adjusting the screen response time


You can adjust the time that it takes for your phone to respond to gestures, such as touch and hold.

- 1 Open  **Settings**.
- 2 Touch **Advanced settings** > **Accessibility** > **Touch & hold delay**.
- 3 Select the desired delay time: **Short**, **Medium** or **Long**.

## Colour correction

Colour correction mode adjusts colours to make it easier for colour vision impaired users to distinguish between different parts of the screen.

 Enable this mode with caution, as it may affect your phone's battery.

- 1 Open  **Settings**.
- 2 Touch **Advanced settings** > **Accessibility** and then turn on the **Colour correction** switch.
- 3 Touch **Correction mode** and then select a correction mode.

# Appendix

## Obtaining help

Read the Quick Start Guide included with your phone.

Touch **Settings** > **About phone** > **Legal information** to read the legal information.

Visit <http://consumer.huawei.com> for more information.

### About this guide

All pictures and illustrations in this document are for your reference only and may differ from the final product.

Features in this guide are for your reference only. Some features may not be supported by all phones or carriers.

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This guide is for reference purposes only and does not constitute any form of guarantee.

## Personal Information and Data Security

The use of some functions or third-party applications on your device could result in your personal information and data being lost or becoming accessible to others. Several measures are recommended to help you protect personal and confidential information.

- Place your device in a safe area to prevent it from unauthorized use.
- Set your device screen to lock and create a password or unlock pattern to open it.
- Periodically back up personal information kept on your SIM card, memory card, or stored in your device memory. If you change to a different device, be sure to move or delete any personal information on your old device.
- If you are worried about viruses when you receive messages or emails from a stranger, you can delete them without opening them.
- If you use your device to browse the Internet, avoid websites that might pose a security risk to avoid theft of your personal information.
- If you use services such as Wi-Fi tether or Bluetooth, set passwords for these services to prevent unauthorized access. When these services are not in use, turn them off.
- Install or upgrade device security software and regularly scan for viruses.
- Be sure to obtain third-party applications from a legitimate source. Downloaded third-party applications should be scanned for viruses.
- Install security software or patches released by Huawei or third-party application providers.
- Some applications require and transmit location information. As a result, a third-party may be able to share your location information.

- Your device may provide detection and diagnostic information to third-party application providers. Third party vendors use this information to improve their products and services.

## List of safety features

Huawei phones come with a series of built-in security measures to keep your data secure.

Full-disk encryption	All data on the memory chipset is automatically encrypted. Each phone has a different security key, meaning that other devices cannot access the data stored on your phone's memory chipset.
Fingerprint recognition	Your phone comes with a fingerprint sensor to give you quick and easy access to your phone's features. For example, you can use your fingerprint to unlock the screen, access files in your Safe, open locked applications and more. For more information, see <a href="#">Using fingerprint recognition</a> .
Harassment filter	Use the harassment filter in Phone Manager to block spam calls and messages. For more information, see <a href="#">Harassment filter</a> .
App Lock	Use the App Lock in Phone Manager to lock applications and prevent unauthorised access. The App Lock password is required to open locked applications.
Managing data usage	Use the data management feature in Phone Manager to keep track of your mobile data usage. Mobile data will be automatically disabled when you exceed the preset limit to prevent you from incurring excessive data charges. For more information, see <a href="#">Managing data usage</a> .
Safe	Enable the Safe feature, set a password and then add your confidential files to prevent unauthorised access. For more information, see <a href="#">Storing private files in a safe</a> .
MicroSD card encryption	Encrypt your microSD card to prevent unauthorised access to your data. A password must be entered when the microSD card is inserted into another phone. For more information, see <a href="#">Encrypting a microSD card</a> .
SIM lock	Set a SIM card PIN to protect the data stored on your SIM card. If you have enabled PIN protection for your SIM card, you will need to enter the PIN each time you turn on your phone or insert the SIM card into another phone. For more information, see <a href="#">Setting your SIM card PIN</a> .
Screen unlock method	Choose from a range of screen unlock methods to prevent unauthorised access to your phone. For more information, see <a href="#">Changing the screen unlock method</a> .

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