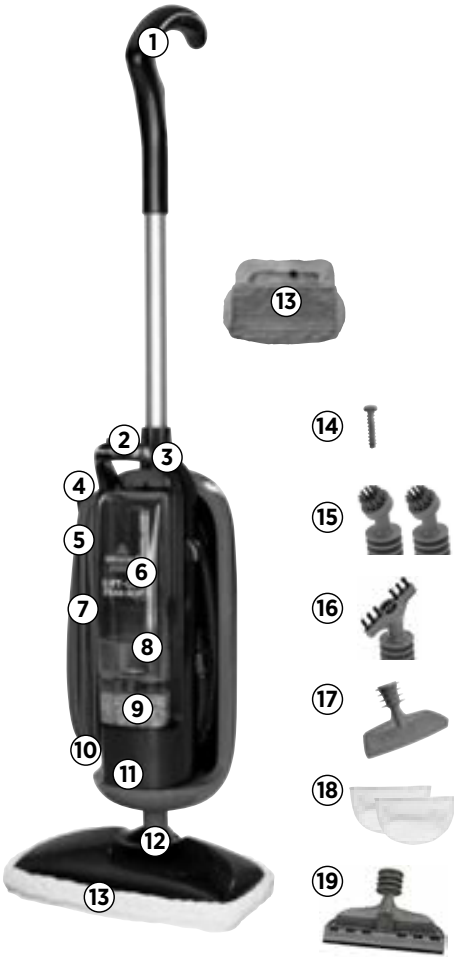
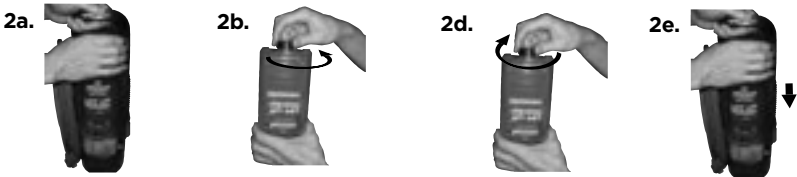


LIFT-OFF STEAM MOP™  
**23K5**

**A****B****C**

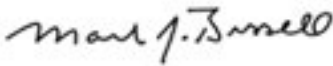
## Thanks for buying a BISSELL steam mop

We're glad you purchased a BISSELL steam mop. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL steam mop is well made, and we back it with a limited two-year guarantee. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.





My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high-quality homecare products like your BISSELL steam mop.

Thanks again, from all of us at BISSELL.



Mark J. Bissell  
Chairman & CEO

## Symbol Definitions

	<b>WARNING</b>	<b>RISK OF FIRE, ELECTRIC SHOCK, OR INJURY.</b>
	<b>STEAM</b>	<b>DANGER OF SCALDING.</b>
	<b>GUIDE</b>	<b>READ USER GUIDE FOR COMPLETE SAFETY AND USER INSTRUCTIONS.</b>
	<b>WEEE</b>	<b>DO NOT THROW THE APPLIANCE AWAY WITH THE NORMAL HOUSEHOLD WASTE AT THE END OF ITS LIFE, BUT HAND IT IN AT AN OFFICIAL COLLECTION POINT FOR RECYCLING. BY DOING THIS YOU WILL HELP TO PRESERVE THE ENVIRONMENT.</b>

# IMPORTANT SAFETY INSTRUCTIONS

## READ ALL INSTRUCTIONS BEFORE USING YOUR STEAM MOP.

When using an electrical appliance, basic precautions should be observed, including the following.



## WARNING

**ALWAYS CONNECT TO A PROPERLY EARTHED ELECTRICAL SOCKET.**



## WARNING

**TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:**

- » Do not leave appliance when plugged in.
- » Unplug from electrical socket when not in use and before servicing.
- » Do not modify earthed plug.
- » Do not expose to rain. Store indoors.
- » Children should be supervised to ensure that they do not play with the appliance.
- » Not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- » Use only as described in this user guide.
- » Use only manufacturer's recommended attachments.
- » Do not use with damaged cable or plug.
- » If supply cable is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard.
- » Do not immerse in water or liquid.
- » If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and return it to a service centre.
- » Liquid or steam must not be directed towards equipment containing electrical components.
- » Do not pull or carry by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- » Do not run appliance over cable.
- » Keep cable away from heated surfaces.
- » Do not unplug by pulling on cable.
- » To unplug, grasp the plug, not the cable.
- » Do not handle plug or appliance with wet hands.
- » Do not put any object into openings.
- » Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- » Turn off all controls before unplugging.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they may be present.
- » Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- » Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some mothproofing substances, flammable dust, or other explosive or toxic vapours.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » Keep appliance on a level surface.



## WARNING

**SURFACE MAY BE HOT. AVOID CONTACT.**



**THIS SYMBOL MEANS WARNING: DANGER OF SCALDING.**

## FOR OPERATION ON A 220-240 VOLT A.C. 50/60 HZ POWER SUPPLY ONLY.

This model is for household use only.

# SAVE THESE INSTRUCTIONS FOR FUTURE USE

## A Product View



Do not plug in your steam mop until you are familiar with all instructions and operating procedures.

- |  |                                |
|--|--------------------------------|
| 1 Steam on Demand Trigger              | 11 Ready Light                 |
| 2 Steam Trigger Detachable Pod Release | 12 Manoeuvrable Swivel Head    |
| 3 Easy Carrying Handle                 | 13 Deluxe Mop Pad              |
| 4 Quick Release™ Cable Wrap            | 14 Small Screw                 |
| 5 Power Cable                          | 15 Circular detail brushes (2) |
| 6 Removable Water Tank                 | 16 Grout brush                 |
| 7 Steam Control Knob                   | 17 Flat surface cleaning tool  |
| 8 Detachable Steam Pod                 | 18 Flat surface pad (2)        |
| 9 Water Purification System            | 19 Window squeegee             |
| 10 Lower Cable Wrap                    |                                |

## B Assembly

Assemble your Lift-Off™ Steam Mop quickly and easily with a Phillips-head screwdriver.

Your Lift-Off Steam Mop is packaged with the following items:

### Handle Assembly

#### Lower Body base

#### Detachable Steam Pod with water purification

#### Manoeuvrable Swivel Head

#### Removable Water Tank

#### 1 small Phillips Head Screw taped to handle

#### 2 Deluxe Mop Pads

1. Attach lower body base to manoeuvrable swivel head.

2. Secure manoeuvrable swivel head with small Phillips head screw. Tighten until secure.

3. Slide handle assembly down into lower body base until it will go no further. Secure the handle by turning the knob until tight.

Lift-Off Steam Mop assembly is now complete.



Thermal shock can shatter glass. Before cleaning cold glass surfaces, carefully warm the surface by directing the steam jet on the glass from a distance of no less than four to six inches.



Never put descaling, aromatic (not including the BISSELL Eucalyptus Mint and water products), alcoholic or detergent product into the steam cleaner, as this may damage it or make it unsafe for use.

## C Operations

### Getting ready

#### 1. Attach mop pad

a. Set the mop pad flat on the floor.

b. Line up the mop head and place it inside the mop pad with cord located at rear of mop head. Tighten cord to ensure tight fit.

#### 2. Fill water tank

a. Remove tank by lifting straight up and away from the unit.

b. Unscrew cap and remove from tank.

c. Fill water tank with water. For best results, water should be at room temperature.

d. Replace the assembly cap and tighten until snug.

e. Replace water tank by lining up vertical guides and gently sliding tank into place.

3. Select a steam control setting. Light is for delicate floors such as hardwood and laminates. Normal is for everyday cleaning, and Tough is for hard to clean messes.

4. Twist the Quick Release™ cable wrap clockwise to unwrap the power cable completely and plug into a 220V-240V grounded electrical socket as described on the Important Safety Instructions, page 3.

5. The ready light will illuminate in 30 seconds when the Lift-Off Steam Mop is ready for use.

### Before you clean

Thoroughly sweep or vacuum floor prior to cleaning with the Lift-Off Steam Mop.



Exercise extreme care when using the Lift-Off Steam Mop on timber flooring. Prolonged application of steam in one area increases the risk of damage to the surface treatment on timber floors. Test steam mop in an inconspicuous area before mopping a large area. The steam mop generates hot steam, so move the unit continuously when depressing the trigger. The trigger does not need to be depressed at all times.

Regular foot traffic and direct sunlight will wear down timber floor surface treatment, making it more susceptible to steam damage. Check with your timber floor treatment and application specialist prior to steam mop operation.

## Cleaning hard floors

Your Lift-Off Steam Mop is designed to clean hard flooring such as ceramic tile, vinyl, laminate, marble, stone and sealed hard wood floors. Use of your Lift-Off Steam Mop on waxed or some unwaxed floors may result in a diminished glossiness. The Lift-Off Steam Mop is not for use on unsealed wood floors. For best results test in an inconspicuous area and check the care instructions from your flooring manufacturer.

1. When the ready light illuminates, begin cleaning by slowly passing over surface while pressing the steam on demand trigger to emit steam as needed.

2. To sanitise an area of your floor, (attack invisible germs and bacteria) place the centre of the Lift-Off Steam Mop over the spot and apply steam for a minimum of 15 seconds, but no longer than 20 seconds. For larger areas, overlap swivel head placement.

**Important: Sanitising on timber floors is not recommended, as prolonged application of steam in one area increases the risk of damage to the surface treatment of timber floors, especially in areas with regular foot traffic and direct sunlight, which will wear down timber floor surface treatments, making it more susceptible to steam damage. See CAUTION to the right.**

3. When the Lift-Off Steam Mop stops emitting steam, simply remove the water tank, refill, and continue cleaning.

**NOTE: upon first use of this steam product or first use of a new filter, the pump may make a “knocking” sound while the filter fills with water. This sound is normal and may last up to one minute. Continue to depress the trigger until the knocking sound subsides and the unit emits steam.**

## Steam cleaning all living areas

Stubborn messes that resist traditional water and cleaning solutions can be removed with steam. Toothpaste or hair spray on the bathroom sink, soap scum on sliding shower walls—steam makes all these far easier to clean.

1. Fill the water tank with cool tap water or distilled/demineralised water and replace back on Detachable Steam Pod.

2. Remove Steam Pod by pressing the pod release button on the top of the carry handle and pulling the pod out and away from the lower base.

3. Remove cable from pod and connect the plug to an appropriate electrical socket.

4. Remove hose from pod by pressing the clip at the end of the hose where it connects to the detachable pod.

5. Connect desired tool to the end of the hose.

**a. Circular Detail Brushes** Attach to end of the hose for scrubbing stubborn soil and hard to reach areas. Brushes are colour-coded for specific use (red for bathrooms and black for kitchen).

**b. Grout Brush** Attach to end of the hose for scrubbing small cracks and crevices.

**c. Flat Surface Microfibre pad Cleaning Tool** Attach flat surface tool with pad to the end of the adapter. Attach to the end of the hose for cleaning large flat surfaces.

**d. Window Squeegee** Attach the Window Squeegee to the end of the adapter. Attach to the end of the hose.

6. When blue ready light turns on, the steamer is ready to use.

7. To activate steam, press the pod release button on the top of the carry handle. To stop steaming, release the pod release button.

## Maintenance & Care

### When you're done

1. Unplug power cable from electrical socket.

2. Carefully remove mop pad from swivel head, as mop pad and lower assembly will be hot.

3. Any water remaining in the water tank should be emptied prior to machine storage.

4. Mop pad can be machine washed in warm water. Use only liquid detergents. Do not use bleach or fabric softeners; for best results, air dry.

5. Wrap power cable around quick release cable wrap on side of Detachable Steam Pod.

### Replacing the water filter

If you fill your Lift-Off Steam Mop cleaner with normal tap water, it is essential to check the water purification system and replace it when it is no longer effective. Change the filter when the bright green grains turn blue. If the filter is not changed at the appropriate time, calcium deposits will accumulate on the heating element, causing damage or reduced performance.

Using distilled or demineralised water will maximise the performance of your filter.

To order a replacement water purification system, visit [www.BISSELL.com](http://www.BISSELL.com).

# Consumer Guarantee

This Guarantee only applies outside of the USA and Canada. It is provided by BISSELL International Trading Company BV ("BISSELL").

This Guarantee is provided by BISSELL. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under law which may vary from country to country. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this Guarantee will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this Guarantee or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This Guarantee is given to the original purchaser of the product from new and is not transferable. You must be able to evidence the date of purchase in order to claim under this Guarantee.

## Limited Two-Year Guarantee

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will for two years from the date of purchase by the original purchaser repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and evidence of the date of purchase be kept for the duration of the Guarantee period in case the need arises within the period to claim on the Guarantee. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the Guarantee.

If your product is replaced by BISSELL under this Guarantee, the new item will benefit from the remainder of the term of this Guarantee (calculated from the date of the original purchase). The period of this Guarantee shall not be extended whether or not your product is repaired or replaced.

### \*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE GUARANTEE

This Guarantee applies to products used for personal domestic use and not commercial or hire purposes. Consumable components such as filters, belts and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this Guarantee.

This Guarantee does not apply to any defect arising from fair wear and tear. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the User Guide is not covered by this Guarantee.

## Visit the BISSELL website: [www.BISSELL.com](http://www.BISSELL.com)

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: \_\_\_\_\_ Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of the date of purchase in the event of a Guarantee claim. See Guarantee for details.**

An unauthorised repair (or attempted repair) will void this Guarantee whether or not damage has been caused by that repair/attempt.

Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this Guarantee.

SAVE AS SET OUT BELOW BISSELL AND ITS DISTRIBUTORS ARE NOT LIABLE FOR ANY LOSS OR DAMAGE THAT IS NOT FORESEEABLE OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT INCLUDING WITHOUT LIMITATION LOSS OF PROFIT, LOSS OF BUSINESS, BUSINESS INTERRUPTION, LOSS OF OPPORTUNITY, DISTRESS, INCONVENIENCE OR DISAPPOINTMENT. SAVE AS SET OUT BELOW BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

BISSELL DOES NOT EXCLUDE OR LIMIT IN ANY WAY ITS LIABILITY FOR (A) DEATH OR PERSONAL INJURY CAUSED BY OUR NEGLIGENCE OR THE NEGLIGENCE OF OUR EMPLOYEES, AGENTS OR SUBCONTRACTORS; (B) FRAUD OR FRAUDULENT MISREPRESENTATION; (C) OR FOR ANY OTHER MATTER WHICH CANNOT BE EXCLUDED OR LIMITED UNDER LAW.

## Consumer Care

**If your BISSELL product should require service or to claim under our Limited Two-Year Guarantee, please visit:**

**Website or E-mail:**

[www.BISSELL.com](http://www.BISSELL.com)

**For UK inquiries:**

Telephone: 0344 888 6644

Monday - thursday 9am - 5pm

Friday 9am - 4pm

BISSELL Homecare (Overseas) Inc.

Ground Floor

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Slough, Berkshire, SL14QT

United Kingdom

**Replacement parts and accessories are available for purchase. To purchase visit [www.BISSELL.com](http://www.BISSELL.com)**



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